



COURSE DIRECTORY

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TABLE OF CONTENTS

TABLE OF CONTENTS

IT SKILLS COURSEWARE.....	3
DESKTOP SKILLS COURSEWARE	43
BUSINESS SKILLS COURSEWARE.....	54
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE	73
LEGAL COMPLIANCE COURSEWARE.....	75
FEDERAL GOVERNMENT INDUSTRY	76
LIVE LEARNING ALL ACCESS BUNDLES....	77
SKILLSOFT LIVE LEARNING	82

IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

WEB DEVELOPMENT TECHNOLOGIES

■ Introduction to Ajax Development

Ajax Basics wt_ajax_a01_it_enus
 Ajax API Essentials wt_ajax_a02_it_enus
 Ajax Applications and Server Communication wt_ajax_a03_it_enus

SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

■ Java SE7 Fundamentals

Java SE7 Fundamentals: Introduction to Java jl_jsef_a01_it_enus
 Java SE7 Fundamentals: Variables, Operators, and Objectsjl_jsef_a02_it_enus
 Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops.....jl_jsef_a03_it_enus
 Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Conceptsjl_jsef_a04_it_enus
 Java SE7 Fundamentals: Handling Errors and Deploying Applicationsjl_jsef_a05_it_enus

■ Java SE 7 New Features

Java SE7 New Features: Java Language and Technology Enhancementsjl_jses_a01_it_enus
 Java SE7 New Features: I/O, Network, and Desktop Enhancements.....jl_jses_a02_it_enus

■ Java SE7 Professional

Java SE7 Professional: Syntax and Class Design..... jl_jsep_a01_it_enus
 Java SE7 Professional: Generics, Errors, and I/O.....jl_jsep_a02_it_enus
 Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization jl_jsep_a03_it_enus

■ Introduction to Java EE 6

Introduction to Java EE 6jl_jteo_a01_it_enus

■ Java Programming with Java SE 6.0

Java Programming with Java SE 6.0: Getting Started with Java.....252344_ENG

Java Programming with Java SE 6.0: Operators and Flow Control in Java..... 252345_ENG
 Java Programming with Java SE 6.0: Creating Classes in Java..... 252346_ENG
 Java Programming with Java SE 6.0: Working with Classes in Java..... 252347_ENG
 Java Programming with Java SE 6.0: Generics and Annotations..... 252348_ENG
 Java Programming with Java SE 6.0: Reference Types and Threading..... 252349_ENG
 Java Programming with Java SE 6.0: Exception Handling and Assertions 252350_ENG
 Java Programming with Java SE 6.0: Java Utilities..... 252351_ENG
 Java Programming with Java SE 6.0: Java I/O 252352_ENG
 Java Programming with Java SE 6.0: Basic GUI Development in Java 252353_ENG
 Java Programming with Java SE 6.0: Java Applets 252354_ENG

■ Java Programming with J2SE 5.0

Java Programming with J2SE 5: Getting Started with Java 220915_ENG
 Java Programming with J2SE 5: Operators and Flow Control in Java 220916_ENG
 Java Programming with J2SE 5: Creating Classes in Java..... 220917_ENG
 Java Programming with J2SE 5: Working with Classes in Java..... 220918_ENG
 Java Programming with J2SE 5: Generics and Annotations 222163_ENG
 Java Programming with J2SE 5: Reference Types and Threading..... 220919_ENG
 Java Programming with J2SE 5: Exception Handling and Assertions 220920_ENG
 Java Programming with J2SE 5: Java Utilities 220921_ENG
 Java Programming with J2SE 5: Java I/O 222157_ENG
 Java Programming with J2SE 5: Basic GUI Development in Java 220922_ENG
 Java Programming with J2SE 5: Java Applets 220923_ENG

SOFTWARE DEVELOPMENT

MICROSOFT .NET SOFTWARE DEVELOPMENT TOOLS

■ Microsoft .NET Framework 4: Windows Application Development with Visual C# 2010

Creating Windows Applications with C# 2010 sd_wdcs_a01_it_enus

Creating User Interfaces for Windows Applications with C# 2010 sd_wdcs_a02_it_enus
 Windows Applications Content Creation and Management with C# 2010..... sd_wdcs_a03_it_enus
 Windows Applications Databinding with C# 2010..... sd_wdcs_a04_it_enus
 Customizing and Managing Multithreaded Applications with C# 2010 sd_wdcs_a05_it_enus
 Securing and Deploying WPF Applications with C# 2010 sd_wdcs_a06_it_enus

■ Microsoft .NET Framework 3.5: Windows Forms Applications with Visual Basic 2008

Windows Forms Creation with Visual Basic 2008..... sd_adwf_a01_it_enus
 Data Integration with Visual Basic 2008 .. sd_adwf_a02_it_enus
 Printing, MDI Forms, and Usability with Visual Basic 2008..... sd_adwf_a03_it_enus
 Custom Controls and Asynchronous Programming with Visual Basic 2008..... sd_adwf_a04_it_enus
 Application Configuration and Deployment with Visual Basic 2008..... sd_adwf_a05_it_enus
 Database Environments and XML Handling with Visual Basic 2008..... sd_adwf_a06_it_enus

■ Microsoft .NET Framework 3.5: ADO.NET Application Development with Visual Basic 2008

Getting Started With ADO.NET Connections and Commands.....sd_mand_a01_it_enus
 Managing ADO.NET Connections and Commands with VB 2008sd_mand_a02_it_enus
 Getting Started with DataSets using Visual Basic 2008sd_mand_a03_it_enus
 Viewing and Navigating Data with ADO.NET DataSets using Visual Basic 2008sd_mand_a04_it_enus
 Updating ADO.NET DataSets With Visual Basic 2008.....sd_mand_a05_it_enus
 Using Query Notifications and Synchronizing Data with Visual Basic 2008sd_mand_a06_it_enus
 The ADO.NET Entity Framework and LINQ sd_mand_a07_it_enus

■ Microsoft .NET Framework 3.5: ASP.NET Application Development with Visual Basic 2008

Developing Web Applications with Visual Basic 2008 and ASP.NET 3.5.....sd_adad_a01_it_enus
 Creating and Consuming Server Controls with Visual Basic 2008 and ASP.NET 3.5sd_adad_a02_it_enus
 Data and Services Integration with Visual Basic 2008 and ASP.NET 3.5.....sd_adad_a03_it_enus

ASP.NET AJAX and Client-Side Scripting with Visual Basic 2008 and ASP.NET 3.5 sd_adad_a04_it_enus
 XML and Mobile Web Applications with Visual Basic 2008 and ASP.NET 3.5 sd_adad_a05_it_enus
 Configuring and Deploying Web Application with Visual Basic 2008 and ASP.NET 3.5 .sd_adad_a06_it_enus
 Debugging, Tracing, and Monitoring ASP.NET Applications with Visual Basic 2008 sd_adad_a07_it_enus
 Optimization and Customization with Visual Basic 2008 and ASP.NET 3.5 sd_adad_a08_it_enus

■ Microsoft .NET Framework 3.5: Windows Communication Foundation with VB 2008

Getting Started with WCF sd_adwc_a01_it_enus
 WCF Contracts, Behaviors, and Data Management..... sd_adwc_a02_it_enus
 Securing and Managing a WCF Application sd_adwc_a03_it_enus

■ Microsoft .NET Framework 3.5 and Visual Studio 2008: New Features

Introducing .NET 3.5 and Visual Studio 2008 vs_vsfl_a01_it_enus
 Building .NET 3.5 Applications with Visual Studio 2008vs_vsfl_a02_it_enus

■ Microsoft .NET Framework 3.5: Windows Worklow Foundation Application Development Foundation with Visual Basic 2008

Creating, Hosting, and Communication in WF with Visual Basic 2008.....sd_mwvb_a01_it_enus
 Activities, Rules, and Conditions in WF with Visual Basic 2008.....sd_mwvb_a02_it_enus
 Transactions, Compensations, and Runtime Services in WF with Visual Basic 2008 ...sd_mwvb_a03_it_enus

■ Microsoft .NET Framework 3.5: Windows Presentation Application Development Foundation with Visual Basic 2008

Creating WPF Applications with Visual Basic 2008..... sd_mwvs_a01_it_enus
 Creating User Interfaces with WPF and Visual Basic 2008..... sd_mwvs_a02_it_enus
 WPF Content Creation and Management with Visual Basic 2008..... sd_mwvs_a03_it_enus
 WPF Databinding with Visual Basic 2008 sd_mwvs_a04_it_enus
 Customizing and Deploying WPF Applications with Visual Basic 2008..... sd_mwvs_a05_it_enus

■ Microsoft .NET Framework: Application Development Foundation with Visual Basic

Visual Basic: System Types and Collections sd_adfv_a01_it_enus
 Visual Basic: Serialization and I/O sd_adfv_a02_it_enus
 Visual Basic: Customized Programming ... sd_adfv_a03_it_enus
 Visual Basic: Security sd_adfv_a04_it_enus
 Visual Basic: Threading, Service Processing, and Application Domains sd_adfv_a05_it_enus
 Visual Basic: Diagnostics and Management sd_adfv_a06_it_enus

■ Microsoft .NET Framework 2.0: Application Development Foundation with C# 2005

C# 2005: System Types and Collections241291_ENG
 C# 2005: Serialization and I/O241292_ENG
 C# 2005: Customized Programming241293_ENG
 C# 2005: Security241294_ENG
 C# 2005: Threading, Service Processing, and Application Domains241295_ENG
 C# 2005: Diagnostics and Management241296_ENG

■ Web Applications Development with Microsoft .NET Framework 4 using Visual Basic 2010

Microsoft .NET Framework 4.0: Web Applications with Visual Studio 2010 and Visual Basic 2010..... sd_masp_a01_it_enus
 Microsoft .NET Framework 4.0: Web Form Controls with VB 2010..... sd_masp_a02_it_enus
 Microsoft .NET Framework 4.0: Data Integration with VB 2010..... sd_masp_a03_it_enus
 Microsoft .NET Framework 4.0: Client-Side Scripting and AJAX with VB 2010 sd_masp_a04_it_enus
 Microsoft .NET Framework 4.0: ASP.NET MVC 2 with VB 2010 sd_masp_a05_it_enus
 Microsoft .NET Framework 4.0: Configuring and Deploying Web Applications with VB 2010sd_masp_a06_it_enus
 Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with VB 2010 sd_masp_a07_it_enus
 Microsoft .NET Framework 4.0: Web Application Optimization and Customization with VB 2010 sd_masp_a08_it_enus

■ Microsoft .NET Framework 4: Web Application Development with Visual C# 2010

Microsoft .NET Framework 4: Web Applications with Visual Studio 2010 and Visual C# 2010sd_masc_a01_it_enus
 Microsoft.NET Framework 4: Web Form Controls with C# 2010 sd_masc_a02_it_enus

Microsoft .NET Framework 4: Data Integration with C# 2010sd_masc_a03_it_enus
 Microsoft .NET Framework 4: Client-Side Scripting and AJAX with C# 2010.....sd_masc_a04_it_enus
 Microsoft .NET Framework 4: ASP.NET MVC 2 with C# 2010sd_masc_a05_it_enus
 Microsoft .NET Framework 4: Configuring and Deploying Web Applications with C# 2010sd_masc_a06_it_enus
 Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with C# 2010sd_masc_a07_it_enus
 Microsoft .NET Framework 4: Web Application Optimization and Customization with C# 2010sd_masc_a08_it_enus

■ Windows Communication Foundation Development in C# with Microsoft .NET Framework (70-513)

Getting Started with WCF 4 Using C# 2010 sd_wccs_a01_it_enus
 WCF 4 Contracts, Behaviors, and Data Management Using C# 2010sd_wccs_a02_it_enus
 Securing and Managing a WCF 4 Application with C# 2010sd_wccs_a03_it_enus
 Discovery, Routing, and RESTful Services in WCF 4 Applications with C# 2010sd_wccs_a04_it_enus

■ Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)

Getting Started with ADO.NET 4 Connections and Commands Using C# 2010.....sd_adcs_a01_it_enus
 Managing ADO.NET 4 Connections and Commands with C# 2010sd_adcs_a02_it_enus
 Getting Started with ADO.NET 4 DataSets Using C# 2010.....sd_adcs_a03_it_enus
 Viewing and Navigating Data with ADO.NET 4 DataSets Using C# 2010.....sd_adcs_a04_it_enus
 Updating ADO.NET DataSets with C# 2010 sd_adcs_a05_it_enus
 Synchronizing Data and Managing ADO.NET 4 Applications with C# 2010.....sd_adcs_a06_it_enus
 Working with the ADO.NET Entity Framework 4 Using C# 2010.....sd_adcs_a07_it_enus
 Using LINQ and XML with ADO.NET 4 and C# 2010.....sd_adcs_a08_it_enus

■ Microsoft .NET Framework 4: Windows Communication Foundation with Visual Basic 2010

Getting Started with WCF 4 using VB 2010 sd_wcvb_a01_it_enus
 WCF 4 Contracts, Behaviors, and Data Management Using Visual Basic 2010..... sd_wcvb_a02_it_enus

Securing and Managing a WCF 4 Application with Visual Basic 2010.....sd_wcvb_a03_it_enus
Discovery, Routing, and RESTful Services in WCF 4 Applications with VB 2010.....sd_wcvb_a04_it_enus

■ Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010

Getting Started with ADO.NET 4 Connections and Commands Using Visual Basic 2010...sd_advb_a01_it_enus
Managing ADO.NET 4 Connections and Commands with Visual Basic 2010.....sd_advb_a02_it_enus
Getting Started with ADO.NET 4 DataSets using Visual Basic 2010sd_advb_a03_it_enus
Updating ADO.NET DataSets with Visual Basic 2010.....sd_advb_a05_it_enus
Viewing and Navigating Data with ADO.NET 4 DataSets using Visual Basic 2010sd_advb_a04_it_enus
Synchronizing Data and Managing ADO.NET 4 Applications with Visual Basic 2010.....sd_advb_a06_it_enus
Working with the ADO.NET Entity Framework 4 using Visual Basic 2010sd_advb_a07_it_enus
Using LINQ and XML with ADO.NET 4 and Visual Basic 2010sd_advb_a08_it_enus

■ Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010

Windows Application Development with Visual Basic 2010sd_wdwb_a01_it_enus
Creating User Interfaces for Windows Applications with Visual Basic 2010.....sd_wdwb_a02_it_enus
Windows Applications Content Creation and Management with Visual Basic 2010sd_wdwb_a03_it_enus
Windows Applications Databinding with Visual Basic 2010sd_wdwb_a04_it_enus
Customizing and Managing Multithreaded Applications with Visual Basic 2010.....sd_wdwb_a05_it_enus
Securing and Deploying WPF Applications with Visual Basic 2010.....sd_wdwb_a06_it_enus

■ Microsoft .NET: An Overview

.NET Overview: Windows, Web, and the Cloud sd_mnov_a01_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANGUAGES

■ C++ programming

C++ Programming: Structured Programming 116671_ENG

C++ Programming: Classes and Data
Abstraction 116672_ENG
C++ Programming: Manipulating Objects 116673_ENG
C++ Programming: Overloading 116674_ENG
C++ Programming: Files and Streams 116675_ENG
C++ Programming: Programming Techniques 116676_ENG
Final Exam: C++ programming FE0015_eng

■ ANSI C Programming

ANSI C Programming: Introducing C 116604_ENG
ANSI C Programming: Data Representation 116654_ENG
ANSI C Programming: Functions 116670_ENG
ANSI C Programming: Expressions 116697_ENG
ANSI C Programming: Flow Control 116731_ENG
ANSI C Programming: Text Processing 116752_ENG
ANSI C Programming: Processing Records 116781_ENG
ANSI C Programming: Pointers 116826_ENG
ANSI C Programming: The Standard Library and Preprocessor 116840_ENG
Final Exam: ANSI C Programming FE0016_eng

■ Perl Programming Fundamentals

Perl Language Fundamentals 235060_ENG
Starting to Program with Perl 235075_ENG

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

■ Software Programming Fundamentals

Getting Started with Software Programming sd_spff_a01_it_enus
Introduction to Software Program Design .. sd_spff_a02_it_enus
Software Program Control Flow Fundamentals sd_spff_a03_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DEVELOPMENT PRINCIPLES

■ Agile Software Development

Introducing Agile Software Development . sd_agsd_a01_it_enus
Planning an Agile Software Development Project sd_agsd_a02_it_enus
Managing Agile Software Development ... sd_agsd_a03_it_enus
Agile Programming and Testing sd_agsd_a04_it_enus

■ Best Practices for Software Programming

General Coding Best Practices	219736_ENG
Maintaining Quality Code	219763_ENG
Object-oriented Coding Best Practices	219750_ENG
Programming Techniques and Strategies	219722_ENG

■ Developing a User-Centered Software Design Approach

Introducing User-Centered Design	231413_ENG
Developing an Application Using User-Centered Design.....	231423_ENG
The Iterative Process in User-Centered Design.....	231434_ENG
Practical Examples of User-Centered Design	231444_ENG

SOFTWARE DEVELOPMENT

SOFTWARE TESTING FOUNDATIONS

■ Software Testing Foundations

Fundamentals of Software Testing	sd_sftf_a01_it_enus
Testing Throughout the Software Life Cycle	sd_sftf_a02_it_enus
Static Techniques and Test Design in Software Testing.....	sd_sftf_a03_it_enus
Black-Box Software Testing Techniques	sd_sftf_a04_it_enus
White-Box Software Testing Techniques	sd_sftf_a05_it_enus
Software Test Management	sd_sftf_a06_it_enus
Configuration Management, Risks, and Incidents in Software Testing	sd_sftf_a07_it_enus
Tool Support in Software Testing	sd_sftf_a08_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

■ Mentoring Assets

Mentoring 70-502 VB - TS: Microsoft .NET Framework 3.5, Windows Presentation Foundation Application Development	mnt70502vb
Mentoring 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation Application Development	mnt70503vb
Mentoring 70-504 VB - TS: Microsoft .NET Framework 3.5, Workflow Foundation Application Development.....	mnt70504vb
Mentoring 70-505 VB - TS: Microsoft .NET Framework 3.5, Windows Forms Application Development.....	mnt70505vb

Mentoring 70-561 VB - TS: Microsoft .NET Framework 3.5, ADO.NET Application Development	mnt70561vb
Mentoring 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application	mnt70562
Mentoring 70-536 VB - TS: Microsoft .NET Framework - Application Development Foundation.....	mnt70536vb
Mentoring 70-536 C# - TS: Microsoft .NET Framework - Application Development	mnt70536cs
Mentoring 1Z0-853 Java Standard Edition 5 Programmer.....	mnt310055
Mentoring 1Z0-851 Java Standard Edition 6 Programmer.....	mnt310065
Mentoring 70-515 VB - TS: Web Applications Development with .NET 4.....	mnt70515vb
Mentoring 70-513 C# - TS: Windows Communication Foundation with .NET 4	mnt70513cs
Mentoring 70-515 C# - TS: Web Applications Development with .NET 4.....	mnt70515cs
Mentoring 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4	mnt70516cs
Mentoring 70-511 C# - TS: Windows Applications Development with .NET 4	mnt70511cs
Mentoring 70-513 VB - TS: Windows Communication Foundation with .NET 4	mnt70513vb
Mentoring 70-516 VB - TS: Accessing Data with Microsoft .NET Framework 4	mnt70516vb
Mentoring 70-511 VB - TS: Windows Applications Development with .NET 4	mnt70511vb
Mentoring 1Z0-804 Java SE 7 Programmer II	mnt1z0804
Mentoring 1Z0-803 Java SE 7 Programmer I	mnt1z0803

SOFTWARE DEVELOPMENT

TEST PREPS

■ Test Preps

TestPrep 70-536 C# - TS: Microsoft .NET Framework - Application Development Foundation.....	TP70536CS_ENG
Test Prep 70-536 VB - TS: Microsoft .NET Framework - Application Development Foundation.....	TP70536VB_ENG
TestPrep 1Z0-853 Java Standard Edition 5 Programmer.....	TP310055_ENG
TestPrep 1Z0-851 Java Standard Edition 6 Programmer.....	TP310065_ENG
TestPrep 70-503 VB - TS: Microsoft .NET Framework 3.5, Windows Communication Foundation.....	sd_adwc_a01_tp_enus

TestPrep 70-562 VB - TS: Microsoft .NET Framework 3.5, ASP.NET Application Development.....sd_adad_a01_tp_enus

TestPrep 70-561 VB - TS: Microsoft .NET Framework 3.5, ADO.NET Application Development.....sd_mand_a01_tp_enus

TestPrep 70-504 VB - TS: Microsoft .NET Framework 3.5, Workflow Foundation....sd_mwvb_a01_tp_enus

TestPrep 70-505 VB - TS: Microsoft .NET Framework 3.5, Windows Forms App Devsd_adwf_a01_tp_enus

TestPrep 70-502 VB - TS: Microsoft .NET Framework 3.5, Windows Presentation...sd_mwvs_a01_tp_enus

TestPrep 70-515 VB - TS: Web Applications Development with .NET 4.....sd_masp_a01_tp_enus

TestPrep 70-515 C# - TS: Web Applications Development with .NET 4.....sd_masc_a01_tp_enus

TestPrep 70-513 C# - TS: Windows Communication Foundation with .NET 4..sd_wccs_a01_tp_enus

TestPrep 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4sd_adcs_a01_tp_enus

TestPrep 70-511 C# - TS: Windows Applications Development with .NET 4...sd_wdcs_a01_tp_enus

TestPrep 70-513 VB - TS: Windows Communication Foundation with .NET 4.sd_wcvb_a01_tp_enus

TestPrep 1Z0-803 Java SE 7 Programmer I .jl_jsef_a01_tp_enus

TestPrep 70-511 VB - TS: Windows Applications Development with .NET 4...sd_wdwb_a01_tp_enus

TestPrep 70-516 VB - TS: Accessing Data with Microsoft .NET Framework 4sd_advb_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA A+

■ **CompTIA A+ 220-801**

CompTIA A+ 220-801: BIOS and Motherboards cs_apel_a01_it_enus

CompTIA A+ 220-801: Memory, Expansion Cards and Storage Devicescs_apel_a02_it_enus

CompTIA A+ 220-801: CPUs, Connections, and Power Suppliescs_apel_a03_it_enus

CompTIA A+ 220-801: Configurations, Displays, Connectors, & Peripheralscs_apel_a04_it_enus

CompTIA A+ 220-801: Network Cabling, IP Addressing, Ports, and Protocolscs_apel_a05_it_enus

CompTIA A+ 220-801: Networking Technologies cs_apel_a06_it_enus

CompTIA A+ 220-801: Networking Devices and Tools.....cs_apel_a07_it_enus

CompTIA A+ 220-801: Laptopscs_apel_a08_it_enus

CompTIA A+ 220-801: Printerscs_apel_a09_it_enus

CompTIA A+ 220-801: Operational Procedures cs_apel_a10_it_enus

■ **CompTIA A+ 220-802**

CompTIA A+ 220-802: Introducing Microsoft Windowscs_appa_a01_it_enus

CompTIA A+ 220-802: Installing and Configuring Windowscs_appa_a02_it_enus

CompTIA A+ 220-802: Optimizing Windows cs_appa_a03_it_enus

CompTIA A+ 220-802: Managing Windows cs_appa_a04_it_enus

CompTIA A+ 220-802: Security and Data Disposal.....cs_appa_a05_it_enus

CompTIA A+ 220-802: Mobile Devices ... cs_appa_a06_it_enus

CompTIA A+ 220-802: System Troubleshooting cs_appa_a07_it_enus

CompTIA A+ 220-802: General Troubleshooting cs_appa_a08_it_enus

■ **CompTIA A+ 2009 Essentials**

A+ Essentials 2009: Computer Hardware Components.....cs_apet_a01_it_enus

A+ Essentials 2009: Configuring Displays, Peripherals, Laptops, and Printerscs_apet_a02_it_enus

A+ Essentials 2009: Troubleshooting Computers and Printerscs_apet_a05_it_enus

A+ Essentials 2009: Operational Procedures and Preventative Maintenance.....cs_apet_a07_it_enus

A+ Essentials 2009: Installing Windows Operating Systems (Windows 7 update)cs_apet_a08_it_enus

A+ Essentials 2009: Using and Managing Windows (Windows 7 update)cs_apet_a09_it_enus

A+ Essentials 2009: Security and Network Fundamentals (IPv6 update).....cs_apet_a10_it_enus

■ **CompTIA A+ 2009 Practical Application**

A+ Practical Application 2009: Personal Computer Components.....cs_apit_a01_it_enus

A+ Practical Application 2009: Troubleshooting Hardware.....cs_apit_a02_it_enus

A+ Practical Application 2009: Maintaining Networkscs_apit_a04_it_enus

A+ Practical Application 2009: Securitycs_apit_a05_it_enus

A+ Practical Application 2009: Maintaining Operating Systems (Windows 7 update)cs_apit_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA SERVER+

■ **CompTIA Server+ 2009**

CompTIA Server+ 2009: System Hardware cs_csvr_a01_it_enus

CompTIA Server+ 2009: System Software cs_csvr_a02_it_enus

CompTIA Server+ 2009: Server Functions and Network Essentialscs_csvr_a03_it_enus
 CompTIA Server+ 2009: Storagecs_csvr_a04_it_enus
 CompTIA Server+ 2009: IT Environment ..cs_csvr_a05_it_enus
 CompTIA Server+ 2009: Disaster Recovery cs_csvr_a06_it_enus
 CompTIA Server+ 2009: Troubleshooting .cs_csvr_a07_it_enus
 CompTIA Server+ 2009: Network and Storage Troubleshooting.....cs_csvr_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2010

■ Microsoft SharePoint 2010: Configuring

Installing and Configuring Microsoft SharePoint 2010..... es_msst_a01_it_enus
 Core Configuration for SharePoint 2010 ... es_msst_a02_it_enus
 Upgrading to Microsoft SharePoint 2010 .. es_msst_a03_it_enus
 Configuring and Administrating SharePoint 2010 Search es_msst_a04_it_enus
 Configuring Web Applications for SharePoint 2010..... es_msst_a05_it_enus
 SharePoint 2010 Authentication and Web Application Security Configuration es_msst_a06_it_enus
 Configuring SharePoint 2010 Site Collections es_msst_a07_it_enus
 Managing SharePoint 2010 Features and Solutions..... es_msst_a08_it_enus
 SharePoint 2010 Operational Health es_msst_a09_it_enus
 SharePoint 2010 Performance es_msst_a10_it_enus

■ Microsoft SharePoint 2010: Administration

Designing a SharePoint 2010 Physical Architecturees_mssa_a01_it_enus
 SharePoint 2010 Logical Design and Sandbox Solutionses_mssa_a02_it_enus
 SharePoint 2010 Deployment Topology and Availabilityes_mssa_a03_it_enus
 Planning SharePoint 2010 Service Applications and Component Strategyes_mssa_a04_it_enus
 Planning a SharePoint 2010 Upgradees_mssa_a05_it_enus
 Designing SharePoint 2010 Securityes_mssa_a06_it_enus
 SharePoint 2010 Maintenance and Provisioning es_mssa_a07_it_enus
 Backing Up, Restoring, and Monitoring SharePoint 2010.....es_mssa_a08_it_enus
 Planning for Search in SharePoint 2010es_mssa_a09_it_enus
 SharePoint 2010 Content Management, Social Computing, and Collaboration.....es_mssa_a10_it_enus

■ Designing and Developing Microsoft SharePoint 2010 Applications

Data Access and Storage in SharePoint 2010 es_spap_a01_it_enus
 Development Models and Methods in SharePoint 2010.....es_spap_a02_it_enus
 Presentation Layers and Components in SharePoint 2010es_spap_a03_it_enus
 AJAX, the SharePoint Ribbon, and Content Type Development in SharePoint 2010.....es_spap_a04_it_enus
 Custom Branding and Navigation for SharePoint 2010es_spap_a05_it_enus
 Application Design and Security in SharePoint 2010es_spap_a06_it_enus
 Performance Analysis and Debugging in SharePoint 2010es_spap_a07_it_enus
 Integration and Data Capture Methodologies with SharePoint 2010es_spap_a08_it_enus
 Information Architecture and Workflow Solutions in SharePoint 2010es_spap_a09_it_enus
 Regional Settings and Configuration in SharePoint 2010es_spap_a10_it_enus

■ Microsoft SharePoint 2010: Application Development

Customizing the SharePoint 2010 User Interface Programmaticallyes_spad_a01_it_enus
 Developing SharePoint 2010 Web Parts and Controlses_spad_a02_it_enus
 Developing Business Logic Using SharePoint 2010 Workflows and ECM.....es_spad_a03_it_enus
 Programmatically Working with Permissions and BCS in SharePoint 2010es_spad_a04_it_enus
 Working With SharePoint 2010 Dataes_spad_a05_it_enus
 SharePoint Server 2010 Object Modeles_spad_a06_it_enus
 SharePoint 2010 Features and Solutionses_spad_a07_it_enus
 SharePoint 2010 Site Brandinges_spad_a08_it_enus
 Extending SharePoint 2010 Search and Document Namespaceses_spad_a09_it_enus
 Stabilizing and Deploying SharePoint 2010 Components.....es_spad_a10_it_enus

■ Microsoft Exchange Server 2010 SP1: Configuring

Exchange Server 2010 SP1: Planning for Exchange Server.....es_mesd_a01_it_enus
 Exchange Server 2010 SP1: Installation and Configurationes_mesd_a02_it_enus
 Exchange Server 2010 SP1: Administrative Tools.....es_mesd_a03_it_enus

Exchange Server 2010 SP1: Mailbox Server Administration.....	es_mesd_a04_it_enus
Exchange Server 2010 SP1: Public Folders and Messaging Records Management	es_mesd_a05_it_enus
Exchange Server 2010 SP1: Message Transport	es_mesd_a06_it_enus
Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security	es_mesd_a07_it_enus
Exchange Server 2010 SP1: Client Access	es_mesd_a08_it_enus
Exchange Server 2010 SP1: High Availability	es_mesd_a09_it_enus
Exchange Server 2010 SP1: Backup and Recovery.....	es_mesd_a10_it_enus
Exchange Server 2010 SP1: Monitoring Mail Flow and Performance.....	es_mesd_a11_it_enus

■ Microsoft SharePoint 2010 SP1: Administration

Sharepoint 2010 SP1: Designing the Physical Architecture	es_mssb_a01_it_enus
SharePoint 2010 SP1: Logical Design and Sandbox Solutions	es_mssb_a02_it_enus
SharePoint 2010 SP1: Deployment Topology and Availability	es_mssb_a03_it_enus
SharePoint 2010 SP1: Planning Service Applications and Component Strategy	es_mssb_a04_it_enus
Sharepoint 2010 SP1: Planning a SharePoint 2010 SP1 Upgrade.....	es_mssb_a05_it_enus
Sharepoint 2010 SP1: Designing Security	es_mssb_a06_it_enus
SharePoint 2010 SP1: Maintenance and Provisioning.....	es_mssb_a07_it_enus
Sharepoint 2010 SP1: Backing Up, Restoring, and Monitoring	es_mssb_a08_it_enus
Sharepoint 2010 SP1: Planning for Search	es_mssb_a09_it_enus
SharePoint 2010 SP1: Content Management, Social Computing, and Collaboration.....	es_mssb_a10_it_enus

■ Microsoft SharePoint Server 2010 SP1: Configuring

Sharepoint 2010 SP1: Installation and Configuration.....	es_mssu_a01_it_enus
Sharepoint 2010 SP1: Core Configuration	es_mssu_a02_it_enus
Sharepoint 2010 SP1: Upgrading to SharePoint 2010 SP1.....	es_mssu_a03_it_enus
Sharepoint 2010 SP1: Configuring and Administering Search	es_mssu_a04_it_enus
Sharepoint 2010 SP1: Configuring Web Applications.....	es_mssu_a05_it_enus
SharePoint 2010 SP1: Authentication and Web Application Security Configuration	es_mssu_a06_it_enus
Sharepoint 2010 SP1: Configuring Site Collections.....	es_mssu_a07_it_enus

Sharepoint 2010 SP1: Managing Features and Solutions.....	es_mssu_a08_it_enus
SharePoint 2010 SP1: Operational Health	es_mssu_a09_it_enus
SharePoint 2010 SP1: Performance	es_mssu_a10_it_enus
SharePoint Online	es_mssu_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2007

■ Microsoft Office SharePoint Server 2007 Administration

Implementing Microsoft Office SharePoint Server 2007	251962_ENG
Configuring Microsoft Office SharePoint Server 2007 Content Management	251978_ENG
Configuring Microsoft Office SharePoint Server 2007 Business Forms	251988_ENG
Configuring Microsoft Office SharePoint Server 2007 Business Intelligence.....	251998_ENG
Managing Microsoft Office SharePoint Server 2007 Administration.....	252008_ENG
Upgrading to Microsoft Office SharePoint Server 2007	252030_ENG

■ Microsoft Office Sharepoint Server 2007 Application Development

Managing Enterprise Content with MOSS 2007	es_ssad_a01_it_enus
Integrating Business Data using MOSS 2007	es_ssad_a02_it_enus
Creating Business Intelligence Solutions with MOSS 2007.....	es_ssad_a03_it_enus
Application Platform Services within MOSS 2007.....	es_ssad_a04_it_enus
Searching Data Using MOSS 2007	es_ssad_a05_it_enus
Targeting and Customizing with MOSS 2007	es_ssad_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

IT PROFESSIONAL

■ Microsoft Exchange Server 2007 Admin

Preparing the Exchange Server 2007 Infrastructure	es_mxsa_a01_it_enus
Installing and Transitioning to Exchange Server 2007	es_mxsa_a02_it_enus
Managing Exchange Server 2007	es_mxsa_a03_it_enus

Managing Default, Custom, and Public Folders in Exchange Server 2007	es_mxsa_a04_it_enus
Connectors, Transport Rules, and Message Compliance in Exchange Server 2007	es_mxsa_a05_it_enus
Accessing Exchange Server 2007 Remotely	es_mxsa_a06_it_enus
Data Protection in Exchange Server 2007	es_mxsa_a07_it_enus
Disaster Recovery with Exchange Server 2007	es_mxsa_a08_it_enus
Monitoring and Security in Exchange Server 2007	es_mxsa_a09_it_enus
Configuring Outlook 2007 for Exchange Server 2007	es_mxsa_a10_it_enus

■ Microsoft Windows Vista Enterprise Support

Windows Vista Deployment	mv_mvmet_a01_it_enus
Troubleshooting Windows Vista Deployments	mv_mvmet_a02_it_enus
Configuring and Troubleshooting Windows Vista Security	mv_mvmet_a03_it_enus
Configuring and Troubleshooting User Access on Windows Vista	mv_mvmet_a04_it_enus
Managing and Troubleshooting Windows Vista Systems	mv_mvmet_a05_it_enus
Troubleshooting Windows Vista Performance and Reliability	mv_mvmet_a06_it_enus
Configuring and Troubleshooting Windows Vista Networking	mv_mvmet_a07_it_enus
Maintaining and Supporting Applications on Windows Vista	mv_mvmet_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SYSTEM CENTER ESSENTIALS

■ Microsoft System Center Essentials: installation and Configuration

Installing and Configuring System Center Essentials 2010	es_msce_a01_it_enus
Managing Computers, Devices, and Updates in System Center Essentials 2010	es_msce_a02_it_enus
Monitoring and Using Reports in System Center Essentials 2010	es_msce_a03_it_enus
Virtualization Management in Essentials 2010	es_msce_a04_it_enus
Backing up, Restoring, and Troubleshooting Essentials 2010	es_msce_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT .NET SERVER

■ Microsoft Windows Server 2003: Introduction

Installing Windows Server 2003	119151_ENG
Windows Server 2003 Administration and Services Support	119162_ENG

■ Microsoft Windows Server 2003: Upgrading Support Skills for MCSEs on Windows 2000

Planning, Implementing, and Maintaining Network Infrastructure	119892_ENG
Network Infrastructure and topologies for Windows 2003 Enterprise networks	119912_ENG
Designing and Managing Internet Connectivity in Windows 2003	119924_ENG
Planning and Designing an Active Directory Infrastructure	119934_ENG
Implementing and Supporting Active Directory Infrastructure	119947_ENG
Planning, Implementing and Maintaining User, Computer, and Group Policies and Strategies	119958_ENG
Planning and Designing a Security Infrastructure	119968_ENG

■ Microsoft Windows Server 2003: Updating Support Skills for MCSAs on Windows 2000

Getting Started with Windows Server 2003	117907_ENG
System Administration in Windows Server 2003 ..	117933_ENG
Managing Windows Server 2003 Internet Services	117979_ENG
Windows Server 2003 Terminal Services and System Recovery	119303_ENG

■ Microsoft Windows Server 2003: Managing and Maintaining the Server Environment

Windows Server 2003: Basic Concepts	124011_ENG
Windows Server 2003: Managing Users, Groups, and Computers	123546_ENG
Windows Server 2003: Managing Resource Access	123572_ENG
Windows Server 2003: Managing Hardware, Disks, and Logical Devices	123582_ENG
Windows Server 2003: Managing the Server Environment	123605_ENG
Windows Server 2003: Managing Disaster Recovery	123583_ENG

■ Microsoft Windows Server 2003: Implementing, Managing, and Maintaining a Network Infrastructure

Windows Server 2003: Implementing, Managing, and Maintaining TCP/IP	125865_ENG
Windows Server 2003: Implementing, Managing, and Maintaining DHCP	126071_ENG
Windows Server 2003: Implementing, Managing, and Maintaining Name Resolution	125926_ENG
Windows Server 2003: Implementing, Managing, and Maintaining Network Security	125927_ENG
Windows Server 2003: Implementing, Managing, and Maintaining Remote Access	125928_ENG
Windows Server 2003: Implementing, Managing, and Maintaining Routing	126092_ENG
Windows Server 2003: Maintaining a Network Infrastructure	125929_ENG

■ Microsoft Windows Server 2003: Planning and Maintaining a Network Infrastructure

Windows Server 2003: Planning the Network Infrastructure	127946_ENG
Windows Server 2003: Planning for Name Resolution.....	127959_ENG
Windows Server 2003: Implementing Routing and Remote Access.....	127971_ENG
Windows Server 2003: Planning for Network Availability	128023_ENG
Windows Server 2003: Planning Server Roles and Server Security.....	128052_ENG
Windows Server 2003: Planning a Security Infrastructure	128064_ENG

■ Microsoft Windows Server 2003: Planning, Implementing, and Maintaining the Active Directory Infrastructure

Planning and Implementing an Active Directory Infrastructure	126360_ENG
Planning Active Directory Services	126378_ENG
Active Directory Sites, Replication, and Trusts	126379_ENG
Implementing Active Directory Users and Groups	126380_ENG
Planning and Implementing Group Policy	126381_ENG
Configuring and Troubleshooting Group Policy	130201_ENG

■ Microsoft Windows Server 2003: Designing an Active Directory and Network Infrastructure

Microsoft Windows Server 2003: Designing the Infrastructure	115388_ENG
Microsoft Windows Server 2003: Creating the Design	115395_ENG
Microsoft Windows Server 2003: The Network Services Infrastructure Conceptual and Logical Design	116156_ENG
Microsoft Windows Server 2003: Designing RAS Services for the Network Infrastructure.....	116411_ENG
Microsoft Windows Server 2003: Network Infrastructure and Active Directory Physical Design	116122_ENG
Microsoft Windows Server 2003: Network Infrastructure Physical Design II - Internet Connectivity	116412_ENG

■ Microsoft Windows Server 2003: Designing Security for Networks

Windows Server 2003: Security Basics	201375_ENG
Windows Server 2003: Logical Network Security	201402_ENG
Windows Server 2003: Securing Clients	201405_ENG
Windows Server 2003: Physical Network Security	201403_ENG
Windows Server 2003: Securing Data and Server Roles	201404_ENG
Windows Server 2003: IIS Security and Firewalls.....	201412_ENG

■ Microsoft Windows .NET Server: Migrating from Microsoft NT Server to .NET Directory Services

Creating a Migration Plan in Windows .NET Server	117300_ENG
Preparing and Deploying a Domain Upgrade in Windows .NET.....	117313_ENG
Preparing and Deploying a Domain Restructure in Windows .NET.....	117323_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS VISTA

■ Microsoft Windows Vista Client Configuration

Installing Windows Vista	mv_wvcc_a01_it_enus
Configure Windows Vista Environments	mv_wvcc_a02_it_enus
Windows Vista Users and Groups	mv_wvcc_a03_it_enus

Security in Windows Vista	mv_wvcc_a04_it_enus
Windows Vista Network Connectivity ...	mv_wvcc_a05_it_enus
Configuring Windows Vista Applications	mv_wvcc_a06_it_enus
Windows Vista Maintenance and Optimization	mv_wvcc_a07_it_enus
Windows Vista Mobile Computing and Troubleshooting.....	mv_wvcc_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS XP

■ Microsoft Windows XP Professional: Installation and Configuration I (non-audio)

Installing Windows XP Professional	113628_ENG
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■ Microsoft Windows XP Professional: Installation and Configuration II (non-audio)

Managing Files, Folders, and Devices in Microsoft Windows XP	113687_ENG
System Reliability and the Desktop in Windows XP Professional	113713_ENG

■ Microsoft Windows XP Professional: Installation and Configuration III (non-audio)

Networking Protocols and Services in Microsoft Windows XP	113736_ENG
Backup and Security Settings in Microsoft Windows XP.....	113758_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for IT Professionals

Microsoft Windows 7: First Look for IT Professionals.....	mw_mwfp_a01_it_enus
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■ Microsoft Windows 7: Configuration

Installing, Upgrading, and Migrating to Windows 7	mw_mwgcg_a01_it_enus
Deploying Windows 7	mw_mwgcg_a02_it_enus
Configuring Hardware and Applications in Windows 7.....	mw_mwgcg_a03_it_enus
Configuring Network Connectivity in Windows 7.....	mw_mwgcg_a04_it_enus

Configuring Access to Resources in Windows 7	mw_mwgcg_a05_it_enus
Configuring Mobile Computing in Windows 7	mw_mwgcg_a06_it_enus
Monitoring, Backing Up, and Restoring Windows 7 Systems	mw_mwgcg_a07_it_enus

■ Microsoft Windows 7: Enterprise Desktop Administrator

Planning for Windows 7 Deployment ...	mw_mwda_a01_it_enus
Determining Application Compatibility for Windows 7	mw_mwda_a02_it_enus
Creating a Standard Image to Deploy Windows 7.....	mw_mwda_a03_it_enus
Deploying Windows 7 Using WDS and USMT	mw_mwda_a04_it_enus
Deploying Windows 7 Using Lite-Touch Installation.....	mw_mwda_a05_it_enus
Deploying Windows 7 Using Zero-Touch Installation.....	mw_mwda_a06_it_enus
Designing Windows 7 Client Configuration	mw_mwda_a07_it_enus
Troubleshooting Windows 7 Client Configuration	mw_mwda_a08_it_enus
Designing Application and Update Deployments for Windows 7.....	mw_mwda_a09_it_enus

■ Microsoft Windows 7: Enterprise Desktop Support Technician

Identifying and Resolving Windows 7 Application Issues	mw_mwet_a01_it_enus
Management and Maintenance of Windows 7 Client Systems.....	mw_mwet_a02_it_enus
Troubleshooting Logon and Resource Access Issues in Windows 7.....	mw_mwet_a03_it_enus
Resolving Windows 7 Network Connectivity Issues.....	mw_mwet_a04_it_enus
Troubleshooting IE8 and Encryption Issues in Windows 7	mw_mwet_a05_it_enus
Protecting Windows 7 Against Malware and Vulnerabilities	mw_mwet_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2008

■ Microsoft Windows Server 2008: New Features

Introducing Windows Server 2008	ws_wsfl_a01_it_enus
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■ Microsoft Windows Server 2008: Configuring Active Directory

The Active Directory Infrastructure in Windows Server 2008.....ws_mwcd_a01_it_enus

Additional Active Directory Server Roles in Windows Server 2008.....ws_mwcd_a02_it_enus

Active Directory Objects in Windows Server 2008.....ws_mwcd_a03_it_enus

Group Policy Objects Strategy in Windows Server 2008.....ws_mwcd_a04_it_enus

Configuring DNS in Windows Server 2008 ws_mwcd_a05_it_enus

Active Directory Certificate Services in Windows Server 2008.....ws_mwcd_a06_it_enus

Communications and Security in Windows Server 2008.....ws_mwcd_a07_it_enus

Monitoring, Backups, and Recovery in Windows Server 2008.....ws_mwcd_a08_it_enus

■ Microsoft Windows Server 2008: Configuring Network Infrastructure

Configure IP Addressing and Windows Services in Windows Server 2008ws_mwci_a01_it_enus

Configure, Manage, and Maintain IP Services in Windows Server 2008ws_mwci_a02_it_enus

Name Resolution in Windows Server 2008 ws_mwci_a03_it_enus

Configure Network Access in Windows Server 2008.....ws_mwci_a05_it_enus

DNS Zones and Replication in Windows Server 2008.....ws_mwci_a04_it_enus

Network Access Security in Windows Server 2008.....ws_mwci_a06_it_enus

Configure File and Print Services in Windows Server 2008.....ws_mwci_a07_it_enus

Monitor Network Infrastructure in Windows Server 2008.....ws_mwci_a08_it_enus

■ Microsoft Windows Server 2008: Configuring Applications Infrastructure

Deploying Windows Server 2008 Servers ws_mwcf_a01_it_enus

Configuring Windows Server 2008 Availability ws_mwcf_a02_it_enus

Configure Terminal Services in Windows 2008 ws_mwcf_a03_it_enus

Terminal Services Resource Access in Windows 2008.....ws_mwcf_a04_it_enus

Configuring Windows Server Hyper-V and Virtual Machinesws_mwcf_a05_it_enus

Configuring Web Services and Security in Windows Server 2008.....ws_mwcf_a06_it_enus

Managing IIS in Windows Server 2008 .. ws_mwcf_a07_it_enus

Configuring Web Service Protocols in Windows Server 2008ws_mwcf_a08_it_enus

Configuring Network Application Services in Windows Server 2008ws_mwcf_a09_it_enus

■ Microsoft Windows Server 2008: Server Administration

Planning Windows Server 2008 Deployment ws_wsad_a01_it_enus

Planning Active Directory and Group Policy for Windows Server 2008.....ws_wsad_a02_it_enus

Windows Server 2008 Management and Delegationws_wsad_a03_it_enus

Managing File Servers and Data Provisioning in Windows Server 2008ws_wsad_a04_it_enus

Windows Server 2008 Application Server Management and Application Provisioningws_wsad_a05_it_enus

Windows Server 2008 Application Servers and Servicesws_wsad_a06_it_enus

Patch Management and Securing and Monitoring Servers in Windows Server 2008ws_wsad_a07_it_enus

Certificate Services, SANs, and High Availability in Windows Server 2008ws_wsad_a08_it_enus

Accessing Windows Networks Remotely in Windows Server 2008ws_wsad_a09_it_enus

Windows Server 2008 Backup and Recovery ws_wsad_a10_it_enus

■ Microsoft Windows Server 2008: Enterprise Administration

Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008.....ws_mwse_a01_it_enus

Network Access in Microsoft Windows Server 2008.....ws_mwse_a02_it_enus

Application Access and Delivery in Microsoft Windows Server 2008ws_mwse_a03_it_enus

Server and Application Virtualization in Microsoft Windows Server 2008.....ws_mwse_a04_it_enus

Designing the Active Directory Infrastructure in Microsoft Windows Server 2008.....ws_mwse_a05_it_enus

Active Directory Administration in Microsoft Windows Server 2008ws_mwse_a06_it_enus

Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008ws_mwse_a07_it_enus

The Certificate Services Infrastructure in Microsoft Windows Server 2008.....ws_mwse_a08_it_enus

Software Updates and Compliance Management in Microsoft Windows Server 2008.....ws_mwse_a09_it_enus

Designing Data Security and High Availability in Microsoft Windows Server 2008ws_mwse_a10_it_enus

■ Microsoft Windows 2008: Update to R2

Active Directory Domain Services in Windows Server 2008 R2.....	ws_mwur_a01_it_enus
Access Control in Windows Server 2008 R2	ws_mwur_a04_it_enus
Management Improvements in Windows Server 2008 R2	ws_mwur_a02_it_enus
Improvements to Role Services in Windows Server 2008 R2.....	ws_mwur_a03_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2003

■ Microsoft Windows Server 2003: Implementing and Administering Security for Networks

Managing System Security in Windows Server 2003.....	209128_ENG
Securing Access to Resources in Windows Server 2003.....	209131_ENG
Securing Wireless and Remote Communications in Windows Server 2003	209129_ENG
Managing IPSec in Windows Server 2003	209130_ENG
Managing Certificates in Windows Server 2003 ...	209132_ENG

■ Microsoft Windows Server 2003: Internet Information Services

IIS 6.0 Fundamentals	207483_ENG
Administering IIS 6.0 Sites and Services	207484_ENG
IIS 6.0 Security	207485_ENG
Optimizing, Monitoring, and Troubleshooting IIS 6.0	207486_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT HYPER-V

■ Microsoft Windows Server 2008 R2: Server Virtualization with Hyper-V

Microsoft Windows Server 2008 R2 Hyper-V: Introduction and Planning Overview	hv_wshv_a01_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Installing Hyper-V	hv_wshv_a02_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Manage & Optimize the Hyper-V Server ..	hv_wshv_a03_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Networking and Remote Administration ...	hv_wshv_a04_it_enus

Microsoft Windows Server 2008 R2 Hyper-V: Migration, Creation, and Management	hv_wshv_a05_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Deploying VMs Using Templates	hv_wshv_a06_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: High Availability and Recoverability	hv_wshv_a07_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Implementing Remote Desktop Services...	hv_wshv_a08_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Remote Desktop Virtualization Roles	hv_wshv_a09_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Monitoring and Managing Environments..	hv_wshv_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

ORACLE SERVERS

■ Oracle Application Server 10g: Administration I

Oracle Application Server 10g: Introduction	216868_ENG
Oracle Application Server 10g: Infrastructure and Middle Tier Installation.....	216879_ENG
Oracle Application Server 10g: Management Tools and Oracle Internet Directory	216889_ENG
Oracle Application Server 10g: General Management and Directives for the HTTP Server ..	216903_ENG
Oracle Application Server 10g: OracleAS Web Cache.....	216940_ENG
Oracle Application Server 10g: OracleAS Portal.....	216964_ENG
Oracle Application Server 10g: mod_plsql, CGI Scripts, and Database Providers.....	224535_ENG
Oracle Application Server 10g: Application Management and Deployment.....	224536_ENG
Oracle Application Server 10g: Component Administration in Oracle Internet Directory.....	224537_ENG
Oracle Application Server 10g: DAS and SSO	224538_ENG
Oracle Application Server 10g: Component Security with SSL.....	224539_ENG
Oracle Application Server 10g: Oracle Certificate Authority Management	224540_ENG

■ Oracle Application Server 10g: Administration II

OracleAS 10g: Managing Customized Topologies and Distributing Infrastructure Components	222590_ENG
OracleAS 10g: High Availability	222604_ENG
OracleAS 10g: Managing and Configuring Clusters.....	222605_ENG
OracleAS 10g: Business Intelligence Component Management.....	222606_ENG

OracleAS 10g: XML Applications, Web Services, and Monitoring.....	222607_ENG
OracleAS 10g: Tuning and Reconfiguring the Middle Tier.....	222608_ENG
OracleAS 10g: Backup and Recovery	222609_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

SUN SOLARIS 9

■ Sun Microsystems Solaris 9: System Administration I

Solaris 9 Installation and OpenBoot	71568_ENG
Solaris 9 System Administration	71585_ENG
Solaris 9 System Operations	73559_ENG
Solaris 9 Device and File System Management	76250_ENG
Solaris 9 Management Tools	76289_ENG
Solaris 9 Security	76291_ENG

■ Sun Microsystems Solaris 9: System Administration II

Solaris 9 Advanced Installation	79046_ENG
Solaris 9 Networking	78582_ENG
Solaris 9 File Systems and Storage	79047_ENG
Solaris 9 Naming Services	79045_ENG
Solaris 9 Systems Supervision	80100_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

NOVELL SUSE LINUX

■ SUSE Linux Fundamentals

Installing SUSE Linux	230281_ENG
Command-Line Management in SUSE Linux	230282_ENG
Configuring a SUSE Linux Network	230283_ENG
Managing System Processes in SUSE Linux	230284_ENG
Managing Users, Groups, and Storage in SUSE Linux	230285_ENG
SUSE Linux Security	230286_ENG
SUSE Linux Hardware and Documentation	230287_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX

■ UNIX: System Administration

UNIX User and Data Management	107814_ENG
Deploying and Initializing UNIX Systems	107822_ENG
Securing UNIX Systems	107848_ENG
Managing UNIX Software and System Services ...	113993_ENG
Networking and UNIX Name Resolution	107849_ENG
Managing UNIX Clients	211844_ENG
Administering UNIX Network Services	211845_ENG
UNIX Systems Management	211846_ENG

■ UNIX: Operating System Fundamentals

Introduction to UNIX	78920_ENG
UNIX System Architecture	78924_ENG

■ UNIX: Shell Programming

UNIX Shell Scripting Basics	83855_ENG
UNIX Shell Scripting Tools	110852_ENG
Writing UNIX Shell Programs	83877_ENG

■ UNIX: The User Environment

Customizing the UNIX User Environment	80536_ENG
Working with UNIX Files and Directories	80533_ENG
Working with UNIX Programs	80534_ENG
Text Editing and Printing in UNIX	80535_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX ESSENTIALS

■ Unix Fundamentals

UNIX Fundamentals: Overview	lu_unix_a01_it_enus
UNIX Fundamentals: Shell Scripting Basics	lu_unix_a02_it_enus
UNIX Fundamentals: Files and Directories	lu_unix_a03_it_enus
UNIX Fundamentals: Security	lu_unix_a04_it_enus
UNIX Fundamentals: Network Administration	lu_unix_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX LPI

■ Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 101

Using the Linux Shell	259928_ENG
Redirection Approaches and Process Control	259929_ENG
Managing and Processing Text	259930_ENG
Managing Files in Linux	259931_ENG
Mounting and Managing File Systems	259932_ENG
Partitions, File Systems, and Disk Quotas	259933_ENG
Hardware Requirements	259934_ENG
Hardware Configurations for Linux	259935_ENG
Installing Linux	259936_ENG
Managing Debian and Red Hat Packages	259937_ENG
Administering the X Window System	259938_ENG

■ Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 102

The Linux Kernel	259939_ENG
Writing Shell Scripts in Linux	259941_ENG
Administrative and Documentation Tasks in Linux	259942_ENG
Managing Linux User and Group Accounts	259943_ENG
Administering Linux System Tasks and Backup Strategies	259944_ENG
Networking Fundamentals in Linux	259945_ENG
Networking Services in Linux	259946_ENG
Working with Sendmail and Apache	259947_ENG
Security in a Linux Environment	259948_ENG
Printing in Linux	259940_ENG
Data Management, Localization, and Encryption in Linux.....	lu_lpad_a01_it_enus
Mail Transfer Agents and Accessibility in Linux	lu_lpad_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX LPI LEVEL 2

■ Linux Intermediate System Administration

Linux Kernel Compilation and System Startup	221118_ENG
Linux Filesystem Management and File Sharing	221129_ENG
Linux Networking Configuration	221146_ENG
Linux Networking Services	221157_ENG
Linux Hardware Configuration and System Maintenance	221174_ENG
Security in the Linux Environment	222680_ENG

Linux System Customization and Automation	221197_ENG
Linux Troubleshooting	221186_ENG

■ LPIC Advanced Level Linux Professional (LPIC-2) Exam 201 and 202

Linux User Notification and Device Management.....	lu_lalp_a01_it_enus
E-mail and Security in Linux	lu_lalp_a02_it_enus
Linux Kernel Compilation and Linux Startup	lu_lalp_a03_it_enus
Linux File Sharing and Filesystem Management	lu_lalp_a04_it_enus
Linux Network Configuration	lu_lalp_a05_it_enus
Linux Network Services	lu_lalp_a06_it_enus
Linux System Maintenance and Hardware Configuration	lu_lalp_a07_it_enus
Linux Security	lu_lalp_a08_it_enus
Linux System Troubleshooting	lu_lalp_a09_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

VMWARE

■ VMware Overview

Virtualization with VMware: An Overview	vi_vmwo_a01_it_enus
VMware Desktop Overview	vi_vmwo_a02_it_enus
VMware Server Overview	vi_vmwo_a03_it_enus
VMware Datacenter Overview	vi_vmwo_a04_it_enus

■ VMware Workstation

VMware Workstation 7: Getting started with Virtual Machines.....	vi_vmst_a01_it_enus
VMware Workstation 7: Managing Virtual Machines	vi_vmst_a02_it_enus

■ VMware: Datacenter Virtualization with vSphere 5 - Part 2

VMware vSphere 5 - Part 2: vSphere Clustering.....	vi_vmcp_a01_it_enus
VMware vSphere 5 - Part 2: High Availability and Fault Tolerance.....	vi_vmcp_a02_it_enus
VMware vSphere 5 - Part 2: Processor and Resource Management	vi_vmcp_a03_it_enus
VMware vSphere 5 - Part 2: DRS, Resource Pools, and vApps.....	vi_vmcp_a04_it_enus
VMware vSphere 5 - Part 2: Logging and Performance	vi_vmcp_a05_it_enus
VMware vSphere 5 - Part 2: vSphere Security	vi_vmcp_a06_it_enus

VMware vSphere 5 - Part 2: Securing Hosts, Internal Components, Certificate Use vi_vmipc_a07_it_enus
 VMware vSphere 5 - Part 2: Host Profiles, Update Manager, and Auto Deploy vi_vmipc_a08_it_enus

■ VMware: Datacenter Virtualization with vSphere 5 - Part 1

VMware vSphere 5 - Part 1: Introduction to Virtualization vi_vmwa_a01_it_enus
 VMware vSphere 5 - Part 1: vCenter Server Installation vi_vmwa_a02_it_enus
 VMware vSphere 5 - Part 1: vSphere Client and vCenter Server Configuration vi_vmwa_a03_it_enus
 VMware vSphere 5 - Part 1: ESXi Installation and Configuration vi_vmwa_a04_it_enus
 VMware vSphere 5 - Part 1: vCenter Server Inventory vi_vmwa_a05_it_enus
 VMware vSphere 5 - Part 1: vCenter Server Administration vi_vmwa_a06_it_enus
 VMware vSphere 5 - Part 1: vCenter Server Management vi_vmwa_a07_it_enus
 VMware vSphere 5 - Part 1: Creating Virtual Machines vi_vmwa_a08_it_enus
 VMware vSphere 5 - Part 1: Configuring and Managing Virtual Machines vi_vmwa_a09_it_enus
 VMware vSphere 5 - Part 1: An Overview of Virtual Network Creation vi_vmwa_a10_it_enus
 VMware vSphere 5 - Part 1: Configuring and Managing Virtual Networks vi_vmwa_a11_it_enus
 VMware vSphere 5 - Part 1: Introduction to vSphere Storage Concepts vi_vmwa_a12_it_enus
 VMware vSphere 5 - Part 1: Storage Configuration and Management vi_vmwa_a13_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

Mentoring 220-701 A+ Essentials mnt220701
 Mentoring 70-270 Installing, Configuring, and Administering Microsoft Windows XP Professional mnt70270
 Mentoring 70-290 Managing and Maintaining a Microsoft Windows Server 2003 Environment mnt70290
 Mentoring 70-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure mnt70291

Mentoring 70-294 Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure mnt70294
 Mentoring 70-297 Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure mnt70297
 Mentoring 70-293 Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure mnt70293
 Mentoring 70-298 Designing Security for a Microsoft Windows Server 2003 Network mnt70298
 Mentoring 70-299 Implementing and Administering Security in a Microsoft Windows Server 2003 Network mnt70299
 Mentoring 70-620 TS: Configuring Windows Vista Client mnt70620
 Mentoring 70-622 PRO: Supporting and Troubleshooting Applications on a Microsoft Windows Vista Client for Enterprise Support Technicians mnt70622
 Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring mnt70640
 Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring mnt70642
 Mentoring 70-643 TS: Windows Server 2008 Application Infrastructure, Configuring mnt70643
 Mentoring 70-646 PRO: Windows Server 2008, Server Administrator mnt70646
 Mentoring 70-647 Pro: Windows Server 2008, Enterprise Administrator mnt70647
 Mentoring 70-680 TS: Windows 7, Configuring mnt70680
 Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator mnt70686
 Mentoring 220-702 A+ Practical Application mnt220702
 Mentoring SK0-003 Server+ mntsk0003
 Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician mnt70685
 Mentoring 70-668 PRO: Microsoft SharePoint 2010, Administrator mnt70668
 Mentoring 70-667 TS: Microsoft SharePoint 2010, Configuring mnt70667
 Mentoring LX0-101 Linux+ Powered by LPI Exam 1 mntlx0101
 Mentoring LX0-102 Linux+ Powered by LPI Exam 2 mntlx0102
 Mentoring 70-662 TS: Microsoft Exchange Server 2010, Configuring mnt70662
 Mentoring 70-659 TS: Windows Server 2008 R2, Server Virtualization mnt70659
 Mentoring VMware: Datacenter Virtualization with vSphere 5 - Part 2 mntesvcp5p2
 Mentoring 220-801 CompTIA A+ mnt220801
 Mentoring 220-802 CompTIA A+ mnt220802

Mentoring VMware: Datacenter Virtualization
with vSphere 5 - Part 1mntesvcv5p1

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

TEST PREPS

■ Test Preps

TestPrep 70-640 TS: Windows Server 2008
Active Directory, Configuring ws_mwcd_a01_tp_enus

TestPrep 70-642 TS: Windows Server 2008
Network Infrastructure, Configuring ws_mwci_a01_tp_enus

TestPrep 70-643 TS: Windows Server 2008
Applications Infrastructure, Configuring ws_mwcf_a01_tp_enus

TestPrep 70-622 PRO: Supporting and
Troubleshooting Applications on a Microsoft
Windows Vista Client for Enterprise Support
Technicians TP70622_ENG

TestPrep 70-620 TS: Configuring Windows
Vista Client TP70620_ENG

TestPrep 70-270 Installing, Configuring, and
Administering Microsoft Windows XP
Professional TP70270_ENG

TestPrep 70-290 Managing and Maintaining a
Microsoft Windows Server 2003 Environment ... TP70290_ENG

TestPrep 70-291 Implementing, Managing, and
Maintaining a Microsoft Windows Server 2003
Network Infrastructure TP70291_ENG

TestPrep 70-293 Planning and Maintaining a
Microsoft Windows Server 2003 Network
Infrastructure TP70293_ENG

TestPrep 70-294 Planning, Implementing, and
Maintaining a Microsoft Windows Server 2003
Active Directory Infrastructure TP70294_ENG

TestPrep 70-297 Designing a Microsoft
Windows Server 2003 Active Directory and
Network Infrastructure TP70297_ENG

TestPrep 70-298 Designing Security for a
Microsoft Windows Server 2003 Network TP70298_ENG

TestPrep 70-299 Implementing and
Administering Security in a Microsoft
Windows Server 2003 Network TP70299_ENG

TestPrep 220-701 A+ Essentials cs_apet_a01_tp_enus

TestPrep 220-702 A+ Practical Application cs_apit_a01_tp_enus

TestPrep 70-680 TS: Windows 7, Configuring mw_mwcg_a01_tp_enus

TestPrep SK0-003 Server+ cs_csvr_a01_tp_enus

TestPrep 70-686 PRO: Windows 7, Enterprise
Desktop Administrator mw_mwda_a01_tp_enus

TestPrep 70-685 PRO: Windows 7, Enterprise
Desktop Support Technician mw_mwet_a01_tp_enus

TestPrep 70-647 PRO: Windows Server 2008,
Enterprise Administrator ws_mwse_a01_tp_enus

TestPrep 70-646 PRO: Windows Server 2008,
Server Administrator ws_wsad_a01_tp_enus

TestPrep 70-667 TS: Microsoft SharePoint
2010, Configuring es_msst_a01_tp_enus

TestPrep 70-668 PRO: Microsoft SharePoint
2010, Administrator es_mssa_a01_tp_enus

TestPrep LX0-101 Linux+ Powered by LPI Exam
1 lu_lpad_a01_tp_enus

TestPrep LX0-102 Linux+ Powered by LPI Exam
2 lu_lpad_a02_tp_enus

TestPrep 70-662 TS: Microsoft Exchange
Server 2010, Configuring es_mesca_a01_tp_enus

TestPrep 70-659 TS: Windows Server 2008 R2,
Server Virtualization hv_wshv_a01_tp_enus

TestPrep 220-801 CompTIA A+ cs_apel_a01_tp_enus

TestPrep 220-802 CompTIA A+ cs_appa_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

EXPRESS GUIDES

■ Microsoft

Managing and Maintaining a Microsoft Windows
Server 2003 Environment for an MCSA
Certified on Windows 2000 (Exam 70-292)
Express Guide. _pc_eg_70292

Planning, Implementing, and Maintaining a
Microsoft Windows Server 2003 Environment
for an MCSE Certified on Win 2000 (Exam
70-296) Express Guide. _pc_eg_70296

Managing and Maintaining a Microsoft Windows
Server 2003 Environment (Exam 70-290)
Express Guide _pc_eg_70290

Implementing, Managing, Maintaining a
Windows Server 2003 Network Infrastructure
(Exam 70-291) Express Guide _pc_eg_70291

Planning and Maintaining a Microsoft Windows
Server 2003 Network Infrastructure (Exam
70-293) Express Guide _pc_eg_70293

Planning, Implementing, and Maintaining a
Microsoft Windows Server 2003 Active
Directory Infrastructure (Exam 70-294)
Express Guide _pc_eg_70294

Designing a Microsoft Windows Server 2003
Active Directory and Network Infrastructure
(Exam 70-297) Express Guide _pc_eg_70297

Design Security for a Microsoft Windows
Server Network 2003 Network (Exam 70-298)
Express Guide _pc_eg_70298

■ Oracle

Oracle Database 10g: Administration Workshop
 I R2 Express Guide_pc_eg_444103

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

■ Social Networking for Users

Social Networking for Users sn_snts_a01_dt_enus

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

■ CompTIA Network+ 2012

CompTIA Network+ 2012: Networking Concepts
 Part 1.....cs_ctmt_a01_it_enus
 CompTIA Network+ 2012: Networking Concepts
 Part 2.....cs_ctmt_a02_it_enus
 CompTIA Network+ 2012: Network Installation
 and Configuration Part 1.....cs_ctmt_a03_it_enus
 CompTIA Network+ 2012: Network Installation
 and Configuration Part 2.....cs_ctmt_a04_it_enus
 CompTIA Network+ 2012: Network Media and
 Topologies Part 1.....cs_ctmt_a05_it_enus
 CompTIA Network+ 2012: Network Media and
 Topologies Part 2.....cs_ctmt_a06_it_enus
 CompTIA Network+ 2012: Network Management
 Part 1.....cs_ctmt_a07_it_enus
 CompTIA Network+ 2012: Network Security Part
 1.....cs_ctmt_a08_it_enus
 CompTIA Network+ 2012: Network Security Part
 2.....cs_ctmt_a09_it_enus
 CompTIA Network+ 2012: Network Security Part
 3.....cs_ctmt_a10_it_enus

■ CompTIA Security+ 2011

Control Fundamentals and Security Threats cs_styp_a01_it_enus
 Network Protocols, Attacks, and Defenses .cs_styp_a02_it_enus
 Creating Secure Networks and Performing
 Security Assessments.....cs_styp_a03_it_enus
 Network and System Security Mechanisms cs_styp_a04_it_enus
 Remote Access and Wireless Securitycs_styp_a05_it_enus

Authentication, Biometrics, and Security
 Controls cs_styp_a06_it_enus
 Securing the IT Environment cs_styp_a07_it_enus
 Cryptography and Public Key Infrastructures cs_styp_a08_it_enus
 Securing Applications, Virtualized
 Environments, and Cloud Computing cs_styp_a09_it_enus
 Business Continuity, Disaster Recovery,
 Security Training, and Forensics cs_styp_a10_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORK PROTOCOLS

■ TCP/IP: Mobile IP and IP Mobility

Mobile IP 211788_ENG
 IP Mobility 211789_ENG

■ TCP/IP: Protocols for Securing Web Transactions

Digital Payments 212561_ENG

■ TCP/IP: Network Management Protocols

SNMP, MIBs, and RMON 210670_ENG

INTERNET AND NETWORK TECHNOLOGIES

DATA/TELECOMMUNICATIONS

■ IPv6 and Future Applications

IPv6 80284_ENG

■ Lightweight Directory Access Protocol

LDAP Fundamentals 85776_ENG
 Designing and Maintaining LDAP Directory
 Services 84923_ENG

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS COMMUNICATIONS

■ Advanced Wireless Technologies

Beyond 3G (B3G) 219522_ENG
 4G Communication Systems 219523_ENG

4G Implementations221229_ENG
 Non-Cellular Wireless Technology219524_ENG

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS

■ Understanding and Evaluating RFID Technology for your Business

RFID Technology and Business Applications232047_ENG
 RFID: Applications Management232057_ENG

INTERNET AND NETWORK TECHNOLOGIES

SECURITY SOLUTIONS

■ SSCP

SSCP Domain: Access Controls sp_sycp_a01_it_enus
 SSCP Domain: Cryptography sp_sycp_a02_it_enus
 SSCP Domain: Malicious Code sp_sycp_a03_it_enus
 SSCP Domain: Monitoring and Analysis Part 1 sp_sycp_a04_it_enus
 SSCP Domain – Monitoring and Analysis Part 2 sp_sycp_a05_it_enus
 SSCP Domain : Networks and Telecommunications Part 1 sp_sycp_a06_it_enus
 SSCP Domain : Networks and Telecommunications Part 2 sp_sycp_a07_it_enus
 SSCP Domain : Security Operations and Administration Part 1..... sp_sycp_a08_it_enus
 SSCP Domain : Security Operations and Administration Part 2..... sp_sycp_a09_it_enus
 SSCP Domain – Security Operations and Administration Part 3..... sp_sycp_a10_it_enus
 SSCP Domain : Risk, Response, and Recovery sp_sycp_a11_it_enus

■ Certified Internet Security Auditor (CISA)

CISA Domain: The Process of Auditing Information Systems – Part1..... sp_cisa_a01_it_enus
 CISA Domain: The Process of Auditing Information Systems - Part 2..... sp_cisa_a02_it_enus
 CISA Domain: Governance and Management of IT – Part 1..... sp_cisa_a03_it_enus
 CISA Domain: Governance and Management of IT - Part 2 sp_cisa_a04_it_enus
 CISA Domain: IS Acquisition, Development, and Implementation - Part 1..... sp_cisa_a05_it_enus

CISA Domain: IS Acquisition, Development and Implementation - Part 2..... sp_cisa_a06_it_enus
 CISA Domain: IS Operations, Maintenance and Support – Part 1..... sp_cisa_a07_it_enus
 CISA Domain: IS Operations, Maintenance, and Support - Part 2 sp_cisa_a08_it_enus
 CISA Domain: Protection of Information Assets – Part 1 sp_cisa_a09_it_enus
 CISA Domain: Protection of Information Assets – Part 2..... sp_cisa_a10_it_enus
 CISA Domain: IS Acquisition, Development and Implementation - Part 3..... sp_cisa_a11_it_enus

■ Certified Information Security Manager (CISM)

Information Security Governance: Overview sp_cism_a01_it_enus
 Information Security Governance: Strategies and Goals..... sp_cism_a02_it_enus
 Information Security Governance: Developing an Action Plan sp_cism_a03_it_enus
 Information Risk Management: Program Framework and Risk Assessment..... sp_cism_a04_it_enus
 Information Risk Management: Analysis, Mitigation, and Monitoring sp_cism_a05_it_enus
 Information Security Program Development: Introduction and Roadmap sp_cism_a06_it_enus
 Information Security Program Development: Resources sp_cism_a07_it_enus
 Information Security Program Development: Metrics and Implementation..... sp_cism_a08_it_enus
 Information Security Program Management: Introduction and Framework sp_cism_a09_it_enus
 Information Security Program Management: Resources and Implementation..... sp_cism_a10_it_enus
 Incident Management and Response: Introduction and Resources sp_cism_a11_it_enus
 Incident Management and Response: Planning and Testing sp_cism_a12_it_enus

■ Certified Information Systems Security Professional (CISSP) 2012

CISSP 2012 Domain: Access Control sp_cpte_a01_it_enus
 CISSP 2012 Domain: Telecommunications and Network Security..... sp_cpte_a02_it_enus
 CISSP 2012 Domain: Information Security Governance and Risk Management..... sp_cpte_a03_it_enus
 CISSP 2012 Domain: Cryptography sp_cpte_a05_it_enus
 CISSP 2012 Domain: Operations Security .sp_cpte_a07_it_enus
 CISSP 2012 Domain: Business Continuity and Disaster Recovery Planning sp_cpte_a08_it_enus

CISSP 2012 Domain: Legal, Regulations, Investigations, and Compliancesp_cpte_a09_it_enus

CISSP 2012 Domain: Physical (Environment) Security.....sp_cpte_a10_it_enus

CISSP 2012 Domain: Software Development Security.....sp_cpte_a04_it_enus

CISSP 2012 Domain: Security Architecture and Design.....sp_cpte_a06_it_enus

■ Certified Information Security Manager (CISM) 2012

CISM 2012: Information Security Governance (Part 1).....sp_cisn_a01_it_enus

CISM 2012: Information Security Governance (Part 2).....sp_cisn_a02_it_enus

CISM 2012: Information Security Governance (Part 3).....sp_cisn_a03_it_enus

CISM 2012: Information Risk Management and Compliance (Part 1).....sp_cisn_a04_it_enus

CISM 2012: Information Risk Management and Compliance (Part 2).....sp_cisn_a05_it_enus

CISM 2012: Information Security Program Development and Management (Part 1)sp_cisn_a06_it_enus

CISM 2012: Information Security Program Development and Management (Part 2)sp_cisn_a07_it_enus

CISM 2012: Information Security Program Development and Management (Part 3)sp_cisn_a08_it_enus

CISM 2012: Information Security Program Development and Management (Part 4)sp_cisn_a09_it_enus

CISM 2012: Information Security Program Development and Management (Part 5)sp_cisn_a10_it_enus

CISM 2012: Information Security Incident Management (Part 1)sp_cisn_a11_it_enus

CISM 2012: Information Security Incident Management (Part 2)sp_cisn_a12_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CISCO

■ CAPPS 8.0: Integrating Cisco Unified Communications Applications

Cisco CAPPS 8.0: Introduction to Voice-Mail cc_caps_a01_it_enus

Cisco CAPPS 8.0: Integrating Cisco Unity Connection with CUCM.....cc_caps_a02_it_enus

Cisco CAPPS 8.0: Configuring the CUC System and Dial Plan Componentscc_caps_a03_it_enus

Cisco CAPPS 8.0: Implementing Cisco Unity Connection.....cc_caps_a04_it_enus

Cisco CAPPS 8.0: Implementing Cisco Unity Express in CUCM Express Environmentcc_caps_a05_it_enus

Cisco CAPPS 8.0: Cisco Unity Express Users and Auto Attendantcc_caps_a06_it_enus

Cisco CAPPS 8.0: Troubleshooting Cisco Unity Expresscc_caps_a07_it_enus

Cisco CAPPS 8.0: Voice Profile for Internet Mail Implementationcc_caps_a08_it_enus

Cisco CAPPS 8.0: Understanding Cisco Unified Presence Implementation.....cc_caps_a09_it_enus

Cisco CAPPS 8.0: Integrating Cisco Unified Presence and its Componentscc_caps_a10_it_enus

■ IPS 7.0: Implementing Cisco Intrusion Prevention System

Cisco IPS 7.0: Introduction to Intrusion Prevention and Detection Systemscc_ipss_a01_it_enus

Cisco IPS 7.0: IPS Traffic Analysis, Countermeasures, and Deployment Architecturecc_ipss_a02_it_enus

Cisco IPS 7.0: Performing the Cisco IPS Sensor Initial Setupcc_ipss_a03_it_enus

Cisco IPS 7.0: Managing Cisco IPS Devices cc_ipss_a04_it_enus

Cisco IPS 7.0: Implementing Cisco Unity Express in CUCM Express Environmentcc_ipss_a05_it_enus

Cisco IPS 7.0: Configuring Cisco IPS Signature Engines and Anomaly Detection. cc_ipss_a06_it_enus

Cisco IPS 7.0: Adapting Traffic Analysis and Response to the Environment.....cc_ipss_a07_it_enus

Cisco IPS 7.0: False Positives, Negatives and Response Improvementcc_ipss_a08_it_enus

Cisco IPS 7.0: Managing and Analyzing Events cc_ipss_a09_it_enus

Cisco IPS 7.0: Virtualization, High-Availability, and High-Performance Solutions.....cc_ipss_a10_it_enus

Cisco IPS 7.0: Configuring and Maintaining Cisco IPS Hardwarecc_ipss_a11_it_enus

■ SECURE 1.0: Securing Networks with Cisco Routers and Switches

Cisco SECURE 1.0: Protection Controls and Identity-based Network Services.....cc_cure_a01_it_enus

Cisco SECURE 1.0: Deploying Basic 802.1X Featurescc_cure_a02_it_enus

Cisco SECURE 1.0: Advanced Switched Data Plane Security Controlscc_cure_a03_it_enus

Cisco SECURE 1.0: Advanced Routed Data Plane Security Controls.....cc_cure_a04_it_enus

Cisco SECURE 1.0: Advanced Control Plane Security Controls.....cc_cure_a05_it_enus

Cisco SECURE 1.0: Deploying Advanced Management Plane Security Controlscc_cure_a06_it_enus

- Cisco SECURE 1.0: Deploying Network Address Translation.....cc_cure_a07_it_enus
- Cisco SECURE 1.0: Deploying Basic Zone-Based Policy Firewallscc_cure_a08_it_enus
- Cisco SECURE 1.0: Deploying Advanced Zone-Based Policy Firewallscc_cure_a09_it_enus
- Cisco SECURE 1.0: Deploying Cisco IOS Software IPScc_cure_a10_it_enus
- Cisco SECURE 1.0: Site-to-Site VPN Architectures and Technologies.....cc_cure_a11_it_enus
- Cisco SECURE 1.0: Deploying Scalable Authentication in Site-to-Site IPSec VPNs..cc_cure_a12_it_enus
- Cisco SECURE 1.0: Deploying DMVPNs ..cc_cure_a13_it_enus
- Cisco SECURE 1.0: Deploying Tunnel-Based IPSec VPNs and GET VPNscc_cure_a14_it_enus
- Cisco SECURE 1.0: Remote Access VPNs cc_cure_a15_it_enus
- Cisco SECURE 1.0: Deploying Remote Access Solutions Using SSL VPN.....cc_cure_a16_it_enus

■ CIPT1 8.0: Implementing Cisco Unified Communications Manager Part 1

- Cisco CIPT1 8.0: Introduction to Cisco Unified Communications Manager.....cc_cptz_a01_it_enus
- Cisco CIPT1 8.0: Cisco Unified Communications Manager Administration ..cc_cptz_a02_it_enus
- Cisco CIPT1 8.0: Cisco Unified Communications Manager Single-Site On-Net Callingcc_cptz_a03_it_enus
- Cisco CIPT1 8.0: Implementing PSTN gateways in Cisco Unified Communications Managercc_cptz_a04_it_enus
- Cisco CIPT1 8.0: CUCM Call Routing Components and Calling Privileges.....cc_cptz_a05_it_enus
- Cisco CIPT1 8.0: Digit-manipulation Tools and Calling Privileges.....cc_cptz_a06_it_enus
- Cisco CIPT1 8.0: Implementing Call Coverage cc_cptz_a07_it_enus
- Cisco CIPT1 8.0: Implementing Media Resources in Unified Communications Managercc_cptz_a08_it_enus
- Cisco CIPT1 8.0: Feature and Application Implementation.....cc_cptz_a09_it_enus
- Cisco CIPT1 8.0: Cisco Unified Mobility ...cc_cptz_a10_it_enus

■ CIPT2 8.0: Implementing Cisco Unified Communications Manager Part 2

- Cisco CIPT2 8.0: Multisite Deployment Issues and Solutions Overview.....cc_cpty_a01_it_enus
- Cisco CIPT2 8.0: Multisite Deployment Implementation.....cc_cpty_a02_it_enus
- Cisco CIPT2 8.0: Centralized Call-Processing Redundancy Implementationcc_cpty_a03_it_enus
- Cisco CIPT2 8.0: Bandwidth Management and CAC Implementation.....cc_cpty_a04_it_enus

- Cisco CIPT2 8.0: Features and Applications for Multisite Deployments.....cc_cpty_a05_it_enus
- Cisco CIPT2 8.0: Call Control Discovery ..cc_cpty_a06_it_enus

■ ICOMM 8.0: Introducing Cisco Voice and Unified Communications Administration

- Cisco ICOMM 8.0: CUC Solutionscc_comm_a01_it_enus
- Cisco ICOMM 8.0: Administrator and End-User Interfacescc_comm_a02_it_enus
- Cisco ICOMM 8.0: Call Flows in CUC Systems cc_comm_a03_it_enus
- Cisco ICOMM 8.0: Endpoint and User Administration.....cc_comm_a04_it_enus
- Cisco ICOMM 8.0: End User Telephony and Mobility Featurescc_comm_a05_it_enus
- Cisco ICOMM 8.0: Configuring Mobility Featurescc_comm_a06_it_enus
- Cisco ICOMM 8.0: Enablement of Cisco Unity Connection and Voice Mailbox Options ..cc_comm_a07_it_enus
- Cisco ICOMM 8.0: Cisco Unified Presence cc_comm_a08_it_enus
- Cisco ICOMM 8.0: Cisco Unified Communications Solution Maintenance...cc_comm_a09_it_enus
- Cisco ICOMM 8.0: RTMT, Monitoring Voice Mail and the Disaster Recovery Systemcc_comm_a10_it_enus

■ Implementing Cisco Voice Communications and QoS (CVOICE)

- Cisco CVOICE 8.0: Introduction to Voice Gatewayscc_voic_a01_it_enus
- Cisco CVOICE 8.0: Voice Port Implementation, Codecs, and DSPscc_voic_a02_it_enus
- Cisco CVOICE 8.0: Transporting Voice over IP networkscc_voic_a03_it_enus
- Cisco CVOICE 8.0: SIP and MGCP Signaling Protocols.....cc_voic_a04_it_enus
- Cisco CVOICE 8.0: VoIP Call Legscc_voic_a05_it_enus
- Cisco CVOICE 8.0: Cisco Unified Communications Manager Expresscc_voic_a06_it_enus
- Cisco CVOICE 8.0: Cisco Unified Communications Manager Express Endpointscc_voic_a07_it_enus
- Cisco CVOICE 8.0: Call Routing and Dial Planscc_voic_a08_it_enus
- Cisco CVOICE 8.0: Path Selection and Calling Privileges.....cc_voic_a09_it_enus
- Cisco CVOICE 8.0: Gatekeeper and Cisco Unified Border Elementcc_voic_a10_it_enus
- Cisco CVOICE 8.0: QoS Mechanismscc_voic_a11_it_enus
- Cisco CVOICE 8.0: Congestion, Rate Limiting, and AutoQoS.....cc_voic_a12_it_enus

■ ROUTE 1.0: Implementing Cisco IP Routing

Cisco ROUTE 1.0: Routing Services for Converged Networks	cc_icir_a01_it_enus
Cisco ROUTE 1.0: EIGRP Implementation for the Enterprise.....	cc_icir_a02_it_enus
Cisco ROUTE 1.0: EIGRP Authentication and Advanced Feature Implementation	cc_icir_a03_it_enus
Cisco ROUTE 1.0: The OSPF Routing Protocol	cc_icir_a04_it_enus
Cisco ROUTE 1.0: Implementing an OSPF-Based Solution	cc_icir_a05_it_enus
Cisco ROUTE 1.0: Configuring and Verifying Route Redistribution.....	cc_icir_a06_it_enus
Cisco ROUTE 1.0: Implementing Path Control	cc_icir_a07_it_enus
Cisco ROUTE 1.0: Connecting the Enterprise to ISPs.....	cc_icir_a08_it_enus
Cisco ROUTE 1.0: Configuring and Verifying BGP operations.....	cc_icir_a09_it_enus
Cisco ROUTE 1.0 eLT: Implementing Path Control.....	CSCO0064EN07
Cisco ROUTE 1.0 eLT: IPv6 Addressing and Unicast.....	CSCO0064EN08
Cisco ROUTE 1.0 eLT: Implement RIPng, OSPFv3, EIGRP and Redistribution in IPv6	CSCO0064EN09
Cisco ROUTE 1.0 eLT: IPv6 Transition Techniques.....	CSCO0064EN10
Cisco ROUTE 1.0 eLT: NAT and PAT with IPv6	CSCO0064EN11
Cisco ROUTE 1.0 eLT: Routing for Branch Offices and Mobile Workers.....	CSCO0064EN12

■ TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks

Cisco TSHOOT 1.0: Planning Maintenance for Complex Networks	cc_icit_a01_it_enus
Cisco TSHOOT 1.0: Planning Troubleshooting Processes for Networks.....	cc_icit_a02_it_enus
Cisco TSHOOT 1.0: Maintenance, Troubleshooting Tools, & Applications.....	cc_icit_a03_it_enus
Cisco TSHOOT 1.0: Troubleshooting VLANs, STP, and SVIs	cc_icit_a04_it_enus
Cisco TSHOOT 1.0: Troubleshooting FHRPs and Performance Issues	cc_icit_a05_it_enus
Cisco TSHOOT 1.0: Network Layer Connectivity, OSPF, and EIGRP	cc_icit_a06_it_enus
Cisco TSHOOT 1.0: Route Redistribution, BGP, and Performance Issues	cc_icit_a07_it_enus
Cisco TSHOOT 1.0: Maintaining and Troubleshooting Network Security Solutions.....	cc_icit_a08_it_enus
Cisco TSHOOT 1.0 eLT: Troubleshooting Performance Problems on Switches.....	CSCO0066EN07

Cisco TSHOOT 1.0 eLT: Troubleshooting Wireless Integration	CSCO0066EN08
Cisco TSHOOT 1.0 eLT: Troubleshooting Voice over IP Integration.....	CSCO0066EN09
Cisco TSHOOT 1.0 eLT: Troubleshooting Video Integration	CSCO0066EN10
Cisco TSHOOT 1.0 eLT: Troubleshooting NAT and PAT	CSCO0066EN11
Cisco TSHOOT 1.0 eLT: Troubleshooting DHCP	CSCO0066EN12
Cisco TSHOOT 1.0 eLT: Troubleshooting IPv6, OSPFv3, and RIPng	CSCO0066EN13
Cisco TSHOOT 1.0 eLT: Troubleshooting Network Applications Services	CSCO0066EN14
Cisco TSHOOT 1.0 eLT: Troubleshooting Branch Office and Remote Worker Problems.....	CSCO0066EN15

■ SWITCH 1.0: Implementing Cisco IP Switched Networks

Cisco SWITCH 1.0: Analyzing Campus Network Designs.....	cc_icis_a01_it_enus
Cisco SWITCH 1.0: Implementing VLANs in Campus Networks	cc_icis_a02_it_enus
Cisco SWITCH 1.0: Implementing Spanning-Tree	cc_icis_a03_it_enus
Cisco SWITCH 1.0: Inter-VLAN Routing ..	cc_icis_a04_it_enus
Cisco SWITCH 1.0: Highly Available Networks	cc_icis_a05_it_enus
Cisco SWITCH 1.0: Configuring Layer 3 High Availability.....	cc_icis_a06_it_enus
Cisco SWITCH 1.0: Minimizing Service Loss and Data Theft.....	cc_icis_a07_it_enus
Cisco SWITCH 1.0: Accommodating Voice and Video in Campus Networks.....	cc_icis_a08_it_enus
Cisco SWITCH 1.0: Integrating Wireless LANs into a Campus Network.....	cc_icis_a09_it_enus

■ IINS 1.0: Security: Implementing Cisco IOS Network Security

Cisco IINS 1.0: Network Security Principles I	cc_iins_a01_it_enus
Cisco IINS 1.0: Network Security Principles II.....	cc_iins_a02_it_enus
Cisco IINS 1.0: Perimeter Security	cc_iins_a03_it_enus
Cisco IINS 1.0: Network Security Using Cisco IOS Firewalls	cc_iins_a04_it_enus
Cisco IINS 1.0: Cryptography, Encryption, and Digital Signatures	cc_iins_a05_it_enus
Cisco IINS 1.0: IP Security Site-to-Site Virtual Private Networks.....	cc_iins_a06_it_enus
Cisco IINS 1.0: Network Security Using Cisco IOS IPS	cc_iins_a07_it_enus

Cisco IINS 1.0: LAN, SAN, Voice, and Endpoint Securitycc_iins_a08_it_enus
Cisco IINS 1.0: Mitigating Layer 2 Attacks cc_iins_a09_it_enus

■ ICND1 1.1: Interconnecting Cisco Networking Devices Part 1

Cisco ICND1 1.1: Fundamentals of Networking cc_cond_a01_it_enus
Cisco ICND1 1.1: Network Connections and Communicationscc_cond_a02_it_enus
Cisco ICND1 1.1: Switching in LANscc_cond_a03_it_enus
Cisco ICND1 1.1: Optimizing and Troubleshooting Switch Securitycc_cond_a04_it_enus
Cisco ICND1 1.1: Implementing Wireless LANs cc_cond_a05_it_enus
Cisco ICND1 1.1: Routing and Cisco Routers cc_cond_a06_it_enus
Cisco ICND1 1.1: The Packet Delivery Process, Router Security, and Remote Accesscc_cond_a07_it_enus
Cisco ICND1 1.1: WAN Technologiescc_cond_a08_it_enus
Cisco ICND1 1.1: WAN Encapsulation and RIP Routingcc_cond_a09_it_enus
Cisco ICND1 1.1: Managing the Network Environmentcc_cond_a10_it_enus
Cisco ICND1 1.1: LAN Addressingcc_cond_a11_it_enus

■ ICND2 1.1: Interconnecting Cisco Networking Devices Part 2

Cisco ICND2 1.1: Implementing VLANs and Trunks.....cc_cont_a01_it_enus
Cisco ICND2 1.1: Spanning-Tree Protocol and Inter-VLAN Routingcc_cont_a02_it_enus
Cisco ICND2 1.1: Securing and Troubleshooting the Switched Networkcc_cont_a03_it_enus
Cisco ICND2 1.1: Medium-Sized Routed Network Constructioncc_cont_a04_it_enus
Cisco ICND2 1.1: Single-Area OSPF Implementation.....cc_cont_a05_it_enus
Cisco ICND2 1.1: EIGRP Implementation .cc_cont_a06_it_enus
Cisco ICND2 1.1: Introducing ACL Operation cc_cont_a07_it_enus
Cisco ICND2 1.1: Configuring and Troubleshooting ACLscc_cont_a08_it_enus
Cisco ICND2 1.1: Scaling the Network with NAT and PAT.....cc_cont_a09_it_enus
Cisco ICND2 1.1: Transitioning to IPv6cc_cont_a10_it_enus
Cisco ICND2 1.1: VPN and Point-to-Point WAN Connectionscc_cont_a11_it_enus
Cisco ICND2 1.1: Frame Relay Connections cc_cont_a12_it_enus

■ DESGN 2.1: Designing for Cisco Internetwork Solutions

Cisco DESGN 2.1: Network Design Methodology Overview cc_desg_a01_it_enus
Cisco DESGN 2.1: Structuring and Modularizing the Network cc_desg_a02_it_enus
Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks cc_desg_a03_it_enus
Cisco DESGN 2.1: Identifying WAN Technology Considerations..... cc_desg_a04_it_enus
Cisco DESGN 2.1: Designing the Enterprise WAN and Branch cc_desg_a05_it_enus
Cisco DESGN 2.1: Designing IP Addressing cc_desg_a06_it_enus
Cisco DESGN 2.1: Selecting Routing Protocols cc_desg_a07_it_enus
Cisco DESGN 2.1: Defining Network Security cc_desg_a08_it_enus
Cisco DESGN 2.1: Security Solutions for the Network..... cc_desg_a09_it_enus
Cisco DESGN 2.1: Integrating Voice and Video Architectures cc_desg_a10_it_enus
Cisco DESGN 2.1: Voice and Video Technology Requirements..... cc_desg_a11_it_enus
Cisco DESGN 2.1: Design Considerations for Basic Wireless Networking cc_desg_a12_it_enus

■ TVOICE 8.0: Troubleshooting Cisco Unified Communications

Cisco TVOICE 8.0: Troubleshooting Unified Communications Solutions Overview cc_tcuc_a01_it_enus
Cisco TVOICE 8.0: Troubleshooting Device and Extension Mobility cc_tcuc_a06_it_enus
Cisco TVOICE 8.0: Troubleshooting Call Setup Issues cc_tcuc_a03_it_enus
Cisco TVOICE 8.0: Cisco Unified Communications Manager Troubleshooting cc_tcuc_a02_it_enus
Cisco TVOICE 8.0: Troubleshooting Off-Net Calling Issues cc_tcuc_a04_it_enus
Cisco TVOICE 8.0: Troubleshooting SAF and CCD Issues..... cc_tcuc_a05_it_enus
Cisco TVOICE 8.0: Troubleshooting Cisco Unified Mobility and CUCM Presencecc_tcuc_a07_it_enus
Cisco TVOICE 8.0: Troubleshooting MOH and MTP Issues..... cc_tcuc_a08_it_enus
Cisco TVOICE 8.0: Troubleshooting Conference and Transcoder Issues cc_tcuc_a09_it_enus
Cisco TVOICE 8.0: Troubleshooting RSVP Agents and Voice Quality Issues.....cc_tcuc_a10_it_enus

■ Firewall 2.0 : Deploying Cisco ASA Firewall Solutions

Cisco FIREWALL 2.0: Introduction to the Cisco ASA Adaptive Security Appliance	cc_fire_a01_it_enus
Cisco FIREWALL 2.0: Getting Started with Cisco ASA and Cisco ASDM.....	cc_fire_a02_it_enus
Cisco FIREWALL 2.0: Configuring Cisco ASA Interfaces and Static Routing.....	cc_fire_a03_it_enus
Cisco FIREWALL 2.0: Configuring Cisco ASA Management Features.....	cc_fire_a04_it_enus
Cisco FIREWALL 2.0: Configuring Cisco ASA NAT Features	cc_fire_a05_it_enus
Cisco FIREWALL 2.0: Configuring Cisco ASA Basic Access Control Features	cc_fire_a06_it_enus
Cisco FIREWALL 2.0: Configuring Routing Features and the Transparent Firewall	cc_fire_a07_it_enus
Cisco FIREWALL 2.0: The Modular Policy Framework and Traffic Inspection Policies ..	cc_fire_a08_it_enus
Cisco FIREWALL 2.0: ASA Advanced Application Inspections and User-Based Policies	cc_fire_a09_it_enus
Cisco FIREWALL 2.0: ASA Interface Redundancy and Active/Standby Availability.....	cc_fire_a10_it_enus
Cisco FIREWALL 2.0: ASA Security Contexts and Active/Active High Availability	cc_fire_a11_it_enus

■ VPN 2.0 : Deploying Cisco ASA VPN Solutions

Cisco VPN 2.0: Evaluating the Cisco ASA VPN Architecture	cc_avpn_a01_it_enus
Cisco VPN 2.0: Implementing Core Cisco ASA Policy Configurations and PKI Services.....	cc_avpn_a02_it_enus
Cisco VPN 2.0: Deploying Clientless SSL VPNs ..	cc_avpn_a03_it_enus
Cisco VPN 2.0: Policy Configurations and PKI Services	cc_avpn_a04_it_enus
Cisco VPN 2.0: Cisco AnyConnect Remote Access SSL Solutions	cc_avpn_a05_it_enus
Cisco VPN 2.0: Deploying Advanced AAA in Cisco Full-Tunnel VPNs.....	cc_avpn_a06_it_enus
Cisco VPN 2.0: Cisco ASA Adaptive Security Appliance Remote Access IPsec VPNs	cc_avpn_a07_it_enus
Cisco VPN 2.0: Cisco ASA Site-to-Site IPsec VPN Solutions.....	cc_avpn_a08_it_enus
Cisco VPN 2.0: Implementing Cisco Secure Desktop and DAP for SSL VPNs	cc_avpn_a09_it_enus
Cisco VPN 2.0: Deploying High Availability Features in Cisco ASA VPNs.....	cc_avpn_a10_it_enus

INTERNET AND NETWORK TECHNOLOGIES

EMC

■ EMC Information Storage and Management v3

Introduction to Storage Technology	240031_ENG
Storage System Architecture	240039_ENG
Physical Disks and RAID Arrays	240047_ENG
Intelligent Storage Systems	240056_ENG
Network Storage Systems	240062_ENG
Fibre Channel Storage Area Networks	240072_ENG
IP SANs and Content Addressed Storage	240082_ENG
Information Availability	240092_ENG
Replication and Business Continuity	241020_ENG
Monitoring and Managing the Data Center	241031_ENG
Securing Storage	254190_ENG
Storage Virtualization Technologies	254207_ENG
Storage Security	dt_ismt_a01_it_enus
Storage Virtualization	dt_ismt_a02_it_enus
Storage Technologies Update	dt_ismt_a03_it_enus
EMC Storage Products	dt_ismt_a04_it_enus

■ EMC Information Storage and Management (ISM) v2

EMC ISM v2: Data Center Environment ..	dt_ismu_a01_it_enus
EMC ISM v2: RAID and Intelligent Storage Systems	dt_ismu_a02_it_enus
EMC ISM v2: FC SAN, IP SAN, and FCoE ..	dt_ismu_a03_it_enus
EMC ISM v2: NAS, Object-based Storage, and Unified Storage	dt_ismu_a04_it_enus
EMC ISM v2: Business Continuity, Backup, Replication, and Archiving.....	dt_ismu_a05_it_enus
EMC ISM v2: Remote Replication and Cloud Computing.....	dt_ismu_a06_it_enus
EMC ISM v2: Securing the Storage Infrastructure	dt_ismu_a07_it_enus
EMC ISM v2: Managing the Storage Infrastructure	dt_ismu_a08_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CLOUD COMPUTING

■ Cloud Computing for Business Professionals

Introducing Cloud Computing	cl_clbp_a01_it_enus
Moving Business Services into the Cloud ..	cl_clbp_a02_it_enus

■ Cloud Computing for IT professionals

Cloud Computing Basics	cl_clip_a01_it_enus
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Cloud Technology Enablers	cl_clip_a02_it_enus
Enterprise Data and Cloud Interaction	cl_clip_a03_it_enus
Migrating Infrastructure to the Cloud	cl_clip_a04_it_enus
Identity, Presence, and Privacy	cl_clip_a05_it_enus
Providing Cloud Security	cl_clip_a06_it_enus

INTERNET AND NETWORK TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

Mentoring 642-902 Implementing Cisco IP Routing (ROUTE)	mnt642902
Mentoring 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT).....	mnt642832
Mentoring 642-813 Implementing Cisco IP Switched Networks (SWITCH)	mnt642813
Mentoring 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1).....	mnt640822
Mentoring 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2).....	mnt640816
Mentoring 640-802 Cisco Certified Network Associate (CCNA)	mnt640802
Mentoring Certified Information Systems Security Professional (CISSP)	mntcissp
Mentoring 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM)	mnt640461
Mentoring 642-437 Implementing CUC Voice over IP and QoS (CVOICE)	mntes642437
Mentoring 642-447 Implementing CUCM, Part 1 (CIPT1).....	mntes642447
Mentoring 642-637 Securing Networks with Cisco Routers and Switches (SECURE).....	mntes642637
Mentoring 642-457 Implementing CUCM, Part 2 (CIPT2).....	mntes642457
Mentoring 642-627 Implementing Cisco Intrusion Prevention System (IPS).....	mntes642627
Mentoring SY0-301 Security+	mntsy0301
Mentoring 642-467 Integrating Cisco Unified Communications Applications (CAPPS)	mntes642467
Mentoring 642-427 Troubleshooting Cisco Unified Communications (TVOICE).....	mntes642427
Mentoring 640-864 Designing for Cisco Internetwork Solutions (DESGN).....	mnt640864
Mentoring Certified Information Systems Auditor (CISA)	mntcisa
Mentoring Systems Security Certified Practitioner (SSCP).....	mntsscp2ed
Mentoring Certified Information Security Manager (CISM).....	mntcismu

Mentoring 642-618 Deploying Cisco ASA Firewall Solutions (FIREWALL).....	mntes642618
Mentoring 642-648 Deploying Cisco ASA VPN Solutions (VPN)	mntes642648
Mentoring 640-554 Implementing Cisco IOS Network Security (IINS)	mnt640554
Mentoring N10-005 Network+	mntn10005

INTERNET AND NETWORK TECHNOLOGIES

TEST PREPS

■ Test Preps

TestPrep 642-813 Implementing Cisco IP Switched Networks (SWITCH).....	cc_icis_a01_tp_enus
TestPrep 642-902 Implementing Cisco IP Routing (ROUTE)	cc_icir_a01_tp_enus
TestPrep 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	cc_icit_a01_tp_enus
TestPrep 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM v8.0).....	cc_comm_a01_tp_enus
TestPrep Certified Information Systems Security Professional (CISSP).....	sp_cssp_a01_tp_enus
TestPrep SY0-301 Security+	cs_styp_a01_tp_enus
TestPrep 640-822 Interconnecting Cisco Networking Devices Part 1 (ICND1)	cc_cond_a01_tp_enus
TestPrep 640-864 Designing for Cisco Internetwork Solutions (DESGN)	cc_desg_a01_tp_enus
TestPrep 640-816 Interconnecting Cisco Networking Devices Part 2 (ICND2)	cc_cont_a01_tp_enus
TestPrep 640-802 Cisco Certified Network Associate (CCNA).....	cc_ccna_a01_tp_enus
TestPrep Certified Information Security Manager (CISM)	sp_cism_a01_tp_enus
TestPrep 640-554 Implementing Cisco IOS Network Security (IINS)	cc_cins_a01_tp_enus
TestPrep Systems Security Certified Practitioner (SSCP)	sp_sycp_a01_tp_enus
TestPrep Certified Information Systems Auditor (CISA).....	sp_cisa_a01_tp_enus
TestPrep N10-005 Network+	cs_ctmt_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

EXPRESS GUIDES

■ Cisco

IINS 1.0: Implementing Cisco IOS Network Security (640-553) Express Guide.....	_pc_eg_444129
IIUC 1.0: Implementing Cisco IOS Unified Communications (640-460) Express Guide.....	_pc_eg_444128
CVOICE 6.0: Cisco Voice over IP (642-436) Express Guide.....	_pc_eg_444127
CIPT2 6.0: Implementing Cisco Unified Communications Manager Part 2 (642-456) Express Guide.....	_pc_eg_444126
CIPT1 6.0: Implementing Cisco Unified Communications Manager Part 1 (642-446) Express Guide.....	_pc_eg_444125
ICND1 1.0: Interconnecting Cisco Networking Devices Part 1 (640-822) Express Guide.....	_pc_eg_444111
ICND2 1.0: Interconnecting Cisco Networking Devices Part 2 (640-816) Express Guide.....	_pc_eg_444112
ARCH 2.0: Designing Cisco Network Service Architecture (642-873) Express Guide.....	_pc_eg_444113
IPS 6.0: Implementing Cisco Intrusion Prevention System (642-533) Express Guide.....	_pc_eg_444110
Configuring BGP on Cisco Routers v3.2 (Exam 642-661) Express Guide.....	_pc_eg_444487
Implementing Cisco QoS v2.2 (Exam 642-642) Express Guide.....	_pc_eg_444491
Implementing Cisco MPLS v2.2 (Exam 642 611) Express Guide.....	_pc_eg_444496
Implementing Cisco Voice Gateways and Gatekeepers v2.0 (Exam 642-453) Express Guide.....	_pc_eg_444102
Designing For Cisco Internetwork Solutions v2.0 (Exam 642-871) Express Guide.....	_pc_eg_444104
Cisco Wireless LAN Advanced Topics v1.0 (Exam 642-586, 642-587) Express Guide.....	_pc_eg_444108
TUC 1.0: Troubleshooting Cisco Unified Communications Systems (642-426) Express Guide.....	_pc_eg_444122
SNRS 3.0: Securing Networks with Cisco Routers and Switches (642-504) Express Guide.....	_pc_eg_444131
IIUC2 1.0: Implementing Cisco IOS Unified Communications Part 2 (642-145) Express Guide.....	_pc_eg_444135
SNAF 1.0: Securing Networks with ASA Fundamentals (642-524) Express Guide.....	_pc_eg_444132
SNAA 1.0: Securing Networks with ASA Advanced (642-515) Express Guide.....	_pc_eg_444133
MPLS 2.2: Implementing Cisco Multi-Protocol Label Switching (642-611) Express Guide.....	_pc_eg_444134
UCM70 v1.0: Implementing Cisco Unified Communications Manager v7.0 Features Express Guide.....	_pc_eg_444136
QoS 2.3: Implementing Cisco Quality of Service (642-642) Express Guide.....	_pc_eg_444138

ROUTE 1.0: Implementing Cisco IP Routing (642-902) Express Guide.....	_pc_eg_444140
SWITCH 1.0: Implementing Cisco Switched Networks (642-813) Express Guide.....	_pc_eg_444141
TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks (642-832) Express Guide.....	_pc_eg_444142

■ CompTIA

CompTIA Project+ 2009 Express Guide.....	_pc_eg_444139
CompTIA Security+ 2008 Express Guide.....	_pc_eg_444130

ENTERPRISE DATABASE SYSTEMS

ORACLE 11G

■ Oracle Database 11g: New Features For Administrators

Oracle Database 11g: Installation and Upgrade Enhancements.....	255352_ENG
Oracle Database 11g: Storage Enhancements.....	255364_ENG
Oracle Database 11g: Change Management Overview and SQL Plan Management.....	255373_ENG
Oracle Database 11g: Database Replay and Automatic SQL Tuning.....	255385_ENG
Oracle Database 11g: Intelligent Infrastructure Enhancements.....	255397_ENG
Oracle Database 11g: Performance Enhancements.....	255408_ENG
Oracle Database 11g: Partitioning and Storage-Related Enhancements.....	255415_ENG
Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner.....	255423_ENG
Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor.....	255433_ENG
Oracle Database 11g: New Security Features.....	255444_ENG
Oracle Database 11g: SecureFiles and Miscellaneous New Features.....	255451_ENG

■ Oracle Database 11g: Administration Workshop I

Oracle Database 11g: Database Architecture and Installation.....	255701_ENG
Oracle Database 11g: Database Creation, Instance Management, and Connectivity.....	255770_ENG
Oracle Database 11g: Storage Structures and User Security.....	255814_ENG
Oracle Database 11g: Managing the Schema, Data, and Concurrency.....	255825_ENG
Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance.....	255834_ENG

Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup	255845_ENG
Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database	255854_ENG

■ Oracle Database 11g: Administration Workshop II

Oracle Database 11g: Database Architecture and ASM.....	256882_ENG
Oracle Database 11g: Configuring for Recovery	256975_ENG
Oracle Database 11g: Configuring for Backups	257033_ENG
Oracle Database 11g: Using RMAN for Recovery	257046_ENG
Oracle Database 11g: Supporting RMAN and Using Flashback Technology.....	257060_ENG
Oracle Database 11g: Diagnosing the Database and Managing Memory.....	257071_ENG
Oracle Database 11g: Database Performance and Space Management	257081_ENG
Oracle Database 11g: Managing Resources and Task Automation	257108_ENG
Oracle Database 11g: Globalization	257117_ENG

■ Oracle Database 11g: SQL and PL/SQL New Features

Getting Started with SQL and PL/SQL New Features	257179_ENG
Using Dynamic SQL and Implementing Performance Improvements	257188_ENG
Using Trigger, Data Warehousing, and Pivoting Enhancements	257195_ENG
Using the PL/SQL Debugger, Collections and Data Warehousing	257202_ENG

■ Oracle Database 11g: SQL Fundamentals I

Oracle Database 11g: Using SQL to Query Your Database	257492_ENG
Oracle Database 11g: Conversion Functions, Group Functions, and Joins	257503_ENG
Oracle Database 11g: Subqueries, Set Operators, and Data Manipulation.....	257513_ENG
Oracle Database 11g: Using DDL, Views, Sequences, Indexes, and Synonyms.....	257522_ENG

■ Oracle Database 11g: SQL Fundamentals II

Oracle Database 11g: Controlling User Access and Managing Schema Objects.....	257867_ENG
Oracle Database 11g: Data Dictionary Views and Large Data Sets	257876_ENG

Oracle Database 11g: Managing Data in Different Time Zones	257884_ENG
Oracle Database 11g: Using Subqueries and Regular Expressions.....	257896_ENG

■ Oracle Database 11g: PL/SQL Fundamentals

Oracle Database 11g: PL/SQL Variables, Attributes, and Executable Statements	257801_ENG
Oracle Database 11g: Using DML, DDL, Cursors, Control Structures, and Loops.....	257810_ENG
Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors in PL/SQL	257817_ENG
Oracle Database 11g: Working with Exceptions, Subprograms, JDeveloper, and REF Cursors	257825_ENG

■ Oracle Database 11g: Develop PL/SQL Program Units

Oracle Database 11g: Subprograms, Packages, and Exception Handling in PL/SQL	259958_ENG
Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations in PL/SQL	259959_ENG
Oracle Database 11g: Using Triggers, the PL/SQL Compiler, and Managing Code	259960_ENG
Oracle Database 11g: Managing PL/SQL Code and Dependencies.....	259961_ENG

■ Oracle Database 11g: Introduction to SQL

Oracle Database 11g: Querying a Database with SQL	260277_ENG
Oracle Database 11g: Conversion Functions, Conditional Expressions, Group Functions, and Joins.....	260278_ENG
Oracle Database 11g: Manipulating Queries and Data	260279_ENG
Oracle Database 11g: Using DDL, Views, and Schema Objects	260280_ENG
Oracle Database 11g: Controlling User Access and Managing Objects.....	260281_ENG
Oracle Database 11g: Managing Data Dictionary Views and Large Data Sets.....	260282_ENG
Oracle Database 11g: Managing Time Zones and Datetime Functions	260283_ENG
Oracle Database 11g: Subqueries and Regular Expressions	260284_ENG

■ Oracle Database 11g: Program with PL/SQL

Oracle Database 11g: Getting Started With PL/SQL	260269_ENG
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Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures260270_ENG

Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors260271_ENG

Oracle Database 11g: Using Exceptions, Subprograms, JDeveloper, and REF Cursors.....260272_ENG

Oracle Database 11g: Subprograms, Packages, and Exception Handling260273_ENG

Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations260274_ENG

Oracle Database 11g: Using Triggers and the PL/SQL Compiler.....260275_ENG

Oracle Database 11g: PL/SQL Code and Dependency Management.....260276_ENG

■ Oracle Database 11g: Performance Tuning

Oracle Database 11g: Performance Tuning Methodology and Toolsod_odpt_a01_it_enus

Oracle Database 11g: Using AWR and Defining Problemsod_odpt_a02_it_enus

Oracle Database 11g: Metrics, Alerts, Baselines, AWR Tools, and Services.....od_odpt_a03_it_enus

Oracle Database 11g: Problem SQL Statements and Oracle Optimizer.....od_odpt_a04_it_enus

Oracle Database 11g: SQL Performance Management and Database Replayod_odpt_a05_it_enus

Oracle Database 11g: Shared Pool and Buffer Cache Tuning.....od_odpt_a06_it_enus

Oracle Database 11g: Tuning PGA, Temporary Space, and AMM.....od_odpt_a07_it_enus

Oracle Database 11g: Segment Space, I/O, and Performance Tuningod_odpt_a08_it_enus

■ Oracle Database 11g: SQL Tuning

Oracle Database 11g: Architecture, SQL Tuning, and Optimization.....od_ortw_a01_dt_enus

Oracle Database 11g: Indexes, Access Paths, and Join Operationsod_ortw_a02_dt_enus

Oracle Database 11g: Execution Plans and Star Transformationsod_ortw_a03_dt_enus

Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing.....od_ortw_a04_dt_enus

Oracle Database 11g: Application Tracing and Automatic SQL Tuningod_ortw_a05_dt_enus

■ Oracle Database 11g: Secure Backup

Oracle Database 11g: Configuring OSB and Security..... od_ods_b_a01_it_enus

Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup od_ods_b_a02_it_enus

Oracle Database 11g: RMAN and Oracle Secure Backupod_ods_b_a03_it_enus

Oracle Database 11g: Managing Backups and Infrastructureod_ods_b_a04_it_enus

Oracle Database 11g: Tape Vaulting, Duplication, and Tuningod_ods_b_a05_it_enus

■ Oracle Database 11g: RAC Administration

Oracle Database 11g: Installation of Clusterware and RAC..... od_orac_a01_it_enus

Oracle Database 11g: RAC Database and Oracle Clusterware Administration..... od_orac_a02_it_enus

Oracle Database 11g: RAC Performance Tuning od_orac_a03_it_enus

Oracle Database 11g: Configure, Manage, and Use Services in RAC..... od_orac_a04_it_enus

Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management..... od_orac_a05_it_enus

Oracle Database 11g: High Availability in RAC od_orac_a06_it_enus

■ Oracle Database 11g: Security

Oracle Database 11g: Introduction to Database Security and Solutionsod_odsc_a01_it_enus

Oracle Database 11g: Database Security ...od_odsc_a02_it_enus

Oracle Database 11g: Database Auditing ..od_odsc_a03_it_enus

Oracle Database 11g: Basic User and Strong Authenticationod_odsc_a04_it_enus

Oracle Database 11g: Enterprise User Security and Proxy Authentication.....od_odsc_a05_it_enus

Oracle Database 11g: Privileges, Roles, and Application Contexts.....od_odsc_a06_it_enus

Oracle Database 11g: Virtual Private Databaseod_odsc_a07_it_enus

Oracle Database 11g: Oracle Label Security and the Data Masking Packod_odsc_a08_it_enus

Oracle Database 11g: Encryption Concepts od_odsc_a09_it_enus

Oracle Database 11g: Transparent Data Encryption.....od_odsc_a10_it_enus

Oracle Database 11g: Oracle Net Services and Listener Securityod_odsc_a11_it_enus

Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Securityod_odsc_a12_it_enus

■ Oracle Database 11g: New Features for Administrators Release 2

Oracle Database 11g Release 2: Installation and Oracle Restartod_onft_a01_it_enus

Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancementsod_onft_a02_it_enus

Oracle Database 11g Release 2: Oracle Partitioning and Security Features	od_onft_a03_it_enus
Oracle Database 11g Release 2: Using Change Management Solutions	od_onft_a04_it_enus
Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements	od_onft_a05_it_enus
Oracle Database 11g Release 2: Diagnosability Enhancements.....	od_onft_a06_it_enus
Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements	od_onft_a07_it_enus
Oracle Database 11g Release 2: Application Performance Enhancements.....	od_onft_a08_it_enus
Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data	od_onft_a09_it_enus
Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup.....	od_onft_a10_it_enus

■ Oracle Database 11g: Administration Workshop I Release 2

Oracle Database 11g Release 2: Database Architecture and Installation.....	od_odas_a01_it_enus
Oracle Database 11g Release 2: Database Creation and Instance Management	od_odas_a02_it_enus
Oracle Database 11g Release 2: The ASM Instance and Network Connectivity	od_odas_a03_it_enus
Oracle Database 11g Release 2: Storage Structures and User Security.....	od_odas_a04_it_enus
Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing	od_odas_a05_it_enus
Oracle Database 11g Release 2: Managing Database Maintenance and Performance	od_odas_a06_it_enus
Oracle Database 11g Release 2: Backup and Recovery	od_odas_a07_it_enus
Oracle Database 11g Release 2: Moving Data and Oracle Support	od_odas_a08_it_enus

■ Oracle Database 11g: Administration Workshop II Release 2

Oracle Database 11g Release 2: Database Architecture and Recovery Operations	od_odat_a01_it_enus
Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups.....	od_odat_a02_it_enus
Oracle Database 11g Release 2: Performing Restore and Recovery Tasks.....	od_odat_a03_it_enus
Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN.....	od_odat_a04_it_enus
Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies	od_odat_a05_it_enus
Oracle Database 11g Release 2: Managing Database Memory and Performance	od_odat_a06_it_enus

Oracle Database 11g Release 2: Managing Database Resources and the Scheduler.....	od_odat_a07_it_enus
Oracle Database 11g Release 2: Managing Database Space and Duplication	od_odat_a08_it_enus

■ Oracle SOA Suite 11g

Oracle SOA Suite 11g: Introduction to SOA	od_soas_a01_it_enus
Oracle SOA Suite 11g: SOA Governance and Service Design.....	od_soas_a02_it_enus
Oracle SOA Suite 11g: SOA Composite Applications	od_soas_a03_it_enus
Oracle SOA Suite 11g: Mediator and BPEL Components.....	od_soas_a04_it_enus
Oracle SOA Suite 11g: Human Task and Business Rules Components.....	od_soas_a05_it_enus
Oracle SOA Suite 11g: SOA Security and Adoption Planning.....	od_soas_a06_it_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 10G

■ Oracle Database 10g: SQL Fundamentals I and II

Introduction to Oracle and SQL in Oracle Database 10g	216104_ENG
SQL Functions in Oracle Database 10g	216206_ENG
Displaying Multiple Table Data and Using Set Operators in Oracle Database 10g.....	216164_ENG
Group and Datetime Functions in Oracle Database 10g	216205_ENG
Subqueries and Hierarchical Queries in Oracle Database 10g.....	223292_ENG
Regular Expressions and User Access in Oracle Database 10g.....	223293_ENG
Creating and Managing Tables and Constraints in Oracle Database 10g.....	223294_ENG
Database Objects in Oracle Database 10g	223295_ENG
Managing Database Objects in Oracle Database 10g.....	223296_ENG
Manipulating Data in Oracle Database 10g	223297_ENG

■ Oracle Database 10g: PL/SQL Fundamentals

Introduction to PL/SQL	216518_ENG
Using PL/SQL with an Oracle Server	216530_ENG
Using Control Structures	217616_ENG
Using Composite Data Types	216540_ENG
Explicit Cursors and Exception Errors	216554_ENG
Creating Stored Procedures and Functions	216563_ENG

■ Oracle Database 10g: Developing PL/SQL Program Units

PL/SQL Packages	216687_ENG
Oracle-Supplied Packages and DBMS_SCHEDULER	216700_ENG
Managing Dependencies	216717_ENG
Manipulating Large Objects in PL/SQL	216725_ENG
PL/SQL Triggers	216739_ENG
Dynamic SQL and Metadata	218842_ENG

■ Oracle Database 10g: New Features I

Oracle Database 10g: New Installation and Configuration Features	210040_ENG
Oracle Database 10g: New Data Loading Features	210050_ENG
Oracle Database 10g: New Automatic Management and Management Infrastructure Features	210057_ENG
Oracle Database 10g: New Resource, Scheduling, and Task-Management Features	210074_ENG
Oracle Database 10g: New Space Management Features	210086_ENG
Oracle Database 10g: New Storage Features	210095_ENG

■ Oracle Database 10g: New Features II

Oracle Database 10g: New Tuning, Performance-monitoring, and Analysis Features	220637_ENG
Oracle Database 10g: New Backup and Recovery Features	220638_ENG
Oracle Database 10g: Using Flashback	220639_ENG
Oracle Database 10g: New Features in Security and Software Maintenance	220640_ENG
Oracle Database 10g: New Features in VLDB Support	220641_ENG
Oracle Database 10g: Miscellaneous New Features	220642_ENG

■ Oracle Database 10g: Administration Workshop I Release 2

Oracle Database 10g: Installing Oracle Database 10g Release 2	249293_ENG
Oracle Database 10g: Creating Databases Release 2.....	249294_ENG
Oracle Database 10g: Database Interfaces Release 2.....	249295_ENG
Oracle Database 10g: Database Control and Storage Structures Release 2.....	249296_ENG
Oracle Database 10g: Users and Security Release 2.....	249297_ENG

Oracle Database 10g: Managing Schema Objects and Data Release 2	249298_ENG
Oracle Database 10g: The SQL*Loader and PL/SQL Release 2	249299_ENG
Oracle Database 10g: Oracle Net Services and Shared Servers Release 2.....	249300_ENG
Oracle Database 10g: Monitoring and Maintenance Release 2.....	249301_ENG
Oracle Database 10g: Managing Undo Data and Lock Conflicts Release 2.....	249302_ENG
Oracle Database 10g: Managing Backup and Recovery Release 2	249303_ENG

ENTERPRISE DATABASE SYSTEMS

SYSTEMS AND DATABASE DESIGN

■ Database Fundamentals

Database Systems and Relational Databases	df_dbfn_a01_it_enus
Management of Relational Database Data	df_dbfn_a02_it_enus

■ Database Design Fundamentals

Introduction to Designing a Relational Database	df_dbds_a01_it_enus
The Logical and Physical Database Design Methodologies.....	df_dbds_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

MICROSOFT SQL SERVER 2012

■ Microsoft SQL Server 2012: Querying

Microsoft SQL Server 2012: Manipulate Data Using Operators and Functions	md_mssql_a03_it_enus
Microsoft SQL Server 2012: Creating Functions and Triggers.....	md_mssql_a04_it_enus

■ Microsoft SQL Server 2012: Database Administration

Microsoft SQL Server 2012: Installation and Upgrade.....	md_msdb_a01_it_enus
Microsoft SQL Server 2012: Instance Configuration and Database Creation.....	md_msdb_a02_it_enus
Microsoft SQL Server 2012: Managing Databases and Automating Tasks.....	md_msdb_a03_it_enus
Microsoft SQL Server 2012: Security Management.....	md_msdb_a04_it_enus
Microsoft SQL Server 2012: Managing Database Data.....	md_msdb_a05_it_enus

Microsoft SQL Server 2012: Managing Indexes, Full-Text Search and Partitions md_msdb_a06_it_enus

Microsoft SQL Server 2012: Backing Up and Restoring Databases..... md_msdb_a07_it_enus

Microsoft SQL Server 2012: Database Monitoring and Performance Tuning..... md_msdb_a08_it_enus

Microsoft SQL Server 2012: Configuring High Availability md_msdb_a09_it_enus

ENTERPRISE DATABASE SYSTEMS

MICROSOFT SQL SERVER 2008

■ Microsoft SQL Server 2008: Implementation and Maintenance

SQL Server 2008 Installationmd_mcim_a01_it_enus

SQL Server 2008 Instance and Database Configuration.....md_mcim_a02_it_enus

SQL Server 2008 Security Management md_mcim_a03_it_enus

SQL Server 2008 Database Management md_mcim_a04_it_enus

SQL Server 2008 Data Managementmd_mcim_a05_it_enus

SQL Server 2008 Database Monitoring and Performance.....md_mcim_a06_it_enus

SQL Server 2008 Backups, Restores, and Database Snapshotsmd_mcim_a07_it_enus

SQL Server 2008 High Availability and Disaster Recovery.....md_mcim_a08_it_enus

■ Microsoft SQL Server 2008: Database Development

Creating and Implementing Database Objects in SQL Server 2008 md_msdd_a01_it_enus

Creating and Modifying Table and Index Partitions in SQL Server 2008 md_msdd_a02_it_enus

Running Queries and Manipulating Data in SQL Server 2008..... md_msdd_a03_it_enus

Performing Advanced Query Techniques in SQL Server 2008..... md_msdd_a04_it_enus

Creating and Implementing Programming Objects in SQL Server 2008 md_msdd_a05_it_enus

Querying and Managing XML Data in SQL Server 2008..... md_msdd_a06_it_enus

Using SQL Server 2008 Messaging, Full-Text Search, Scripts, and Track Changes..... md_msdd_a07_it_enus

Gathering Performance Data in SQL Server 2008..... md_msdd_a08_it_enus

■ Microsoft SQL Server 2008: Business Intelligence Development and Maintenance

Implementing SQL Server 2008 Integration Servicesmd_mqbm_a01_it_enus

Configuring SQL Server 2008 Integration Services Packagesmd_mqbm_a02_it_enus

Deploying SQL Server 2008 Integration Services Packagesmd_mqbm_a03_it_enus

Managing SSIS Packages in SQL Server 2008 md_mqbm_a10_it_enus

Implementing SQL Server 2008 Reporting Services Solutionsmd_mqbm_a04_it_enus

Deploying and Delivering SQL Server 2008 Reporting Services Reportsmd_mqbm_a05_it_enus

Maintaining SQL Server 2008 Reporting Servicesmd_mqbm_a06_it_enus

Implementing SQL Server 2008 Analysis Services Solutionsmd_mqbm_a07_it_enus

Querying Cubes and Working with Data Mining in SSASmd_mqbm_a08_it_enus

Managing SQL Server 2008 Analysis Services Solutions.....md_mqbm_a09_it_enus

■ Microsoft SQL Server 2008 R2: Implementation and Maintenance

SQL Server 2008 R2: Installationmd_mcir_a01_it_enus

SQL Server 2008 R2: Instance and Database Configurationmd_mcir_a02_it_enus

SQL Server 2008 R2: Security Management md_mcir_a03_it_enus

SQL Server 2008 R2: Database Management md_mcir_a04_it_enus

SQL Server 2008 R2: Data Management .md_mcir_a05_it_enus

SQL Server 2008 R2: Database Monitoring and Performancemd_mcir_a06_it_enus

SQL Server 2008 R2: Backups, Restores, and Database Snapshotsmd_mcir_a07_it_enus

SQL Server 2008 R2: High Availability ...md_mcir_a08_it_enus

■ Microsoft SQL Server 2008 R2: Database Development

SQL Server 2008 R2: Creating and Implementing Database Objects md_msdr_a01_it_enus

SQL Server 2008 R2: Creating and Altering Partitions md_msdr_a02_it_enus

SQL Server 2008 R2: Running Queries and Manipulating Data md_msdr_a03_it_enus

SQL Server 2008 R2: Performing Advanced Query Techniques md_msdr_a04_it_enus

SQL Server 2008 R2: Implementing Programming Objects md_msdr_a05_it_enus

SQL Server 2008 R2: Querying and Managing XML Data.....md_msdr_a06_it_enus
 SQL Server 2008 R2: Messaging, Full-Text Search, Scripts, and Track Changes.....md_msdr_a07_it_enus
 SQL Server 2008 R2: Gathering Performance Datamd_msdr_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

MENTORING ASSETS

■ Mentoring Assets

Mentoring 1Z0-040 Oracle Database 10g: New Features for Administratorsmnt1z0040
 Mentoring 1Z0-042 Oracle Database 10g: Administration I.....mnt1z0042
 Mentoring 1Z0-047 Oracle Database SQL Expertmnt1z0047
 Mentoring 1Z0-051 Oracle Database 11g: SQL Fundamentals I.....mnt1z0051
 Mentoring 1Z0-050 Oracle Database 11g: New Features for Administratorsmnt1z0050
 Mentoring 1Z0-052 Oracle Database 11g: Administration I.....mnt1z0052
 Mentoring 1Z0-053 Oracle Database 11g: Administration IImnt1z0053
 Mentoring 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance.....mnt70432
 Mentoring 70-433 TS: Microsoft SQL Server 2008, Database Developmentmnt70433
 Mentoring 70-462 Administering Microsoft SQL Server 2012 Databases.....mnt70462

ENTERPRISE DATABASE SYSTEMS

TEST PREPS

■ Test Preps

TestPrep 1Z0-051 Oracle Database 11g: SQL Fundamentals I od_osfd_a01_tp_enus
 TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators TP1Z0050_ENG
 TestPrep 1Z0-047 Oracle Database SQL Expert TP1Z0047_ENG
 TestPrep 1Z0-042 Oracle Database 10g: Administration I Release 2 TP1Z0042R2_ENG
 TestPrep 1Z0-040 Oracle Database 10g: New Features for Administrators TP1Z0040_ENG
 TestPrep 1Z0-052 Oracle Database 11g: Administration I..... od_oaws_a01_tp_enus
 TestPrep 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance .md_mcim_a01_tp_enus

TestPrep 70-433 TS: Microsoft SQL Server 2008, Database Development.....md_msdd_a01_tp_enus
 TestPrep 1Z0-053 Oracle Database 11g: Administration II.....od_oawt_a01_tp_enus

ENTERPRISE DATABASE SYSTEMS

EXPRESS GUIDES

■ Oracle

Oracle 11i Order to Cash Fundamentals Express Guide Volume I_pc_eg_444471
 Oracle 11i/2.6 Implement Oracle Workflow Express Guide Volume I_pc_eg_444472
 Oracle 11i Order to Cash Fundamentals Express Guide Volume II_pc_eg_444478
 Oracle 11i Order to Cash Fundamentals Express Guide Volume III....._pc_eg_444479
 Oracle 11i/2.6 Implement Oracle Workflow Express Guide Volume II_pc_eg_444480
 Oracle 11i Project Foundation Fundamentals Express Guide Volume I_pc_eg_444469
 Oracle 11i System Administrator Fundamentals Express Guide Volume I_pc_eg_444470
 Oracle 11i Project Foundation Fundamentals Express Guide Volume II_pc_eg_444476
 Oracle 11i System Administrator Fundamentals Express Guide Volume II_pc_eg_444477
 Oracle Database 10g: New Features Overview Express Guide_pc_eg_orc001
 Oracle Database 10g: 2 Day DBA Express Guide _pc_eg_orc002
 Oracle Database 10g: SQL Fundamentals I Express Guide_pc_eg_orc003
 Oracle Database 10g: SQL Fundamentals II Express Guide_pc_eg_orc004
 Oracle Database 10g: New Features for Administrators Express Guide....._pc_eg_orc005
 Oracle Database 10g: Administration Workshop II Express Guide....._pc_eg_orc007
 Oracle Application Server 10g: New Features for Administrators Express Guide_pc_eg_orc008
 OracleAS Discoverer 10g: Create Queries and Reports Express Guide_pc_eg_orc012
 Oracle Application Server 10g: Administration I Express Guide Volume I_pc_eg_orc009
 OracleAS 10g: Enterprise Identity Management Express Guide Volume I_pc_eg_orc011
 OracleAS Portal 10g: Build Corporate Portals Express Guide Volume I_pc_eg_orc013
 OracleAS Portal 10g: Build Portlets with PL/SQL Express Guide Volume I_pc_eg_orc014

Oracle Application Server 10g: Administration I Express Guide Volume II	_pc_eg_orc015
Oracle Application Server 10g: Administration I Express Guide Volume III	_pc_eg_orc016
Oracle Application Server 10g: Administration I Express Guide Volume IV	_pc_eg_orc017
OracleAS 10g: Enterprise Identity Management Express Guide Volume II	_pc_eg_orc019
OracleAS 10g: Enterprise Identity Management Express Guide Volume III	_pc_eg_orc020
OracleAS Portal 10g: Build Corporate Portals Express Guide Volume II	_pc_eg_orc021
OracleAS Portal 10g: Build Portlets with PL/SQL Express Guide Volume II	_pc_eg_orc022
Oracle Discoverer Administrator 10g: Develop an EUL Express Guide Volume I	_pc_eg_orc010
Oracle Discoverer Administrator 10g: Develop an EUL Express Guide Volume II	_pc_eg_orc018

ENTERPRISE RESOURCE PLANNING SYSTEMS

ORACLE 11I

■ Oracle 11i E-Business Suite: Essentials for Implementers

Oracle 11i E-Business Suite: Introduction	232548_ENG
Oracle 11i E-Business Suite: Multi-Org	232549_ENG
Oracle 11i E-Business Suite: Flexfields	232550_ENG
Oracle 11i E-Business Suite: System Administration	232551_ENG
Oracle 11i E-Business Suite: Workflow, Alerts, and Daily Business Intelligence	232552_ENG

■ Oracle 11i E-Business Suite: System Administrator Fundamentals

Oracle 11i: Function Security and Data Security	234037_ENG
Oracle 11i: Roles, Delegated Administration, Registration, and Auditing	234038_ENG
Oracle 11i: Concurrent Elements	234039_ENG
Oracle 11i: Profile Options, DBA Duties, and Printer Management	234040_ENG
Oracle 11i: Personalization of Forms and OA Framework Pages	234041_ENG
Oracle 11i: Oracle Workflow	234043_ENG
Oracle 11i: System Monitoring and Troubleshooting in OAM	234044_ENG

■ Oracle 11i: Project Foundation Fundamentals

Oracle 11i: Project Management and Projects Integration	238819_ENG
Oracle 11i: Organization, Period, and Calendar Definitions in Oracle Projects	238828_ENG
Oracle 11i: Resource and Role Management	238838_ENG
Oracle 11i: Oracle Projects Security Model and Page Layouts	238847_ENG
Oracle 11i: Oracle Projects and Task Definition I	238856_ENG
Oracle 11i: Oracle Projects and Task Definition II	238857_ENG
Oracle 11i: User-Defined Attributes, Implementation Options, and Utilization	238858_ENG
Oracle 11i: Organization Forecasting and Integration	238869_ENG

■ Oracle 11i: Navigate Oracle Applications

Oracle 11i: Using the Navigator, Forms, and Online Help	242461_ENG
Oracle 11i: Concurrent Processing, Requests, Profiles, and Forms	242480_ENG

ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP

■ Overview of SAP for Project Teams

Overview of SAP Solutions	sa_ospt_a01_it_enus
Financial Accounting with SAP	sa_ospt_a02_it_enus
SAP Logistics Modules	sa_ospt_a03_it_enus
SAP ERP Architecture	sa_ospt_a04_it_enus
SAP Administration	sa_ospt_a05_it_enus
SAP Project Planning and Implementation	sa_ospt_a06_it_enus
SAP NetWeaver Platform	sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP)	sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM)	sa_bseu_a02_dt_enus
SAP Product Lifecycle Management	sa_bseu_a03_dt_enus
SAP Supply Chain Management	sa_bseu_a04_dt_enus
SAP Supplier Relationship Management	sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users	sa_boeu_a01_dt_enus
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■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overviewsa_bobi_a01_dt_enus
 SAP BusinessObjects: Crystal Reportssa_bobi_a02_dt_enus
 SAP BusinessObjects: Web Intelligence ...sa_bobi_a03_dt_enus
 SAP BusinessObjects: Dashboards and Analytics.....sa_bobi_a04_dt_enus
 SAP BusinessObjects: InfoViewsa_bobi_a05_dt_enus
 SAP BusinessObjects: Business Intelligence sa_bobi_a06_dt_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP R/3 RELEASE 4.6

■ Moving to SAP R/3 Release 4.6

Navigating SAP R/3 Release 4.6 7198_ENG
 Using SAP R/3 Release 4.6 7202_ENG

■ Overview of SAP R/3 Release 4.6

SAP R/3 Release 4.6 Fundamentals 15110_ENG

■ SAP ABAP Programming Fundamentals

ABAP Fundamentals235539_ENG
 ABAP Programming I235540_ENG
 ABAP Programming II235541_ENG

ENTERPRISE RESOURCE PLANNING SYSTEMS

EXPRESS GUIDES

■ Oracle

Oracle Application Server 10g R2: Administration I Express Guide Volume I....._pc_eg_444497
 Oracle Application Server 10g R2: Administration I Express Guide Volume II_pc_eg_444498

WEB DESIGN

IT PROFESSIONAL

■ Working with HTML5 and CSS3

Introduction to HTML5 and CSS3wd_htmf_a01_it_enus
 Working with Forms, the Canvas, and Media in HTML5wd_htmf_a02_it_enus
 Advanced HTML5wd_htmf_a03_it_enus

WEB DESIGN

WEB DEVELOPMENT

■ XML Essentials

XML Language Basics wd_xml_e_a01_it_enus
 Manipulating XML with the XML DOM and Ajax wd_xml_e_a02_it_enus
 XML Transformation Using XSLT and XSL-FO wd_xml_e_a03_it_enus
 Querying XML Data with XPath and XQuery wd_xml_e_a04_it_enus
 Web Services and XML wd_xml_e_a05_it_enus

WEB DESIGN

WEB SITE DESIGN - PRINCIPLES

■ Designing and Hosting a Web Site

Web Development Fundamentals wd_dshw_a01_it_enus
 Internet Site Development wd_dshw_a02_it_enus
 Web 2.0 Fundamentals wd_dshw_a03_it_enus

WEB DESIGN

ADOBE

■ Adobe Flash CS5

Introduction to Adobe Flash Professional CS5 at_fcsp_a01_it_enus
 Drawing and Working with Images in Flash CS5 at_fcsp_a02_it_enus
 Using Flash CS5 Libraries, Text, and Components.....at_fcsp_a03_it_enus
 Animation in Flash CS5at_fcsp_a04_it_enus
 ActionScript and Multimedia in Flash CS5 .at_fcsp_a05_it_enus
 Creating Navigation and Publishing Movies in Flash CS5at_fcsp_a06_it_enus

■ Adobe Photoshop CS5

Photoshop CS5: Getting Started at_pcp_a01_it_enus
 Photoshop CS5: Beyond the Basics at_pcp_a02_it_enus

■ Adobe Dreamweaver CS5

Setting up a Site and Adding Content in Dreamweaver CS5..... at_dcsp_a01_it_enus
 Adding Links and Images in Dreamweaver CS5 at_dcsp_a02_it_enus
 Tables, Accessibility, and Standards in Dreamweaver CS5..... at_dcsp_a03_it_enus
 Reusing Content in Dreamweaver CS5 at_dcsp_a04_it_enus

Creating Interactive Web Pages in Dreamweaver CS5at_dcsp_a05_it_enus
Cascading Style Sheets in Dreamweaver CS5 at_dcsp_a06_it_enus

■ Adobe PhotoShop CS4

Photoshop CS4: Getting Started at_pcsf_a01_it_enus
Photoshop CS4: Beyond the Basics at_pcsf_a02_it_enus

■ Adobe Illustrator CS4

Illustrator CS4: Getting Started at_icsf_a01_it_enus
Illustrator CS4: Beyond the Basics at_icsf_a02_it_enus

■ Adobe InDesign CS4

Adobe InDesign CS4: Fundamentalsat_idcs_a01_it_enus

■ Adobe Dreamweaver CS4

Setting up a Site and Adding Content in Dreamweaver CS4 at_dcsf_a01_it_enus
Adding Links and Images in Dreamweaver CS4 at_dcsf_a02_it_enus
Tables, Accessibility, and Standards in Dreamweaver CS4 at_dcsf_a03_it_enus
Reusing Content in Dreamweaver CS4 at_dcsf_a04_it_enus
Creating Interactive Web Pages in Dreamweaver CS4 at_dcsf_a05_it_enus
Cascading Style Sheets in Dreamweaver CS4 at_dcsf_a06_it_enus
Dreamweaver CS4 Site Maintenance and Advanced Concepts at_dcsf_a07_it_enus

■ Adobe Flash CS4

Introduction to Adobe Flash CS4 Professional at_fcsf_a01_it_enus
Drawing and Working with Images in Flash CS4 at_fcsf_a02_it_enus
Using Flash CS4 Libraries, Text, and Components at_fcsf_a03_it_enus
Animation in Flash CS4 at_fcsf_a04_it_enus
ActionScript and Multimedia in Flash CS4 . at_fcsf_a05_it_enus
Workflow and Adobe Integration in Flash CS4 at_fcsf_a06_it_enus
Creating Navigation and Publishing Movies in Flash CS4 at_fcsf_a07_it_enus

■ Adobe AIR for Flash Developers

Adobe AIR for Flash Developers at_aafd_a01_it_enus

■ Adobe Fireworks CS4

Adobe Fireworks CS4: Fundamentalsat_fwcs_a01_it_enus

■ Adobe Captivate 4

Adobe Captivate 4at_capv_a01_it_enus

■ Adobe Reader X

Adobe Reader Xat_adre_a01_dt_enus

■ Adobe Reader 9

Adobe Reader 9at_rean_a01_dt_enus

■ Adobe Reader 8.0

Using Adobe Reader 8at_adar_a01_dt_enus

■ Adobe Acrobat 9

Adobe Acrobat 9: Fundamentalsat_adan_a01_it_enus

■ Adobe Acrobat 8.0

Creating and Working with PDFs in Adobe Acrobat 8at_adab_a01_dt_enus
Editing and Reviewing in Adobe Acrobat 8 at_adab_a02_dt_enus
Forms and Document Security in Adobe Acrobat 8at_adab_a03_dt_enus
Advanced Features of Adobe Acrobat 8at_adab_a04_dt_enus

■ Adobe AIR 3

Adobe AIR for Flash Developersat_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals at_idct_a01_it_enus

WEB DESIGN

SCRIPTING AND WEB LANGUAGES

■ JavaScript Fundamentals

JavaScript Language Basics sl_jasc_a01_it_enus
JavaScript: Objects and Object-oriented Programming sl_jasc_a02_it_enus
JavaScript: Functions and Regular Expressions sl_jasc_a03_it_enus
JavaScript: Browser Scripting Fundamentals sl_jasc_a04_it_enus
JavaScript: Advanced Browser Scripting and DHTML sl_jasc_a05_it_enus

■ DHTML Basics

DHTML and Cascading Style Sheets	110402_ENG
Making Content Dynamic with DHTML	109372_ENG

■ Advanced XML

Structuring XML with Schemas	213606_ENG
Advanced Schemas	215282_ENG
Transforming and Formatting XML	213612_ENG
Querying, Navigating, and Linking XML Data	213638_ENG
XML APIs	213609_ENG
Extending XML	213614_ENG

BUSINESS SKILLS FOR THE IT PROFESSIONAL

IT BUSINESS

■ Information Security for End Users

Introduction to Information Security	db_iseu_a01_dt_enus
Using your Desktop Computer and Mobile Devices Safely	db_iseu_a02_dt_enus
Using E-mail, the Internet, and Social Media Safely in a Corporate Environment.....	db_iseu_a03_dt_enus

■ IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus

ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle	ib_itlv_a01_it_enus
ITIL® 2011 Edition Foundation: Service Strategy Fundamentals.....	ib_itlv_a02_it_enus
ITIL® 2011 Edition Foundation: Service Strategy Processes	ib_itlv_a03_it_enus
ITIL® 2011 Edition Foundation: Service Design Fundamentals.....	ib_itlv_a04_it_enus
ITIL® 2011 Edition Foundation: Service Design Processes	ib_itlv_a05_it_enus
ITIL® 2011 Edition Foundation: Service Transition Processes and Policies	ib_itlv_a06_it_enus
ITIL® 2011 Edition Foundation: Introduction to Service Operation	ib_itlv_a07_it_enus
ITIL® 2011 Edition Foundation: Service Operation Processes.....	ib_itlv_a08_it_enus
ITIL® 2011 Edition Foundation: Continual Service Improvement.....	ib_itlv_a09_it_enus

■ ITIL® 2011 Edition Overview

ITIL® 2011 Edition Overview: Creating a Service Culture.....	ib_ovvx_a01_it_enus
ITIL® 2011 Edition Overview: Introduction to the ITIL® Framework	ib_ovvx_a02_it_enus
ITIL® 2011 Edition Overview: Certification and Benefits.....	ib_ovvx_a03_it_enus

■ Technical Management Essentials

Transitioning from Technical Professional to Management.....	mgmt_19_a01_bs_enus
Strategies for Transitioning to Technical Management.....	mgmt_19_a02_bs_enus
Managing Technical Professionals	mgmt_19_a03_bs_enus

■ Customer Service Representative, Professionalism

The Customer Service Representative (CSR) Support Center Services and Work Environment Team and Customer Relationships	cust_06_a01_bs_enus
Support Center Services and Work Environment Team and Customer Relationships	cust_06_a02_bs_enus
Support Center Services and Work Environment Team and Customer Relationships	cust_06_a03_bs_enus

■ Customer Service Representative, Skills

Customer Interactions	cust_07_a01_bs_enus
Communication Skills	cust_07_a02_bs_enus
Conflict, Stress, and Time Management	cust_07_a03_bs_enus

■ Customer Service Representative, Process

Customer Service Processes and Procedures Quality in a Support Center Support Center Tools, Technologies and Metrics	cust_08_a01_bs_enus
Customer Service Processes and Procedures Quality in a Support Center Support Center Tools, Technologies and Metrics	cust_08_a02_bs_enus
Customer Service Processes and Procedures Quality in a Support Center Support Center Tools, Technologies and Metrics	cust_08_a03_bs_enus
Customer Service Processes and Procedures Quality in a Support Center Support Center Tools, Technologies and Metrics	cust_08_a04_bs_enus

■ Writing Skills for Technical Professionals

Writing for Technical Professionals: Preparation and Planning.....	ib_wstp_a01_it_enus
Writing for Technical Professionals: Effective Writing Techniques.....	ib_wstp_a02_it_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

TEST PREPS

■ Test Preps

TestPrep ITIL V3 Foundation (ITV3F)ib_itlv_a01_tp_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

MENTORING ASSETS

■ Mentoring Assets

Mentoring ITIL V3 Foundation (ITV3F) mntitv3f

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ Project Management for Non-Project Managers

Project Management Fundamentals proj_01_a01_bs_enus
 Transitioning into a Project Management Role proj_01_a02_bs_enus
 Initiating and Planning a Project proj_01_a03_bs_enus
 Managing a Project proj_01_a04_bs_enus
 Troubleshooting and Closing the Project .. proj_01_a05_bs_enus
 Project Management for Non-Project ManagersPROJ001A
 Managing Projects without Direct Authority _pc_bi_pmbi001
 Supporting Project Managers_pc_ch_lach042
 Ensuring Management Buy-In on a Project_pc_bi_pmbi002
 Managing Conflict in Project Teams_pc_bi_pmbi003
 Handling a Change Request_pc_ch_pmch001
 Scope Definition Tools and Techniques_pc_ch_pmch002
 Managing Scope on a Project_pc_bi_pmbi004
 Weighing the Costs of Project Change_pc_bi_pmbi005
 Managing Vendor Relationships_pc_bi_pmbi006
 Anticipating and Solving Problems as a
 Project Champion_pc_bi_pmbi007
 Addressing Stakeholder Conflicts_pc_bi_pmbi008
 Portfolios, Programs, and Projects: What's
 the Difference?_pc_bi_pmbi009
 Controlling Project Cost_pc_bi_pmbi010
 Mitigating Risks when Improving Processes_pc_bi_pmbi011
 Ethics and Risks: Why they Matter in Project
 Success_pc_ch_pmch003
 Project Management Essentials_pc_ch_lach041

■ Project Management Essentials - (PMBOK® Guide - Fourth Edition-aligned)

Managing Projects within Organizations .. proj_05_a01_bs_enus
 Project Management Overview proj_05_a02_bs_enus

Project Management Process Groupsproj_05_a03_bs_enus

■ Project Integration Management (PMBOK® Guide - Fourth Edition-aligned)

Integrated Initiation and Planningproj_06_a01_bs_enus
 Integrated Project Execution, Monitoring,
 and Control.....proj_06_a02_bs_enus
 Integrated Project Change Control and Close proj_06_a03_bs_enus

■ Project Scope Management (PMBOK® Guide - Fourth Edition-aligned)

Project Requirements and Defining Scope proj_07_a01_bs_enus
 Create Work Breakdown Structureproj_07_a02_bs_enus
 Monitoring and Controlling Project Scope proj_07_a03_bs_enus

■ Project Time Management (PMBOK® Guide - Fourth Edition-aligned)

Defining and Sequencing Project Activities proj_08_a01_bs_enus
 Estimating Activity Resources and Durations proj_08_a02_bs_enus
 Developing and Controlling the Project
 Scheduleproj_08_a03_bs_enus

■ Project Cost Management (PMBOK® Guide - Fourth Edition-aligned)

Estimating and Budgeting Project Costs ...proj_09_a01_bs_enus
 Controlling Costsproj_09_a02_bs_enus

■ Project Quality Management (PMBOK® Guide - Fourth Edition-aligned)

Project Quality Planningproj_10_a01_bs_enus
 Quality Assurance and Quality Controlproj_10_a02_bs_enus

■ Project Human Resource Management (PMBOK® Guide - Fourth Edition-aligned)

Planning Project Human Resourcesproj_11_a01_bs_enus
 Managing Project Human Resourcesproj_11_a02_bs_enus
 Planning and Managing Project Human
 Resources Simulation PROJ011A

■ Project Communications Management (PMBOK® Guide - Fourth Edition-aligned)

Stakeholders and the Communications
 Management Plan.....proj_12_a01_bs_enus
 Processes for Managing Project
 Communications.....proj_12_a02_bs_enus

Communicating Effectively with Project Stakeholders Simulation PROJ012A

■ Project Risk Management (PMBOK® Guide - Fourth Edition-aligned)

Risk Management Planning proj_13_a01_bs_enus
 Identifying Project Risks proj_13_a04_bs_enus
 Performing Risk Analysis proj_13_a02_bs_enus
 Risk Response, Monitor, and Control proj_13_a03_bs_enus

■ Project Procurement Management (PMBOK® Guide - Fourth Edition-aligned)

Planning Project Procurement proj_14_a01_bs_enus
 Managing Procurements proj_14_a02_bs_enus

■ Code of Ethics and Professional Conduct (PMI® Standard-aligned)

The Role of Ethics in Project Management proj_15_a01_bs_enus
 Core PMI® Values and Ethical Standards proj_15_a02_bs_enus

■ Program Management (PMI® Second Edition-aligned)

Introduction to Program Management proj_16_a01_bs_enus
 Program Life Cycle and Benefits Management proj_16_a02_bs_enus

■ IT Project Management Essentials

IT Project Management Essentials:
 Introduction to IT Project Management..... proj_17_a01_bs_enus
 IT Project Management Essentials: Initiating and Planning IT Projects..... proj_17_a02_bs_enus
 IT Project Management Essentials: Executing IT Projects proj_17_a03_bs_enus
 IT Project Management Essentials: Monitoring and Controlling IT Projects..... proj_17_a04_bs_enus
 IT Project Management Essentials: Managing Risks in an IT Project proj_17_a05_bs_enus
 IT Project Management Essentials: Testing Deliverables and Closing IT Projects proj_17_a06_bs_enus

■ Managing Software Project Outsourcing

Managing Software Project Outsourcing:
 Preparing to Manage an Outsourced Projectproj_18_a01_bs_enus
 Managing Software Project Outsourcing:
 Developing a Vendor Contract proj_18_a02_bs_enus
 Managing Software Project Outsourcing:
 Working with the Outsourced Team..... proj_18_a03_bs_enus

Managing Software Project Outsourcing:
 Dealing with Risksproj_18_a04_bs_enus

■ PRINCE2®: 2009 Foundation

Overview of Project Management (PRINCE2®: 2009-aligned)ib_prin_a01_it_enus
 Project Organization, Planning and Risk (PRINCE2®: 2009-aligned).....ib_prin_a02_it_enus
 Project Quality, Change and Progress (PRINCE2®: 2009-aligned).....ib_prin_a03_it_enus
 Starting Up, Initiating and Directing a Project (PRINCE2®: 2009-aligned).....ib_prin_a04_it_enus
 Controlling, Managing and Closing a Project (PRINCE2®: 2009-aligned).....ib_prin_a05_it_enus
 Tailoring PRINCE2 to a Project Environment (PRINCE2®: 2009-aligned).....ib_prin_a06_it_enus

■ Instructor Series: CompTIA Project+ (2009 Edition)

Project+ 2009 Instructor Series: Initiating a Project..... ISCT0010EN01P
 Project+ 2009 Instructor Series: Project Scope and Schedule..... ISCT0010EN02P
 Project+ 2009 Instructor Series: Resources, Risks and Quality ISCT0010EN03P
 Project+ 2009 Instructor Series: Communication, Procurement and Cost ISCT0010EN04P
 Project+ 2009 Instructor Series: Executing the Project..... ISCT0010EN05P
 Project+ 2009 Instructor Series: Monitoring, Controlling and Closing Projects..... ISCT0010EN06P

■ Agile Practitioner - (PMI-ACP & ScrumMaster aligned)

Agile Project Management Essentials ib_pmag_a01_it_enus
 Adopting an Agile Approach to Project Management..... ib_pmag_a02_it_enus
 An Overview of Agile Methodologies ib_pmag_a03_it_enus
 Overview of the Scrum Development Process ib_pmag_a04_it_enus
 Agile Planning: Project Initiating and Requirements Gathering ib_pmag_a05_it_enus
 Agile Planning: Doing Estimates and Completing the Release Plan..... ib_pmag_a06_it_enus
 Planning and Monitoring Iterations on an Agile Project..... ib_pmag_a07_it_enus
 Leading an Agile Team ib_pmag_a08_it_enus
 Managing Stakeholder Engagement on an Agile Project ib_pmag_a09_it_enus
 Ensuring Delivery of Value and Quality in Agile Projects ib_pmag_a10_it_enus

■ Mentoring Assets

Mentoring Project Management Professional (PMP) PMBOK Guide 4th Edition Aligned mntpmp4ed
 Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned mntcapm4ed
 Mentoring PRINCE2: Foundationmntprince2f

■ Test Preps

TestPrep PRINCE2: Foundationib_prin_a01_tp_enus
 TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned pm_capm_a01_tp_enus
 TestPrep Project Management Professional (PMP) PMBOK Guide 4th Edition Alignedpm_proj_a03_tp_enus

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

■ Optimizing Your Performance On a Team

Being an Effective Team Memberteam_02_a01_bs_enus
 Establishing Team Goals and Responsibilities team_02_a02_bs_enus
 Elements of a Cohesive Teamteam_02_a03_bs_enus
 Effective Team Communicationteam_02_a04_bs_enus
 Using Feedback to Improve Team Performance team_02_a05_bs_enus
 Power and Politics in Matrixed Teams_pc_ch_mgch002

■ Leading Teams

Leading Teams: Launching a Successful Team team_03_a01_bs_enus
 Leading Teams: Establishing Goals, Roles, and Guidelinesteam_03_a02_bs_enus
 Leading Teams: Developing the Team and its Culture.....team_03_a03_bs_enus
 Leading Teams: Building Trust and Commitment team_03_a04_bs_enus
 Leading Teams: Fostering Effective Communication and Collaboration team_03_a05_bs_enus
 Leading Teams: Motivating and Optimizing Performance.....team_03_a06_bs_enus
 Leading Teams: Dealing with Conflictteam_03_a07_bs_enus
 Leading Teams: Managing Virtual Teams team_03_a08_bs_enus
 Building Trust Incrementally_pc_bi_lsbi004
 Inspiring your Team_pc_bi_lsbi010
 Support Your Leader_pc_bi_pfb010
 Developing Self-Sufficient Teams_pc_ch_mgch001
 Choosing the Right Team Culture_pc_ch_pfch006
 Managing Communications in a Virtual Team . _pc_bi_mgbi001

Building and Leading Teams_pc_ch_lach023
 Meeting Team Performance Challenges_pc_ch_pach010

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

■ Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

Introduction to Business Analysis and Essential Competencies ib_buap_a01_it_enus
 Introduction to Business Analysis Planning ib_buap_a02_it_enus
 Planning Business Analysis Communication and Monitoring..... ib_buap_a03_it_enus
 Business Analysis Requirements Elicitation ib_buap_a04_it_enus
 Business Analysis Requirements Management and Communication ib_buap_a05_it_enus
 Business Analysis: Enterprise Analysis ib_buap_a06_it_enus
 Business Analysis: Introduction to Requirements Analysis..... ib_buap_a07_it_enus
 Business Analysis: Verify and Validate Requirements..... ib_buap_a08_it_enus
 Business Analysis: Solution Assessment and Validation..... ib_buap_a09_it_enus

INSTRUCTOR SERIES

CISCO SYSTEMS

■ Instructor Series: Implementing Cisco Multi-Protocol Label Switching (MPLS) 2.2

Cisco MPLS 2.2 Instructor Series: Concepts and OperationISCS0047EN01P
 Cisco MPLS 2.2 Instructor Series: Frame Mode MPLS ImplementationISCS0047EN02P
 Cisco MPLS 2.2 Instructor Series: MPLS VPN Technology.....ISCS0047EN03P
 Cisco MPLS 2.2 Instructor Series: MPLS VPN ConfigurationISCS0047EN04P
 Cisco MPLS 2.2 Instructor Series: Advanced VPN and Troubleshooting.....ISCS0047EN05P
 Cisco MPLS 2.2 Instructor Series: Internet Access and Traffic EngineeringISCS0047EN06P
 Mentoring 642-611 Instructor Series: Cisco MPLS 2.2ISCS0047MN01

■ Instructor Series: Implementing Cisco IOS Unified Communications Part 2 (IIUC2) 1.0

Cisco IIUC2 1.0 Instructor Series: Fundamentals.....	ISCS0055EN01P
Cisco IIUC2 1.0 Instructor Series: Features	ISCS0055EN02P
Cisco IIUC2 1.0 Instructor Series: Configuration of New Features.....	ISCS0055EN03P
Cisco IIUC2 1.0 Instructor Series: Media Resources and Cisco Unity Express.....	ISCS0055EN04P
Cisco IIUC2 1.0 Instructor Series: Cisco Unity Express	ISCS0055EN05P
Cisco IIUC2 1.0 Instructor Series: Unity Express VPIM and Unified Messaging.....	ISCS0055EN06P

■ Instructor Series: Cisco CWLF 1.0

Cisco CWLF 1.0 Instructor Series: Cisco Aironet WLAN Overview	ISCS0039EN01P
Cisco CWLF 1.0 Instructor Series: Cisco Aironet WLAN Products	ISCS0039EN02P
Cisco CWLF 1.0 Instructor Series: Wireless Bridges.....	ISCS0039EN03P
Cisco CWLF 1.0 Instructor Series: Aironet Desktop Utility	ISCS0039EN04P
Cisco CWLF 1.0 Instructor Series: Core Access Point and Bridge Basic Config	ISCS0039EN05P
Cisco CWLF 1.0 Instructor Series: Advanced Feature Set Administration	ISCS0039EN06P
Cisco CWLF 1.0 Instructor Series: WLAN Management Solutions	ISCS0039EN07P
Cisco CWLF 1.0 Instructor Series: Cisco Wireless Mesh Network Installation.....	ISCS0039EN08P
Cisco CWLF 1.0 Instructor Series: Security	ISCS0039EN09P
Cisco CWLF 1.0 Instructor Series: Site Survey Preparation and Techniques.....	ISCS0039EN10P
Cisco CWLF 1.0 Instructor Series: Manual Site Survey Tools and Utilities	ISCS0039EN11P

■ Instructor Series: Cisco CWLAT 1.0

Cisco CWLAT 1.0 Instructor Series: Unified Wireless Network Concepts.....	ISCS0040EN01P
Cisco CWLAT 1.0 Instructor Series: Implementing the WLAN with Cisco WCS.....	ISCS0040EN02P
Cisco CWLAT 1.0 Instructor Series: The Cisco Core Feature Set	ISCS0040EN03P
Cisco CWLAT 1.0 Instructor Series: WLAN Management	ISCS0040EN04P
Cisco CWLAT 1.0 Instructor Series: Wireless Network Troubleshooting.....	ISCS0040EN05P
Cisco CWLAT 1.0 Instructor Series: Cisco WLAN Security	ISCS0040EN06P

■ Instructor Series: Cisco BGP 3.2

Cisco BGP 3.2 Instructor Series: Overview and Transit Autonomous Systems	ISCS0041EN01P
Cisco BGP 3.2 Instructor Series: Route Selection Using Policy Controls.....	ISCS0041EN02P
Cisco BGP 3.2 Instructor Series: Route Selection Using Attributes.....	ISCS0041EN03P
Cisco BGP 3.2 Instructor Series: Customer-to-Provider Connectivity with BGP..	ISCS0041EN04P
Cisco BGP 3.2 Instructor Series: Scaling Service Provider Networks.....	ISCS0041EN05P
Cisco BGP 3.2 Instructor Series: Optimizing BGP Scalability	ISCS0041EN06P
Practice Exam 642-661 Instructor Series: Cisco BGP 3.2.....	iscs_0041_a01_tp_enus
Mentoring 642-661 Instructor Series: Cisco BGP 3.2.....	ISCS0041MN01

■ Test Preps

Practice Exam 642-611 Instructor Series: Cisco MPLS 2.2	iscs_0047_a01_tp_enus
Practice Exam 642-145 Instructor Series: Cisco IIUC2 1.0.....	iscs_0055_a01_tp_enus

INSTRUCTOR SERIES

COMPTIA

■ Instructor Series: CompTIA Project+ (2009 Edition)

Project+ 2009 Instructor Series: Initiating a Project.....	ISCT0010EN01P
Project+ 2009 Instructor Series: Project Scope and Schedule.....	ISCT0010EN02P
Project+ 2009 Instructor Series: Resources, Risks and Quality	ISCT0010EN03P
Project+ 2009 Instructor Series: Communication, Procurement and Cost.....	ISCT0010EN04P
Project+ 2009 Instructor Series: Executing the Project.....	ISCT0010EN05P
Project+ 2009 Instructor Series: Monitoring, Controlling and Closing Projects.....	ISCT0010EN06P
Mentoring PK0-002 Instructor Series: CompTIA Project+ 2009	ISCT0010MN01

DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

ADOBE

■ Adobe Flash CS5

Introduction to Adobe Flash Professional CS5 at_fcsp_a01_it_enus
 Drawing and Working with Images in Flash CS5 at_fcsp_a02_it_enus
 Using Flash CS5 Libraries, Text, and Components..... at_fcsp_a03_it_enus
 Animation in Flash CS5 at_fcsp_a04_it_enus
 ActionScript and Multimedia in Flash CS5 at_fcsp_a05_it_enus
 Creating Navigation and Publishing Movies in Flash CS5 at_fcsp_a06_it_enus

■ Adobe Photoshop CS5

Photoshop CS5: Getting Startedat_pcsp_a01_it_enus
 Photoshop CS5: Beyond the Basicsat_pcsp_a02_it_enus

■ Adobe Dreamweaver CS5

Setting up a Site and Adding Content in Dreamweaver CS5.....at_dcsp_a01_it_enus
 Adding Links and Images in Dreamweaver CS5 at_dcsp_a02_it_enus
 Tables, Accessibility, and Standards in Dreamweaver CS5.....at_dcsp_a03_it_enus
 Reusing Content in Dreamweaver CS5at_dcsp_a04_it_enus
 Creating Interactive Web Pages in Dreamweaver CS5.....at_dcsp_a05_it_enus
 Cascading Style Sheets in Dreamweaver CS5 at_dcsp_a06_it_enus

■ Adobe PhotoShop CS4

Photoshop CS4: Getting Started at_pcsf_a01_it_enus
 Photoshop CS4: Beyond the Basics at_pcsf_a02_it_enus

■ Adobe Illustrator CS4

Illustrator CS4: Getting Started at_icsf_a01_it_enus
 Illustrator CS4: Beyond the Basics at_icsf_a02_it_enus

■ Adobe InDesign CS4

Adobe InDesign CS4: Fundamentalsat_idcs_a01_it_enus

■ Adobe Dreamweaver CS4

Setting up a Site and Adding Content in Dreamweaver CS4..... at_dcsf_a01_it_enus

Adding Links and Images in Dreamweaver CS4 at_dcsf_a02_it_enus
 Tables, Accessibility, and Standards in Dreamweaver CS4.....at_dcsf_a03_it_enus
 Reusing Content in Dreamweaver CS4at_dcsf_a04_it_enus
 Creating Interactive Web Pages in Dreamweaver CS4.....at_dcsf_a05_it_enus
 Cascading Style Sheets in Dreamweaver CS4 at_dcsf_a06_it_enus
 Dreamweaver CS4 Site Maintenance and Advanced Concepts.....at_dcsf_a07_it_enus

■ Adobe Flash CS4

Introduction to Adobe Flash CS4 Professional at_fcsf_a01_it_enus
 Drawing and Working with Images in Flash CS4 at_fcsf_a02_it_enus
 Using Flash CS4 Libraries, Text, and Components..... at_fcsf_a03_it_enus
 Animation in Flash CS4 at_fcsf_a04_it_enus
 ActionScript and Multimedia in Flash CS4 . at_fcsf_a05_it_enus
 Workflow and Adobe Integration in Flash CS4 at_fcsf_a06_it_enus
 Creating Navigation and Publishing Movies in Flash CS4 at_fcsf_a07_it_enus

■ Adobe AIR for Flash Developers

Adobe AIR for Flash Developers at_aafd_a01_it_enus

■ Adobe Fireworks CS4

Adobe Fireworks CS4: Fundamentalsat_fwcs_a01_it_enus

■ Adobe Captivate 4

Adobe Captivate 4at_capv_a01_it_enus

■ Adobe Reader X

Adobe Reader Xat_adre_a01_dt_enus

■ Adobe Reader 9

Adobe Reader 9at_rean_a01_dt_enus

■ Adobe Reader 8.0

Using Adobe Reader 8at_adar_a01_dt_enus

■ Adobe Acrobat 9

Adobe Acrobat 9: Fundamentalsat_adan_a01_it_enus

■ Adobe Acrobat 8.0

Creating and Working with PDFs in Adobe Acrobat 8at_adab_a01_dt_enus
Editing and Reviewing in Adobe Acrobat 8 at_adab_a02_dt_enus
Forms and Document Security in Adobe Acrobat 8.....at_adab_a03_dt_enus
Advanced Features of Adobe Acrobat 8at_adab_a04_dt_enus

■ Adobe AIR 3

Adobe AIR for Flash Developers at_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals at_idct_a01_it_enus

DESKTOP COMPUTER SKILLS

BEST PRACTICES FOR DESKTOP USERS

■ Information Security Best Practices for Business Users

Introduction to information security216913_ENG
Operational information security217983_ENG
Malicious code and information security217043_ENG
Information security and the Internet216960_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2010

■ Microsoft Office 2010: New Features

Office 2010 New Core Featuresmo_otnf_a01_dt_enus
New Messaging and Collaboration Features in Office 2010.....mo_otnf_a02_dt_enus
Office 2010 Web Apps and New Features in Publisher and Mobile.....mo_otnf_a03_dt_enus

■ Microsoft Office 2010 New Features for Users Migrating from Office 2003

The New Office 2010 Interface, Word 2010, and Excel 2010mo_nfum_a01_dt_enus
Outlook 2010 and Collaboration in Office 2010.....mo_nfum_a02_dt_enus
New Features for PowerPoint, Publisher, and Access in Office 2010.....mo_nfum_a03_dt_enus

■ Microsoft Office 2010: Beginning Word

Getting Started with Word 2010 mo_bwrdr_a01_dt_enus
Formatting and Working with Text in Word 2010..... mo_bwrdr_a02_dt_enus
Organizing and Arranging Text in Word 2010 mo_bwrdr_a03_dt_enus
Moving Around in Word 2010 mo_bwrdr_a04_dt_enus
Structuring Word 2010 Documents mo_bwrdr_a05_dt_enus
Reviewing Documents in Word 2010 mo_bwrdr_a06_dt_enus
Saving, Sharing, and Printing in Word 2010 mo_bwrdr_a07_dt_enus
Customizing the Behavior and Appearance of Word 2010..... mo_bwrdr_a08_dt_enus
Drawing and Inserting Graphics in Word 2010 mo_bwrdr_a09_dt_enus

■ Microsoft SharePoint 2010: New Features for End Users

SharePoint 2010 New Features for End Users mo_nspe_a01_dt_enus

■ Microsoft SharePoint 2010 for End Users

Getting Started with SharePoint 2010 mo_ospe_a01_dt_enus
Using SharePoint 2010 with Office 2010 mo_ospe_a02_dt_enus

■ Microsoft SharePoint 2010: New Features for Power Users

Microsoft SharePoint 2010: New Features for Power Usersmo_nspp_a01_dt_enus

■ Microsoft SharePoint 2010 for Power Users

Managing SharePoint 2010 Sites, Lists, and Librariesmo_ospp_a01_dt_enus
Managing SharePoint 2010 Pages and Components.....mo_ospp_a02_dt_enus
SharePoint 2010 Security and Business Intelligence.....mo_ospp_a03_dt_enus

■ Microsoft Office 2010: Beginning Excel

Getting Started with Excel 2010 mo_bexl_a01_dt_enus
Applying Basic Data Formatting in Excel 2010 mo_bexl_a02_dt_enus
Moving and Getting Around in Excel 2010 mo_bexl_a03_dt_enus
Moving Data and Modifying Worksheets in Excel 2010..... mo_bexl_a04_dt_enus
Saving, Sending, and Printing Excel 2010 Workbooks mo_bexl_a05_dt_enus
Using Conditional Formatting, Tables, and Sparklines in Excel 2010..... mo_bexl_a06_dt_enus
Reviewing and Protecting Content in Excel 2010..... mo_bexl_a07_dt_enus

Using Basic Formulas in Excel 2010 mo_bexl_a08_dt_enus
Using Basic Functions with Excel 2010 .. mo_bexl_a09_dt_enus
Inserting Basic Charts in Excel 2010 mo_bexl_a10_dt_enus
Adding Visuals, Themes, and Styles to Excel
2010 Workbooks..... mo_bexl_a11_dt_enus

■ Microsoft Office 2010: Beginning Outlook

Getting Started with Outlook 2010mo_bout_a01_dt_enus
Managing Conversations and Organizing E-mail
in Outlook 2010.....mo_bout_a02_dt_enus
Managing Attachments, Graphics, Signatures,
and Autoreplies in Outlook 2010.....mo_bout_a03_dt_enus
Using the Calendar for Appointments, Events,
and Meetings in Outlook 2010.....mo_bout_a04_dt_enus
Managing Meetings and Customizing the
Calendar in Outlook 2010.....mo_bout_a05_dt_enus
Outlook 2010 Social Connector and Messaging mo_bout_a06_dt_enus
Working with Contacts in Outlook 2010 .mo_bout_a07_dt_enus
Using the Tasks, Notes, and Journal Features
in Outlook 2010.....mo_bout_a08_dt_enus

■ Microsoft Office 2010: Advanced Word

Using Themes, Backgrounds, Watermarks, and
Quick Parts in Word 2010mo_awrd_a01_dt_enus
Adding Tables of Contents, Footnotes,
Hyperlinks, and Bookmarks in Word 2010mo_awrd_a02_dt_enus
Forms, Fields, and Mail Merge in Word 2010 mo_awrd_a03_dt_enus
Managing, Inspecting, and Recovering Word
2010 Documents mo_awrd_a04_dt_enus
Creating and Formatting Tables in Word 2010 mo_awrd_a05_dt_enus
Manipulating Tables in Word 2010mo_awrd_a06_dt_enus
Embedding Charts and Tables into Word 2010 mo_awrd_a07_dt_enus

■ Microsoft Office 2010: Advanced Excel

Customizing Visual Elements in Excel 2010 mo_aexl_a01_dt_enus
Workbook Settings, Conditional Formatting,
and Number Formats in Excel 2010 mo_aexl_a02_dt_enus
Organizing Data and Objects in Excel 2010 mo_aexl_a03_dt_enus
Verifying Excel 2010 Data and Formulas mo_aexl_a04_dt_enus
Automating Excel 2010 Tasks Using Macros mo_aexl_a05_dt_enus
Analyzing Data With What-If Analysis in
Excel 2010..... mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010 mo_aexl_a07_dt_enus
PivotTable Filters, Calculations, and
PowerPivot mo_aexl_a08_dt_enus

■ Microsoft Office 2010: Advanced Outlook

Formatting E-mail and Configuring Message
Options in Outlook 2010 mo_aout_a01_dt_enus
Customizing Outlook 2010 and Managing
Accounts..... mo_aout_a02_dt_enus
Managing E-mail with Rules, Automatic
Replies, and Alerts in Outlook 2010..... mo_aout_a03_dt_enus
Working with Files and Folders and Using
Search and RSS Feeds in Outlook 2010... mo_aout_a04_dt_enus
Data Files, Archiving, and Send/Receive
Groups in Outlook 2010..... mo_aout_a05_dt_enus
Implementing Security with Outlook 2010 mo_aout_a06_dt_enus
Accessing Exchange Remotely and Using Forms
in Outlook 2010..... mo_aout_a07_dt_enus

■ Microsoft Office 2010: Beginning PowerPoint

Getting Started with PowerPoint 2010 mo_bppt_a01_dt_enus
Visually Enhancing PowerPoint 2010
Presentations mo_bppt_a02_dt_enus
Adding Images to Presentations in PowerPoint
2010..... mo_bppt_a03_dt_enus
Using Multimedia and Animations in
PowerPoint 2010 mo_bppt_a04_dt_enus

■ Microsoft Office 2010: Advanced PowerPoint

Using Advanced Slide Show Tools in
PowerPoint 2010 mo_appt_a01_dt_enus
Collaborating and Sharing Presentations in
PowerPoint 2010 mo_appt_a02_dt_enus

■ Microsoft Office 2010: Beginning Access

Getting Started with Access 2010mo_bacc_a01_dt_enus
Creating Basic Tables in Access 2010 mo_bacc_a02_dt_enus
Data Manipulation and Simple Relationships
in Access 2010 mo_bacc_a03_dt_enus
Introduction to Forms in Access 2010 mo_bacc_a04_dt_enus
Modifying Basic Forms in Access 2010 ..mo_bacc_a05_dt_enus
Introduction to Queries in Access 2010 ...mo_bacc_a06_dt_enus
Introduction to Reports in Access 2010 ...mo_bacc_a07_dt_enus

■ Microsoft Office 2010: Beginning Project

Introduction to Project Management using
Project 2010mo_bprj_a01_dt_enus
Introduction to Project 2010mo_bprj_a02_dt_enus
Initializing a Project with Project 2010mo_bprj_a03_dt_enus
Defining Project Properties in Project 2010 mo_bprj_a04_dt_enus
Building a Schedule with Project 2010mo_bprj_a05_dt_enus

DESKTOP SKILLS COURSEWARE

Creating Resources in Project 2010mo_bprj_a06_dt_enus
Managing Resource Assignments with Project
2010.....mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project
2010.....mo_bprj_a08_dt_enus
Communicating Project Information with
Project 2010.....mo_bprj_a09_dt_enus

■ Microsoft Office 2010: Advanced Access

Advanced Importing and Exporting with Access
2010.....mo_aacc_a01_dt_enus
PivotTables and PivotCharts in Access 2010 mo_aacc_a02_dt_enus
Retrieving, Validating, and Attaching Data
in Access 2010.....mo_aacc_a03_dt_enus
Subforms, Subreports, and Conditional
Formatting in Access 2010mo_aacc_a04_dt_enus
Joins, SQL, and Action Queries in Access
2010.....mo_aacc_a05_dt_enus
Using Access 2010 with SharePoint and Access
Servicesmo_aacc_a06_dt_enus
Access 2010 Macros and VBAmo_aacc_a07_dt_enus
Optimizing, Securing, and Sharing Access
2010 Databases.....mo_aacc_a08_dt_enus

■ Microsoft Office 2010: Power User Excel

Sharing Excel 2010 Workbooks Online and on a
Networkmo_pexl_a01_dt_enus
Using Excel 2010 to Collaborate Online and
with Other Office Applications.....mo_pexl_a02_dt_enus
Using Lookup, Reference, Math, and Text
Functions in Excel 2010mo_pexl_a03_dt_enus
Manipulating Formulas and Using Forms in
Excel 2010mo_pexl_a04_dt_enus
Using Excel 2010 Data Connections: Web
Queries, XML, and Databasesmo_pexl_a05_dt_enus

■ Microsoft Office 2010: Advanced Project

Advanced Customizing with Project 2010 mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple
Projects with Project 2010mo_aprj_a02_dt_enus
Advanced Resource Management with Project
2010.....mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project
2010.....mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in
Project 2010.....mo_aprj_a05_dt_enus

■ Microsoft Office 2010: Beginning Visio

Getting Started with Visio 2010mo_bvis_a01_dt_enus

Working with Diagrams in Visio 2010mo_bvis_a02_dt_enus
Collaboration, Evaluation and Printing in
Visio 2010.....mo_bvis_a03_dt_enus

■ Microsoft OneNote 2010 for End Users

Microsoft Office 2010: Managing Information
with OneNotemo_onel_a01_dt_enus
Microsoft Office 2010: Sharing Information
with OneNotemo_onel_a02_dt_enus

■ Microsoft Office 2010: Lync for End Users

Microsoft Office 2010: Getting Started with
Lyncmo_lync_a01_dt_enus
Microsoft Office 2010: Lync Meetings, Calls,
Sharing and Collaboration.....mo_lync_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE FOR MAC 2011

■ Microsoft Office: Beginning Word for Mac 2011

Microsoft Word for Mac 2011: Getting Started om_bwmc_a01_dt_enus
Microsoft Word for Mac 2011: Formatting and
Working with Textom_bwmc_a02_dt_enus
Microsoft Word for Mac 2011: Structuring and
Organizing Documents.....om_bwmc_a03_dt_enus
Microsoft Word for Mac 2011: Moving Around a
Documentom_bwmc_a04_dt_enus
Microsoft Word for Mac 2011: Adding and
Formatting Images.....om_bwmc_a05_dt_enus
Microsoft Word for Mac 2011: Creating and
Formatting Tablesom_bwmc_a06_dt_enus
Microsoft Word for Mac 2011: Saving,
Printing, and Spellchecking.....om_bwmc_a07_dt_enus

■ Microsoft Office: Beginning Excel for Mac 2011

Microsoft Excel for Mac 2011: Getting
Startedom_bemc_a01_dt_enus
Microsoft Excel for Mac 2011: Applying Basic
Data Formatting.....om_bemc_a02_dt_enus
Microsoft Excel for Mac 2011: Navigating the
Interface and Viewing Workbooks.....om_bemc_a03_dt_enus
Microsoft Excel for Mac 2011: Moving Data
and Modifying Worksheetsom_bemc_a04_dt_enus
Microsoft Excel for Mac 2011: Using Basic
Formulas.....om_bemc_a05_dt_enus
Microsoft Excel for Mac 2011: Using Basic
Functions.....om_bemc_a06_dt_enus

Microsoft Excel for Mac 2011: Inserting Basic Charts.....	om_bemc_a07_dt_enus
Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks	om_bemc_a08_dt_enus

■ Microsoft Office: Beginning Outlook for Mac 2011

Microsoft Outlook for Mac 2011: Getting Started.....	om_bomc_a01_dt_enus
Microsoft Outlook for Mac 2011: Managing Conversations and E-mail.....	om_bomc_a02_dt_enus
Microsoft Outlook for Mac 2011: Mastering E-mail	om_bomc_a03_dt_enus
Microsoft Outlook for Mac 2011: Scheduling with the Calendar.....	om_bomc_a04_dt_enus
Microsoft Outlook for Mac 2011: Managing Contacts	om_bomc_a05_dt_enus
Moving Beyond E-mail to Maximize Microsoft Outlook's Potential	om_bomc_a06_dt_enus

■ Microsoft Office: Beginning PowerPoint for Mac 2011

Microsoft PowerPoint for Mac 2011: Getting Started.....	om_bpmc_a01_dt_enus
Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements	om_bpmc_a02_dt_enus
Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation.....	om_bpmc_a03_dt_enus
Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools	om_bpmc_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2007

■ Microsoft Office 2007: New Features

New Features for End Users in Microsoft Office 2007	239866_ENG
Microsoft Office Excel, PowerPoint, and Outlook 2007	239874_ENG
Microsoft Access 2007 and Microsoft Publisher 2007	239976_ENG
Sharing and Collaboration in Microsoft Office Enterprise 2007.....	240019_ENG

■ Microsoft Office 2007: Beginning Word

Getting Started with Word 2007	mo_bgwd_a01_dt_enus
Working with Text and Paragraphs in Word 2007.....	mo_bgwd_a02_dt_enus

Structuring, Editing, Saving, and Opening Documents in Word 2007.....	mo_bgwd_a03_dt_enus
Printing, Help, and Automated Formatting in Word 2007.....	mo_bgwd_a04_dt_enus
Working with Documents in Word 2007	mo_bgwd_a05_dt_enus

■ Microsoft Office 2007: Advanced Word

Advanced Formatting in Word 2007	mo_adwd_a01_dt_enus
Advanced Document Navigation and Document Reviews in Word 2007	mo_adwd_a02_dt_enus
Using Tables, Charts, and Graphics in Word 2007.....	mo_adwd_a03_dt_enus

■ Microsoft Office 2007: Word for the Power User

Advanced Data Manipulation Features in Word 2007.....	mo_wdpu_a01_dt_enus
Advanced Document Features in Word 2007	mo_wdpu_a02_dt_enus
Collaborative Features in Word 2007	mo_wdpu_a03_dt_enus

■ Microsoft Office 2007: Beginning Excel

Getting Started with Excel 2007	mo_bgex_a01_dt_enus
Manipulating and Formatting Data and Worksheets in Excel 2007	mo_bgex_a02_dt_enus
Reviewing and Printing in Excel 2007	mo_bgex_a03_dt_enus
Excel 2007 Formulas and Functions	mo_bgex_a04_dt_enus
Excel 2007 Charts, Pictures, Themes, and Styles	mo_bgex_a06_dt_enus

■ Microsoft Office 2007: Advanced Excel

Advanced Formatting in Excel 2007	mo_adex_a01_dt_enus
Advanced Data Management in Excel 2007	mo_adex_a02_dt_enus
Advanced Customization in Excel 2007	mo_adex_a03_dt_enus

■ Microsoft Office 2007: Excel for the Power User

Analyzing Data in Excel 2007	mo_expu_a01_dt_enus
Protecting and Sharing Excel 2007 Workbooks	mo_expu_a02_dt_enus
Exchanging Data with Excel 2007	mo_expu_a03_dt_enus

■ Microsoft Office 2007: Beginning PowerPoint

Getting Started with PowerPoint 2007 ...	mo_bgpp_a01_dt_enus
Adding Graphics to Presentations in PowerPoint 2007	mo_bgpp_a02_dt_enus
Adding Multimedia and Animations to Presentations in PowerPoint 2007	mo_bgpp_a03_dt_enus

■ Microsoft Office 2007: Advanced PowerPoint

Creating Custom Slide Shows in PowerPoint 2007 mo_adpp_a01_dt_enus
 Distributing Presentations in PowerPoint 2007 mo_adpp_a02_dt_enus

■ Microsoft Office 2007: Beginning Outlook

Getting Started with Outlook 2007 mo_bgol_a01_dt_enus
 Formatting and Managing E-mail in Outlook 2007 mo_bgol_a02_dt_enus
 Using the Calendar in Outlook 2007 mo_bgol_a03_dt_enus
 Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007 mo_bgol_a04_dt_enus
 Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007 mo_bgol_a05_dt_enus

■ Microsoft Office 2007: Advanced Outlook

Customizing Outlook 2007 and Using the Journal mo_adol_a01_dt_enus
 Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007 mo_adol_a02_dt_enus
 Working with SharePoint, Calendars, and Forms in Outlook 2007 mo_adol_a03_dt_enus

■ Microsoft Office 2007: Outlook for the Power User

Data Security, Archiving, and Working Offline in Outlook 2007 mo_olpu_a01_dt_enus
 Instant, Text, and Unified Messaging in Outlook 2007 mo_olpu_a02_dt_enus
 Business Contact Manager with Outlook 2007 mo_olpu_a03_dt_enus

■ Microsoft Office 2007: Beginning Access

Getting Started with Access 2007 mo_bgac_a01_dt_enus
 Basic Access 2007 Tables mo_bgac_a02_dt_enus
 Basic Access 2007 Forms mo_bgac_a03_dt_enus
 Queries and Reports in Access 2007 mo_bgac_a04_dt_enus

■ Microsoft Office 2007: Advanced Access

Importing and Exporting Data and Data Presentation in Access 2007 mo_adax_a01_dt_enus
 Advanced Data Management in Access 2007 mo_adax_a02_dt_enus

■ Microsoft Office 2007: Access for the Power User

Programmability and Administration in Access 2007 mo_acpu_a01_dt_enus

Database Administration in Access 2007 mo_acpu_a02_dt_enus

■ Microsoft Office 2007: Beginning Visio

Creating Visio 2007 Diagrams mo_bgvs_a01_dt_enus
 Enhancing and Customizing Diagrams in Visio 2007 mo_bgvs_a02_dt_enus
 Collaborating and Using Visio 2007 With Other Programs mo_bgvs_a03_dt_enus

■ Microsoft Office 2007: Beginning Project

Creating and Designing a Project with Project 2007 mo_bgpr_a01_dt_enus
 Specifying and Assigning Resources in Project 2007 mo_bgpr_a02_dt_enus
 Tracking and Reporting Progress with Project 2007 mo_bgpr_a03_dt_enus

■ Microsoft Office 2007: Advanced Project

Advanced Customization with MS Project 2007 mo_adpr_a01_dt_enus
 Project Data Management and Performance with MS Project 2007 mo_adpr_a02_dt_enus

■ Microsoft Office 2007: Publisher

Creating Customized Publications with Publisher 2007 mo_pbpr_a01_dt_enus
 Extending Publisher 2007 Beyond Publications mo_pbpr_a02_dt_enus

■ Microsoft Office SharePoint Server 2007 End User

SharePoint 2007 Essentials 250450_ENG
 Creating and Managing Personal Sites and Searches in SharePoint 2007 250463_ENG

■ Microsoft Office 2007: Collaborating, Communicating, and Sharing Information

Microsoft Office 2007: Collaborating with Groove and Communicator mo_ncmg_a01_dt_enus
 Microsoft Office 2007: Sharing Information with OneNote 2007 mo_ncmg_a02_dt_enus

■ Microsoft Office Project Server 2007: Managing Projects

Initiating Projects with Project Server 2007 mo_psmpr_a01_dt_enus
 Planning Projects with Project Server 2007 mo_psmpr_a02_dt_enus
 Managing Resource Capacity in Project Server 2007 mo_psmpr_a03_dt_enus

DESKTOP SKILLS COURSEWARE

Executing Projects with Project Server 2007 mo_psmo_a04_dt_enus
Monitoring, Controlling, and Closing
Projects with Project Server 2007..... mo_psmo_a05_dt_enus

■ Microsoft Office 2007: Outlook Web Access

Using Outlook Web Access 2007 mo_otwa_a01_dt_enus
Outlook Web Access 2007 Advanced Features mo_otwa_a02_dt_enus

■ Microsoft Office Live Meeting 2007 for End Users

Attending a Microsoft Office 2007 Live
Meeting..... mo_lmeu_a01_dt_enus
Hosting a Microsoft Office 2007 Live Meeting mo_lmeu_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for End Users

Microsoft Windows 7: First Look for End
Users..... mw_mwfe_a01_dt_enus

■ Microsoft Windows 7: End User

Getting Started with Windows 7 mw_mweu_a01_dt_enus
Setting up and Securing Windows 7 mw_mweu_a02_dt_enus
Customizing Windows 7 mw_mweu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS XP FOR END USERS

■ Microsoft Windows XP: Getting Started

Introducing Windows XP 112615_ENG

■ Microsoft Windows XP: New Features

Windows XP: Fundamentals 112553_ENG
Windows XP: Advanced 112554_ENG

■ Microsoft Windows XP for Beginners

Getting Started with Microsoft Windows XP 112949_ENG
Up and Running with Microsoft Windows XP 112954_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2003

■ Microsoft Office 2003: New Features

Microsoft Office 2003: New Features for End
Users..... 117529_ENG
Microsoft Office 2003: New Features for
Outlook Users..... 126060_ENG
Microsoft Office 2003: New Applications 117531_ENG
Microsoft Office 2003: New Features for
Advanced Users..... 117530_ENG

■ Microsoft Office 2003: Getting Started

Introduction to Microsoft Office 2003 121587_ENG
Formatting and Printing Files in Office 2003 121643_ENG

■ Microsoft Office 2003: Beginning Word

Getting Started with Word 2003 112997_ENG
Working with text and paragraphs in Word
2003..... 124981_ENG
Structuring, editing, saving, and opening
documents in Word 2003..... 123383_ENG
Printing, Help, and Automated Formatting in
Word 2003..... 116299_ENG
Working with Documents in Word 2003 112998_ENG
Working with Tables and Media Features in
Word 2003..... 116894_ENG

■ Microsoft Office 2003: Advanced Word

Advanced Formatting in Word 2003 113095_ENG
Advanced Document Navigation in Word 2003 126778_ENG
Advanced Data Manipulation Features in Word
2003..... 113114_ENG
Using Tables, Charts, and Graphics in Word
2003..... 126789_ENG
Advanced Document Features in Word 2003 121072_ENG
Collaborative Features in Word 2003 113139_ENG

■ Microsoft Office 2003: Beginning Excel

Basic Features of Excel 2003 113187_ENG
Printing and Collaborating in Excel 2003 122518_ENG
Excel 2003 Formulas and Functions 113221_ENG
Formatting Data in Excel 2003 119827_ENG
Excel 2003 Chart and Multimedia Features 119828_ENG

■ Microsoft Office 2003: Advanced Excel

Advanced Customization in Excel 2003 119829_ENG
Advanced formatting in Excel 2003 125656_ENG
Advanced Data Management in Excel 2003 113262_ENG

Advanced Data Analysis in Excel 2003	113309_ENG
Advanced Validation and Collaboration in Excel 2003	121344_ENG
Advanced Data Exchange in Excel 2003	119748_ENG

■ Microsoft Office 2003: Beginning PowerPoint

Creating Basic Presentations using PowerPoint 2003.....	121838_ENG
Slide Layout and Design in PowerPoint 2003	123164_ENG
Using Visuals in PowerPoint 2003 Presentations.....	125933_ENG
Finalizing PowerPoint 2003 Presentations	123167_ENG

■ Microsoft Office 2003: Advanced PowerPoint

Customizing PowerPoint 2003 Presentations	121956_ENG
Preparing PowerPoint 2003 Presentations for Effective Delivery.....	125830_ENG
Running, Broadcasting, and Reviewing PowerPoint 2003 Presentations	124997_ENG
Settings, Customization, and Office 2003 Integration with PowerPoint 2003	121957_ENG

■ Microsoft Office 2003: Beginning Access

Getting Started with Access 2003	125937_ENG
Basic Access 2003 Tables	125947_ENG
Basic Access 2003 Forms	125956_ENG
Using Queries and Reports in Access 2003	125964_ENG
Personalizing and Maintaining Access 2003	125984_ENG

■ Microsoft Office 2003: Advanced Access

Enhancing Tables, Forms, and Reports in Access 2003.....	126934_ENG
Advanced Querying in Access 2003	126944_ENG
Working with Data and Presentation in Access 2003.....	126950_ENG
Access 2003 and the Web	126959_ENG
Access 2003 Programmability	126965_ENG
Database Administration in Access 2003	126973_ENG

■ Microsoft Office 2003: Beginning Outlook

Sending and Receiving Messages in Outlook 2003.....	113430_ENG
Formatting and Managing Messages in Outlook 2003.....	128879_ENG
Scheduling Events, Appointments, and Meetings in Outlook 2003	128880_ENG

Using Task Lists, Contact Lists, and Notes in Outlook 2003.....	128881_ENG
---	------------

■ Microsoft Office 2003: Advanced Outlook

Customizing E-mail, Views, Navigation, and E-mail Accounts in Outlook 2003	131326_ENG
Tracking, Categorizing, Searching, and Printing in Outlook 2003	131341_ENG
Configuring Rules, Alerts, and Junk Mail Settings in Outlook 2003	113469_ENG
Sharing Folders, Schedules, and Contacts and Using SharePoint Data in Outlook 2003	129976_ENG

■ Microsoft Office 2003: Outlook for the Power User

Data Security in Outlook 2003	132613_ENG
Archiving and Storing Data, and Using IRM in Outlook 2003.....	206606_ENG
Working in Outlook 2003 from Multiple Locations	132614_ENG
Newsreaders, Online Meetings, Instant Messaging, and Faxing Information in Outlook 2003.....	132615_ENG
Customizing Toolbars and Commands and Creating Forms in Outlook 2003.....	132616_ENG
Outlook 2003 and Business Contact Manager	132617_ENG

■ Microsoft Office 2003: Beginning Project Professional

Creating and Defining a Project	132490_ENG
Specifying and Assigning Resources	132510_ENG
Tracking and Reporting Progress using Project Professional 2003.....	132504_ENG

■ Microsoft Office 2003: Advanced Project Professional

Advanced Customization	132661_ENG
Sharing Project Data and Working with Macros ...	132659_ENG
Organizing and Managing Project Information	205433_ENG
Working Collaboratively	201354_ENG
Enterprise Project Management	201357_ENG
Advanced Analysis of your Project	206372_ENG

■ Microsoft Office 2003: Visio for Beginners

Creating Diagrams with Visio 2003	132531_ENG
Developing Diagrams with Visio 2003	132532_ENG
Visio 2003 and Other Programs	132533_ENG

■ Microsoft Office 2003: Beginning FrontPage

Getting Started with FrontPage 2003	121449_ENG
Working with graphics, hyperlinks and tables in FrontPage 2003.....	131714_ENG
Working with Web Sites in FrontPage 2003	122475_ENG
Organizing Content Using Templates and Frames in FrontPage 2003	122481_ENG
Structuring and Publishing Web Sites in FrontPage 2003.....	122092_ENG

■ Microsoft Office 2003: Advanced FrontPage

Working with Code in FrontPage 2003	122120_ENG
Importing and Working with Data in FrontPage 2003.....	121653_ENG
Enhancing Web Sites with Advanced FrontPage 2003 Features.....	122099_ENG
Administering Web Sites in FrontPage 2003	122100_ENG
Using Windows SharePoint Services and FrontPage 2003.....	131456_ENG

■ Microsoft Office 2003: Publisher

Getting Started with Publisher 2003	204924_ENG
Working with Text Boxes, Text, and Tables in Publisher 2003	207503_ENG
Printing and Working with Graphics and Objects in Publisher 2003.....	204925_ENG
Working with E-mail and Web Sites in Publisher 2003	204927_ENG
Working with Mail and Catalog Merges in Publisher 2003	207309_ENG
Advanced Design Techniques and Printing with Publisher 2003	204928_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT PROJECT 2002

■ Microsoft Project 2002: Beginner (non-audio)

Getting Started with Project 2002	117545_ENG
Up and Running with Project 2002	117554_ENG
Tracking and Reporting with Project 2002	117565_ENG

■ Microsoft Project 2002: Advanced (non-audio)

Data Sources, Templates, and Customization in Project 2002.....	117348_ENG
Workgroup, Collaboration, and Advanced Reporting Options in Project 2002	117361_ENG

DESKTOP COMPUTER SKILLS

HOME USER: HOME AND PERSONAL FINANCE

■ QuickBooks Pro 2009 Fundamentals

QuickBooks Pro 2009: Getting Started	hp_iqbs_a01_dt_enus
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DESKTOP COMPUTER SKILLS

HOME AND PERSONAL

■ Home Networking with Microsoft Windows XP

Home Networking with Microsoft Windows XP	66335_ENG
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DESKTOP COMPUTER SKILLS

LOTUS NOTES 8

■ Lotus Notes 8: New Features for End Users

Lotus Notes 8: New Features for End Users	ia_lnnf_a01_dt_enus
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■ Lotus Notes 8: End User

Getting Started with Lotus Notes 8 and Using Mail	ia_lteu_a01_dt_enus
Scheduling Events and Managing Applications	ia_lteu_a02_dt_enus
Working with Instant Messaging, Contacts, and Blogs.....	ia_lteu_a03_dt_enus
Using Productivity Tools and Accessing Lotus Notes 8 Remotely	ia_lteu_a04_dt_enus

DESKTOP COMPUTER SKILLS

LOTUS NOTES 7

■ Lotus Notes 7: End User

Getting Started with Lotus Notes 7 and Mail	233489_ENG
Managing Mail, Instant Messaging, and Contacts in Lotus Notes 7.....	233490_ENG
Working with Databases, the Calendar, and the To Do List in Lotus Notes 7	233491_ENG
Using Lotus Notes 7 Remotely	233492_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 9

■ Microsoft Internet Explorer 9: End User

Microsoft Internet Explorer 9: Browsing and Managing Web Pages id_mcin_a01_dt_enus
 Microsoft Internet Explorer 9: Searching and Subscribing to Web Content id_mcin_a02_dt_enus
 Microsoft Internet Explorer 9: Customization and Security id_mcin_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 8

■ Microsoft Internet Explorer 8: End User

Internet Explorer 8: Basic Features id_mcie_a01_dt_enus
 Internet Explorer 8: Advanced Features ... id_mcie_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 7

■ Microsoft Internet Explorer 7: End User

Fundamentals of Internet Explorer 7250164_ENG
 Customization and Security in Internet Explorer 7250177_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 6

■ Microsoft Internet Explorer 6 (non-audio)

Fundamentals of Internet Explorer 6 117246_ENG
 Moving on with Internet Explorer 6 117260_ENG

DESKTOP COMPUTER SKILLS

SEAGATE CRYSTAL REPORTS

■ Fundamentals of Crystal Reports 2011

Getting Started with Crystal Reports 2011 .cr_crre_a01_dt_enus

■ Crystal Reports XI: Report Writing Basics

Reporting Basics with Crystal Reports XI234748_ENG
 Managing Data and Distributing Reports with Crystal Reports XI234758_ENG

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS VISTA

■ Microsoft Windows Vista: New Features for End Users

Windows Vista User Experience 242954_ENG
 Windows Vista Security and Performance Improvements 242964_ENG

■ Microsoft Windows Vista for the End User

Getting Started with Windows Vistamv_wveu_a01_it_enus
 Work with Files, Programs, and Printing in Windows Vistamv_wveu_a02_it_enus
 Navigating the Web and System Maintenance with Windows Vistamv_wveu_a03_it_enus

DESKTOP COMPUTER SKILLS

SAP

■ Overview of SAP for Project Teams

Overview of SAP Solutions sa_ospt_a01_it_enus
 Financial Accounting with SAP sa_ospt_a02_it_enus
 SAP Logistics Modules sa_ospt_a03_it_enus
 SAP ERP Architecture sa_ospt_a04_it_enus
 SAP Administration sa_ospt_a05_it_enus
 SAP Project Planning and Implementation sa_ospt_a06_it_enus
 SAP NetWeaver Platform sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP) .sa_bseu_a01_dt_enus
 SAP Customer Relationship Management (CRM) sa_bseu_a02_dt_enus
 SAP Product Lifecycle Managementsa_bseu_a03_dt_enus
 SAP Supply Chain Managementsa_bseu_a04_dt_enus
 SAP Supplier Relationship Management ..sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users sa_boeu_a01_dt_enus

■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overviewsa_bobi_a01_dt_enus
 SAP BusinessObjects: Crystal Reportssa_bobi_a02_dt_enus
 SAP BusinessObjects: Web Intelligence ...sa_bobi_a03_dt_enus
 SAP BusinessObjects: Dashboards and Analytics sa_bobi_a04_dt_enus

DESKTOP SKILLS COURSEWARE

SAP BusinessObjects: InfoViewsa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence sa_bobi_a06_dt_enus

DESKTOP COMPUTER SKILLS

APPLE SAFARI X

■ Apple Safari for End Users

Getting Started with Safariid_apsa_a01_dt_enus
Up and Running with Safari 5.1id_apsa_a02_dt_enus
Sharing Content and Browsing the Web
Privately and Securely using Safariid_apsa_a03_dt_enus

DESKTOP COMPUTER SKILLS

APPLE MAC OS X

■ Mac OS X Lion for End Users

Getting Started with Mac OS X Lion for End
Users.....ao_ameu_a01_it_enus
Getting Organized with Mac OS X Lion ..ao_ameu_a02_it_enus
Using Mac OSX Lion to Interact with the
World.....ao_ameu_a03_it_enus
Under the Hood with Mac OS X Lionao_ameu_a04_it_enus

DESKTOP COMPUTER SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring 77-881 Word 2010mnt77881
Mentoring 77-882 Excel 2010mnt77882
Mentoring Using Word 2007mntwd2007
Mentoring Using Excel 2007mntex2007
Mentoring Using PowerPoint 2007mntpp2007
Mentoring Using Access 2007mntac2007
Mentoring Using Outlook 2007mntol2007
Mentoring 70-632 TS: Microsoft Office
Project 2007, Managing Projectsmnt70632
Mentoring Word 2003 Expertmntwd2003e
Mentoring Excel 2003mntex2003c
Mentoring Excel 2003 Expertmntex2003e
Mentoring Access 2003mntac2003c
Mentoring PowerPoint 2003mntpp2003c
Mentoring Outlook 2003mntol2003c
Mentoring Word 2003mntwd2003c
Mentoring 77-883 PowerPoint 2010mnt77883

Mentoring 77-884 Outlook 2010mnt77884
Mentoring 77-885 Access 2010mnt77885
Mentoring 77-888 Excel 2010 Expertmnt77888
Mentoring 70-178 Microsoft Project 2010,
Managing Projects.....mnt70178

DESKTOP COMPUTER SKILLS

TEST PREPS

■ Test Preps

TestPrep Using Word 2007TPWD2007_ENG
TestPrep Using Excel 2007TPEX2007_ENG
TestPrep Using PowerPoint 2007TPPP2007_ENG
TestPrep Using Outlook 2007TPOL2007_ENG
TestPrep Using Access 2007TPAC2007_ENG
TestPrep 70-632 TS: Microsoft Office Project
2007, Managing Projects.....TP70632_ENG
TestPrep 77-881 Word 2010mo_bwrdr_a01_tp_enus
TestPrep 77-882 Excel 2010mo_bexl_a01_tp_enus
TestPrep 77-883 PowerPoint 2010mo_bppt_a01_tp_enus
TestPrep 77-885 Access 2010mo_bacc_a01_tp_enus
TestPrep 77-884 Outlook 2010mo_bout_a01_tp_enus
TestPrep 77-888 Excel 2010 Expertmo_aexl_a01_tp_enus
TestPrep 70-178 Microsoft Project 2010,
Managing Projects.....mo_bprj_a01_tp_enus

BUSINESS SKILLS COURSEWARE

BUSINESS STRATEGY AND OPERATIONS

OPERATIONS CURRICULUM

■ **Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment**

Lean and Six Sigmaoper_11_a01_bs_enus
 Six Sigma Projects and the Black Belt Role oper_11_a02_bs_enus
 Six Sigma Leadership and Change Management oper_11_a03_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures**

Critical Requirements and Benchmarking for Six Sigma.....oper_12_a01_bs_enus
 Business Performance and Financial Measures in Six Sigmaoper_12_a02_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Team Management**

Forming Project Teams for Six Sigmaoper_13_a01_bs_enus
 Motivation and Communication in Six Sigma Teamsoper_13_a02_bs_enus
 Managing Six Sigma Team Performance .oper_13_a03_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Define**

Using Voice of the Customer in Six Sigma oper_14_a01_bs_enus
 Developing Project Charters and Tracking Six Sigma Projectsoper_14_a02_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Measure**

Process Characteristics for Six Sigmaoper_15_a01_bs_enus
 Data Collection and Measurement in Six Sigma oper_15_a02_bs_enus
 Six Sigma Measurement Systemsoper_15_a03_bs_enus
 Basic Statistics and Graphical Methods for Six Sigma.....oper_15_a04_bs_enus
 Probability for Six Sigmaoper_15_a05_bs_enus
 Process Capability for Six Sigmaoper_15_a06_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Analyze**

Correlation and Regression Analysis in Six Sigma.....oper_16_a01_bs_enus
 Multivariate Analysis and Attribute Data Analysis in Six Sigma.....oper_16_a02_bs_enus

Hypothesis Testing Concepts and Tests for Means in Six Sigma.....oper_16_a03_bs_enus
 Tests for Variances and Proportions, ANOVA, and Chi-square Tests in Six Sigma.....oper_16_a04_bs_enus
 Nonparametric Tests in Six Sigma Analysis oper_16_a05_bs_enus
 Nonstatistical Analysis Methods in Six Sigma oper_16_a06_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Improve**

Designing and Planning Experiments in Six Sigmaoper_17_a01_bs_enus
 Conducting Experiments and Analyzing Results in Six Sigmaoper_17_a02_bs_enus
 Improvement Methods and Implementation Issues in Six Sigmaoper_17_a03_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Control**

Statistical Process Control (SPC) in Six Sigmaoper_18_a01_bs_enus
 Nonstatistical Control Tools and Maintaining Controls in Six Sigma.....oper_18_a02_bs_enus
 Sustaining Improvements and Gains from Six Sigma Projects.....oper_18_a03_bs_enus

■ **Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS) Frameworks and Methodologies**

Common Design for Six Sigma Methodologies, Design for X, and Robust Design.....oper_19_a01_bs_enus
 Special Design Tools in Design for Six Sigma oper_19_a02_bs_enus

■ **Fundamentals of Lean for Business Organizations**

Introduction to Lean for Service and Manufacturing Organizationsoper_20_a01_bs_enus
 Using Lean for Perfection and Qualityoper_20_a02_bs_enus
 Lean Tools and Techniques for Flow and Pull oper_20_a03_bs_enus
 Reducing Waste and Streamlining Value Flow Using Leanoper_20_a04_bs_enus
 Value Stream Mapping in Lean Business .oper_20_a05_bs_enus
 Applying Lean in Service and Manufacturing Organizationsoper_20_a06_bs_enus
 Five Steps to Perfection: Implementing Lean_pc_bi_ssbi009
 Value Stream Mapping_pc_bi_ssbi010

■ **Operations Management**

Operations Management and the Organization oper_21_a01_bs_enus
 Operations Management: Product and Service Management.....oper_21_a02_bs_enus

Operations and Supply Chain Management oper_21_a03_bs_enus
Operations Management: Inventory Management oper_21_a04_bs_enus
Operations Management: Forecasting and Capacity Planning.....oper_21_a05_bs_enus
Operations Management: Operations Scheduling oper_21_a06_bs_enus
Operations Management: Management of Quality oper_21_a07_bs_enus
Operations Management: Facilities Planning and Management.....oper_21_a08_bs_enus

■ **Managing Customer-Driven Process Improvement**

Customer-driven Process Improvement: Basic Framework.....oper_22_a01_bs_enus
Customer-driven Process Improvement: Identifying Customer Needsoper_22_a02_bs_enus
Customer-driven Process Improvement: From Customer Needs to Process Requirements.oper_22_a03_bs_enus
Customer-Driven Process Improvement: Mapping and Measuring Processesoper_22_a04_bs_enus
Customer-driven Process Improvement: Analyzing Process Problemsoper_22_a05_bs_enus
Customer-Driven Process Improvement: Identifying Improvement Ideas and Solutionsoper_22_a06_bs_enus
Customer-driven Process Improvement: Implementing and Maintaining Improvementsoper_22_a07_bs_enus

■ **Purchasing and Vendor Management Essentials**

Fundamentals of Purchasing and Vendor Managementoper_23_a01_bs_enus
Purchasing: Finding Sources of Supplyoper_23_a02_bs_enus
Selecting Suppliers and Administering Contracts.....oper_23_a03_bs_enus
Evaluating Supplier Performance and Managing Supplier Relationshipsoper_23_a04_bs_enus

■ **Six Sigma: Champion Training**

Introduction to Six Sigma for Champions oper_03_a01_bs_enus
Six Sigma Process Improvementoper_03_a02_bs_enus
Six Sigma Projects and Project Teamsoper_03_a03_bs_enus
Managing and Deploying Six Sigmaoper_03_a04_bs_enus

■ **Certified Manager of Quality/Organizational Excellence**

Leadershipoper_04_a01_bs_enus
Team Dynamicsoper_04_a02_bs_enus
Developing and Deploying Strategic Plans oper_04_a03_bs_enus
Managerial Skills and Abilitiesoper_04_a04_bs_enus
Communication Skills and Project Management oper_04_a05_bs_enus

Quality Systems, Models, and Theories ...oper_04_a06_bs_enus
Problem-Solving and Process Management Tools oper_04_a07_bs_enus
Measurement: Assessment and Metricsoper_04_a08_bs_enus
Customer-Focused Managementoper_04_a09_bs_enus
Supply Chain Managementoper_04_a10_bs_enus
Training and Developmentoper_04_a11_bs_enus

■ **Six Sigma Green Belt: Six Sigma and the Organization**

Six Sigma and Lean in the Organization ..oper_05_a01_bs_enus
Design for Six Sigma in the Organization oper_05_a02_bs_enus

■ **Six Sigma Green Belt: Define**

Processes and Customer Analysis in Six Sigma Projects.....oper_06_a01_bs_enus
Basics of Six Sigma Projects and Teams ..oper_06_a02_bs_enus
Tools for Planning and Managing Six Sigma Project Opportunities.....oper_06_a03_bs_enus
Using Six Sigma Analysis Tools and Metrics for Project Decisionsoper_06_a04_bs_enus

■ **Six Sigma Green Belt: Measure**

Modeling and Analyzing Processes in Six Sigmaoper_07_a01_bs_enus
Statistics and Probability in Six Sigmaoper_07_a02_bs_enus
Data Classification and Collection in Six Sigmaoper_07_a03_bs_enus
Summarizing and Presenting Data in Six Sigma oper_07_a04_bs_enus
Probability Distributions and Measurement Systems Analysis in Six Sigmaoper_07_a05_bs_enus
Measuring Process Capability and Performance in Six Sigmaoper_07_a06_bs_enus

■ **Six Sigma Green Belt: Analyze**

Exploratory Data Analysis in Six Sigma ..oper_08_a01_bs_enus
Introduction to Hypothesis Testing and Testing for Means in Six Sigmaoper_08_a02_bs_enus
Hypothesis Tests for Variances, Proportions, ANOVA, and Chi-Square in Six Sigmaoper_08_a03_bs_enus

■ **Six Sigma Green Belt: Improve and Control**

Design of Experiments and Validation of Solutions in Six Sigmaoper_09_a01_bs_enus
Statistical Process Control and Control Plans in Six Sigma.....oper_09_a02_bs_enus
Using Basic Control Charts in Six Sigma .oper_09_a03_bs_enus

■ The Foundations of Six Sigma

Introduction to Six Sigma	oper_10_a01_bs_enus
Are you listening to your customers (Role of VOC in Six Sigma).....	_pc_bi_ssbi001
Quick Wins in Six Sigma Implementation	_pc_bi_ssbi002
Six Sigma Versus TQM	_pc_bi_ssbi003
Lean Inbound Transportation	_pc_bi_ssbi004
Promoting Six Sigma in the Workplace	_pc_bi_ssbi005
A Critical-to-quality Tree – What’s That?	_pc_bi_ssbi006
Basic Measurement Concepts in Six Sigma	_pc_bi_ssbi007
Does your Business Really Need Six Sigma?	_pc_ch_ssch001
Identifying Candidates for Key Six Sigma Roles.....	_pc_ch_ssch002
Kaizen Events	_pc_bi_ssbi008

■ Mentoring Asset

Mentoring Six Sigma Green Belt (SSGB)	mnttssgb
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■ Test Preps

TestPrep Six Sigma Green Belt (SSGB)	oper_ssgb_a01_tp_enus
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BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

■ Leading and Implementing Sustainable Green Business Strategies

Introduction to Green Business and Sustainability	stgy_04_a01_bs_enus
Green Business: Planning Sustainability Strategies	stgy_04_a02_bs_enus
Green Business: Implementing Sustainability Strategies	stgy_04_a03_bs_enus

■ The Fundamentals of Globalization

The Fundamentals of Globalization: The Global Context.....	stgy_05_a01_bs_enus
Fundamentals of Globalization: Analyzing the Global Environment	stgy_05_a02_bs_enus
The Fundamentals of Globalization: Strategies for Globalization	stgy_05_a03_bs_enus
Fundamentals of Globalization: Managing in a Global Environment	stgy_05_a04_bs_enus
Managing Expatriates’ Career Development	_pc_bi_mgb011
The Etiquette of Cross-cultural Gift Giving	_pc_bi_spb015
Globalization	_pc_ch_lach019

■ IT Strategy Essentials

IT Strategy Essentials: Business and IT Strategy Alignment	stgy_06_a01_bs_enus
IT Strategy Essentials: Creating an IT Strategy Plan	stgy_06_a02_bs_enus
IT Strategy Essentials: Implementing an IT Strategy	stgy_06_a03_bs_enus

■ Business Law Essentials

Business Law Basic Concepts	stgy_07_a01_bs_enus
Business Law and Ethics	stgy_07_a02_bs_enus
Business Law and the Manager’s Responsibilities	stgy_07_a03_bs_enus

■ Developing Strategic Thinking Acumen

Developing the Capacity to Think Strategically.....	stgy_08_a01_bs_enus
Developing the Strategic Thinking Skill of Seeing the Big Picture	stgy_08_a02_bs_enus
Using Strategic Thinking Skills	stgy_08_a03_bs_enus
Effective Critical Analysis of Business Reports	_pc_bi_pfb004
External Consultants Can Help	_pc_ch_mgch004
Returning to Core Competencies	_pc_bi_lsbi014
Competitive Awareness and Strategy	_pc_ch_lach022

■ Risk Management

Risk Management: Identifying Risk	stgy_09_a01_bs_enus
Risk Management: Assessing Risk	stgy_09_a02_bs_enus
Risk Management: Dealing with Risk	stgy_09_a03_bs_enus

■ Business Planning Essentials

Business Planning Essentials: Preparing a Business Plan	stgy_10_a01_bs_enus
Business Planning Essentials: Performing Key Analyses	stgy_10_a02_bs_enus
Business Planning Essentials: Preparing for Implementation.....	stgy_10_a03_bs_enus

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

■ Marketing Essentials

Marketing Essentials: Introduction to Marketing	mkt_01_a01_bs_enus
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Marketing Essentials: Planning and People mkt_01_a02_bs_enus
 Marketing Essentials: Product and Price .. mkt_01_a03_bs_enus
 Marketing Essentials: Place mkt_01_a04_bs_enus
 Marketing Essentials: Promotion mkt_01_a05_bs_enus
 Marketing Essentials: Marketing and Ethics mkt_01_a06_bs_enus
 Using Online Strategies to Accelerate Sales
 Performance....._pc_ch_spch001
 Designing Products to Fit the Channel_pc_bi_spbi005
 Advertising Costs, PR Pays_pc_bi_spbi008
 Using Blogs to Attract Customers_pc_bi_spbi010
 Using Web Analytics to Increase Sales_pc_bi_spbi012
 Trade Show Marketing – Planning Ahead_pc_bi_spbi013

■ Competitive Marketing Strategies

Competitive Marketing Strategies: Conducting
 an Internal Analysis mkt_02_a01_bs_enus
 Competitive Marketing Strategies: Analyzing
 Competitors mkt_02_a02_bs_enus
 Competitive Marketing Strategies: Selecting
 and Implementing Strategies mkt_02_a03_bs_enus
 Increasing Competitiveness through
 Collaboration_pc_ch_lsch006

■ Strategic Brand Management

Building Lasting Customer-brand
 Relationships mkt_03_a01_bs_enus
 Developing a Brand Internally mkt_03_a02_bs_enus
 Global Brand Management mkt_03_a03_bs_enus
 Brand Management for Social Media and
 Wireless Technologies..... mkt_03_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

■ Finance and Accounting Essentials for Non-financial Professionals

Principles of Accounting and Finance for
 Non-financial Professionals..... fin_02_a01_bs_enus
 Cash Flow Management Essentials for
 Non-financial Professionals..... fin_02_a02_bs_enus
 The Time Value of Money and Investment
 Decisions for Non-financial Professionals... fin_02_a03_bs_enus
 The Essentials of Budgeting for
 Non-financial Professionals fin_02_a04_bs_enus

Financial Statements for Non-financial
 Professionals fin_02_a05_bs_enus
 Analyzing Financial Statements for
 Non-financial Professionals..... fin_02_a06_bs_enus
 Increasing Cash Flow in Times of Need_pc_bi_fabi003
 Attracting New Investors – Keeping
 Presentations Focused_pc_bi_fabi004
 What's Your Gross Profit Margin Really
 Saying?....._pc_bi_fabi006
 Recognizing The Value of Intangible Assets_pc_bi_fabi007
 Recession: How it Affects Business_pc_bi_fabi008
 Assessing Nonrecurring Items in Income
 Statements_pc_bi_fabi009
 The Time Value of Money: Possible Pitfalls_pc_bi_fabi011
 Depreciation Methods_pc_ch_fach002
 Using Financial Analysis for Credit
 Decisions....._pc_ch_lach012

■ Accounting Fundamentals

Basic Accounting Principles and Framework fin_03_a01_bs_enus
 The Accounting Equation and Financial
 Statements fin_03_a02_bs_enus
 The Accounting Cycle and Accrual Accounting fin_03_a03_bs_enus
 Accounting Transactions and Books of Account fin_03_a04_bs_enus
 Trial Balance & Adjusting Entries fin_03_a05_bs_enus
 The Income Statement fin_03_a06_bs_enus
 The Balance Sheet fin_03_a07_bs_enus
 The Cash Flow Statement fin_03_a08_bs_enus
 Accounting for Companies' Stock Transactions
 and Dividends..... fin_03_a09_bs_enus
 Outsourcing Financial Activities_pc_bi_fabi001
 Accounting for Sales Returns_pc_bi_fabi005
 Deconstructing the Balance Sheet_pc_bi_fabi010

■ IFRS Primer

IFRS: Introduction and Conceptual Framework fin_04_a01_bs_enus
 IFRS: Standards for Financial Statements and
 Their Items fin_04_a02_bs_enus
 IFRS: Key Standards for Financial and
 Accounting Activities..... fin_04_a03_bs_enus
 IFRS: Transitioning to IFRS fin_04_a04_bs_enus

■ Budgeting Essentials

Organizational Budgeting Activities and the
 Master Budget fin_05_a01_bs_enus
 Planning and Preparing an Operating Budget fin_05_a02_bs_enus
 Preparing Operating Budgets and the Cash
 Budget fin_05_a03_bs_enus

Using Budgets for Management and Control fin_05_a04_bs_enus

■ Auditing Essentials

Introduction to Auditing	fin_06_a01_bs_enus
Auditing for Internal Control and Risk Assessment	fin_06_a02_bs_enus
Auditing the Revenue Cycle	fin_06_a03_bs_enus
Auditing for Cash and Inventories	fin_06_a04_bs_enus
Using Audits to Help Prevent Business Fraud	_pc_bi_fabi002
Establishing the Role of the Audit Department	_pc_ch_fach001

■ Capital Budgeting Essentials

Capital Budgeting: The Capital Budgeting Process.....	fin_07_a01_bs_enus
Capital Budgeting: Net Present Value and Internal Rate of Return	fin_07_a02_bs_enus
Capital Budgeting: Discounted Payback Period and Profitability Index	fin_07_a03_bs_enus
Capital Budgeting: Capital Allocation	fin_07_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

■ Essential Skills for Administrative Support Professionals

Administrative Professionals: Representing Your Boss	ad_01_a01_bs_enus
Administrative Professionals: Common Administrative Support Tasks	ad_01_a02_bs_enus
Administrative Professionals: Maximizing Your Relationship with Your Boss	ad_01_a03_bs_enus
Administrative Professionals: Interacting with Others	ad_01_a04_bs_enus
Administrative Professionals: Putting Your Best Foot Forward	ad_01_a05_bs_enus
Essential Skills for Administrative Support Professionals Simulation	AD001A

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

■ Recruiting and Retention Strategies

Recruiting Talent	hr_05_a01_bs_enus
Retaining Your Talent Pool	hr_05_a02_bs_enus
Creating a High-Retention Organizational Culture Simulation	HR005A
Fringe Benefits: Maintaining a Competitive Hiring Advantage	_pc_bi_hrbi004
Aligning Recruitment to Job Requirements	_pc_bi_hrbi001
Employer Branding	_pc_bi_hrbi007
Devising an Effective Corporate Wellness Program	_pc_bi_hrbi009
Preventing High Turnover Rates: How to Keep the Best.....	_pc_bi_mgbi008
Disciplines of Organizational Learning: Personal Mastery	_pc_bi_pfb011
Understanding Employment Attrition in High Performing Teams	_pc_ch_hrch001
Surviving the Talent Crunch	_pc_ch_lsch007

■ Essentials of Interviewing and Hiring

Essentials of Interviewing and Hiring: Screening Applicants for Interviewing	hr_06_a01_bs_enus
Essentials of Interviewing and Hiring: Preparing to Interview	hr_06_a02_bs_enus
Essentials of Interviewing and Hiring: Conducting an Effective Interview	hr_06_a03_bs_enus
Essentials of Interviewing and Hiring: Behavioral Interview Techniques.....	hr_06_a04_bs_enus
Essentials of Interviewing and Hiring: Selecting the Right Candidate	hr_06_a05_bs_enus
Guarding against Interviewing Biases	_pc_bi_hrbi003
Screening Applicants for Emotional Intelligence	_pc_bi_hrbi012
Interview Questioning Techniques	_pc_bi_hrbi014
Creating a Compelling New Job Description	_pc_bi_hrbi015
Hiring Strategic Thinkers	_pc_ch_lach011
Hiring and Interviewing	_pc_ch_lach028

■ The role of HR as a Business Partner

HR as Business Partner: From Cost Center to Strategic Partner	hr_07_a01_bs_enus
HR as Business Partner: Linking HR Functions with Organizational Goals.....	hr_07_a02_bs_enus
HR as Business Partner: Managing Talent for Organizational Success.....	hr_07_a03_bs_enus
HR as Business Partner: Using Metrics and Designing Strategic Initiatives.....	hr_07_a04_bs_enus

■ Organizational Behavior

Fundamentals of Organizational Behavior for the Individual hr_08_a01_bs_enus
 Fundamentals of Organizations – Groups hr_08_a02_bs_enus
 Understanding Organizational Power and Politics hr_08_a03_bs_enus
 Organizational Structure and Employee Behavior hr_08_a04_bs_enus
 Organizational Behavior: Dynamics of a Positive Organizational Culture hr_08_a05_bs_enus

■ Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Human Resources Core Knowledge: Skills, Concepts, and Tools hr_09_a01_bs_enus
 Human Resources Core Knowledge: Functions and Activities hr_09_a02_bs_enus

■ Business Management and Strategy (HRCI: PHR/SPHR-aligned)

Business Management and Strategy: The HR Function and Business Environment hr_10_a01_bs_enus
 Business Management and Strategy: HR and the Strategic Planning Process hr_10_a02_bs_enus
 Business Management and Strategy: HR Functions and Roles hr_10_a03_bs_enus

■ Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

Workforce Planning and Employment: Employment Legislation hr_11_a01_bs_enus
 Workforce Planning and Employment: Recruitment Strategies hr_11_a02_bs_enus
 Workforce Planning and Employment: Sourcing and Selecting Candidates hr_11_a03_bs_enus
 Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies hr_11_a04_bs_enus

■ Human Resource Development (HRCI: PHR/SPHR-aligned)

Human Resource Development: Regulations and Organizational Development hr_12_a01_bs_enus
 Human Resource Development: Employee Training hr_12_a02_bs_enus
 Human Resource Development: Performance Appraisal and Talent Management hr_12_a03_bs_enus

■ Compensation and Benefits (HRCI: PHR/SPHR-aligned)

Compensation and Benefits: Regulations, Strategies, and Needs Assessment hr_13_a01_bs_enus
 Compensation and Benefits: Managing Policies, Programs, and Activities hr_13_a02_bs_enus
 Compensation and Benefits: Organizational Responsibilities hr_13_a03_bs_enus

■ Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

Employee and Labor Relations: Employment Regulations and Organizational Programs hr_14_a01_bs_enus
 Employee and Labor Relations: Behavioral and Disciplinary Issues and Resolution hr_14_a02_bs_enus
 Employee and Labor Relations: Unions and Collective Bargaining hr_14_a03_bs_enus

■ Risk Management (HRCI: PHR/SPHR-aligned)

Risk Management: Organizational Risk and Safety and Health Legislation hr_15_a01_bs_enus
 Risk Management: Workplace Safety, Security, and Privacy hr_15_a02_bs_enus

■ Strategic Human Resource Management (HRCI: SPHR-aligned)

Strategic HR for SPHR Exam Candidates Part I hr_16_a01_bs_enus
 Strategic HR for SPHR Exam Candidates Part II hr_16_a02_bs_enus

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

■ The Fundamentals of Business Crises Management

Is Your Company Prepared for a Crisis? _pc_bi_mgbi006
 Demonstrating Accountability in a Crisis Situation _pc_ch_lach007
 Perseverance and Flexibility in Times of Crisis _pc_ch_lach026

■ Managing Organizational Change

Managing Change: Understanding Change mgmt_13_a01_bs_enus
 Managing Change: Building Positive Support for Change mgmt_13_a02_bs_enus
 Managing Change: Dealing with Resistance to Change mgmt_13_a03_bs_enus

Managing Change: Sustaining Organizational Change..... mgmt_13_a04_bs_enus
Communicating Properly during Layoffs_pc_bi_hrbi005
Involving Employees in Corporate Change_pc_bi_lsbi011
Communicating Organizational Change_pc_bi_mgbi015
Developing People_pc_ch_lach013
Beyond Change: Working with Agility_pc_bi_pabi009

■ Business Coaching Essentials

Business Coaching: Getting Ready to Coach mgmt_14_a01_bs_enus
Business Coaching: Conducting Coaching Sessions mgmt_14_a02_bs_enus
Business Coaching: Building the Coaching Relationship..... mgmt_14_a03_bs_enus
Business Coaching: Using Different Coaching Styles mgmt_14_a04_bs_enus
The Art of Effective Coaching_pc_bi_lsbi018
Coaching_pc_ch_lach024

■ Management Essentials

Management Essentials: Directing Others mgmt_15_a01_bs_enus
Management Essentials: Delegating mgmt_15_a02_bs_enus
Management Essentials: Developing Your Direct Reports..... mgmt_15_a03_bs_enus
Management Essentials: Confronting Difficult Employee Behavior mgmt_15_a04_bs_enus
Management Essentials: Managing a Diverse Team..... mgmt_15_a05_bs_enus
Management Essentials: Treating Your Direct Reports Fairly mgmt_15_a06_bs_enus
Management Essentials: Caring about Your Direct Reports..... mgmt_15_a07_bs_enus
Acting Decisively_pc_ch_lach034
Dismissing an Employee_pc_ch_lach038
Managing Fairly_pc_bi_mgbi016

■ First Time Manager Essentials

First Time Manager: Understanding a Manager's Role mgmt_16_a01_bs_enus
First Time Manager: Challenges mgmt_16_a02_bs_enus
First Time Manager: Meeting Expectations mgmt_16_a03_bs_enus
New Manager Transitions_pc_ch_lach029
Adopting the Appropriate Management Style . _pc_ch_mgch005

■ Performance Appraisal Essentials

Performance Appraisal Essentials: Planning for Appraisals mgmt_17_a01_bs_enus

Performance Appraisal Essentials: Conducting Traditional Appraisalsmgmt_17_a02_bs_enus
Performance Appraisal Essentials: 360-degree Appraisals.....mgmt_17_a03_bs_enus
Preparing for Your Performance Appraisal_pc_bi_pfb017
Selecting the Appropriate Performance-appraisal Method....._pc_ch_hrch002

■ Talent Management Essentials

Talent Management: Basicsmgmt_18_a01_bs_enus
Talent Management: Planningmgmt_18_a02_bs_enus
Talent Management: Acquiring Talent ...mgmt_18_a03_bs_enus
Talent Management: Developing and Engaging Talentmgmt_18_a04_bs_enus
Talent Management: Retaining Talent ...mgmt_18_a05_bs_enus
Attracting and Retaining Talent_pc_ch_lach021

■ Essentials of Managing Technical Professionals

Transitioning from Technical Professional to Management.....mgmt_19_a01_bs_enus
Strategies for Transitioning to Technical Management.....mgmt_19_a02_bs_enus
Managing Technical Professionalsmgmt_19_a03_bs_enus

■ Workforce Generations

Managing Workforce Generations: Introduction to Cross-generational Employees mgmt_20_a01_bs_enus
Managing Workforce Generations: Working with a Multigenerational Team.....mgmt_20_a02_bs_enus
Managing Workforce Generations: Working with the 21st-century Generation Mix.....mgmt_20_a03_bs_enus
Managing an Aging Workforce_pc_bi_mgbi005
Developing the Next Generation_pc_bi_lsbi007
Understanding the Motives of Millennials_pc_bi_mgbi014

■ Managing Experts

Meeting the Needs of Your Expertsmgmt_21_a01_bs_enus
Overcoming Challenges When Managing Experts mgmt_21_a02_bs_enus
Managing Top Performers is Always Easy...Right?_pc_bi_hrbi013
Recognizing Natural Leaders_pc_ch_lsch001

■ Advanced Management Skills Series

Developing a High-performance Organization mgmt_23_a01_bs_enus
Cross-functional Strategic Management .mgmt_23_a02_bs_enus
Managing for Rapid Change and Uncertainty mgmt_23_a03_bs_enus

Managing High Performers mgmt_23_a04_bs_enus
Managing New Managers mgmt_23_a05_bs_enus
Managing Experienced Managers mgmt_23_a06_bs_enus
Developing Adaptable Managers _pc_bi_mgbi013
Assessing Employees for Cultural
Adaptability _pc_ch_pfch001
Considering Key Features of a Policy and
Procedure Manual _pc_ch_hrch003
Employee Engagement _pc_ch_mgch006
Communicating Bad News _pc_ch_lach033
Managing Upwards Relationships _pc_ch_lach039

■ Strategies for Successful Employee On-boarding

Strategies for Successful Employee
Onboarding: An Introduction mgmt_24_a01_bs_enus
Strategies for Successful Employee
Onboarding: Getting Started mgmt_24_a02_bs_enus
Strategies for Successful Employee
Onboarding: Assessing Program Success mgmt_24_a03_bs_enus

■ Managing during Difficult Times

Communicating during Difficult Times . mgmt_25_a01_bs_enus
Managing Resources during Difficult Times mgmt_25_a02_bs_enus
Managing Attitudes during Difficult Times mgmt_25_a03_bs_enus

■ Dismissing an Employee

Preparing to Dismiss an Employee mgmt_26_a01_bs_enus
Managing the Dismissal of an Employee mgmt_26_a02_bs_enus

■ Delegation Essentials

Delegation Essentials: An Introduction to
Delegating mgmt_27_a01_bs_enus
Delegation Essentials: The Delegation
Process mgmt_27_a02_bs_enus
Delegation Essentials: Overcoming Delegation
Problems mgmt_27_a03_bs_enus
Delegating Appropriate Tasks _pc_bi_mgbi007
Developing Employees through Delegation _pc_ch_lach017

■ Business Execution

Business Execution: Understanding the
Fundamentals mgmt_28_a01_bs_enus
Business Execution: Crafting a Business
Strategy that Executes mgmt_28_a02_bs_enus
Business Execution: Linking Strategy to
People and Operations mgmt_28_a03_bs_enus

Business Execution: Monitoring and
Evaluating Initiatives mgmt_28_a04_bs_enus
Fostering a Business Execution Culture _pc_bi_lsb008
Pave your own path _pc_bi_lsb009
Performance Dashboard or Scorecard? _pc_bi_mgbi012

■ Essential Mentoring Techniques

Essential Mentoring Techniques: Mentoring
Fundamentals mgmt_29_a01_bs_enus
Essential Mentoring Techniques: Designing
and Initiating Mentoring Programs mgmt_29_a02_bs_enus
Essential Mentoring Techniques: Building and
Maintaining Mentoring Relationships mgmt_29_a03_bs_enus
Essential Mentoring Techniques: Evaluating
and Ending the Mentoring Program mgmt_29_a04_bs_enus

■ Thinking Like a CFO

Thinking Like a CFO: Mind-set and Financial
Priorities mgmt_30_a01_bs_enus
Thinking Like a CFO: Making Financial
Decisions mgmt_30_a02_bs_enus
Thinking Like a CFO: Preparing and
Presenting a Business Case mgmt_30_a03_bs_enus
Thinking Like a CFO: Managing Risk ... mgmt_30_a04_bs_enus

■ Essentials of Facilitating

Using Facilitation Skills as a Manager ... mgmt_31_a01_bs_enus
Facilitating Collaborative Processes mgmt_31_a02_bs_enus
Challenges of Facilitating mgmt_31_a03_bs_enus

■ Effectively Managing Top Performers

Engaging Top Performers mgmt_33_a01_bs_enus
Retaining Top Performers mgmt_33_a02_bs_enus
Overcoming Challenges of Managing Top
Performers mgmt_33_a03_bs_enus

■ Managing Problem Performance

Recognizing and Diagnosing Problem
Performance mgmt_34_a01_bs_enus
First Steps for Turning Around a Performance
Problem mgmt_34_a02_bs_enus
Using Progressive Discipline to Correct
Problem Performance mgmt_34_a03_bs_enus
Preventing Problem Performance mgmt_34_a04_bs_enus
Underperforming employee-now what? _pc_bi_hrbi010
Managing Performance _pc_ch_lach002

■ Difficult Conversations

Preparing for a Difficult Conversation ... mgmt_36_a01_bs_enus
Having a Difficult Conversation mgmt_36_a02_bs_enus
Handling Difficult Conversations Effectively mgmt_36_a03_bs_enus

■ Performance Management

Planning for Performance mgmt_37_a01_bs_enus
Monitoring and Improving Performance mgmt_37_a02_bs_enus
Reviewing and Rewarding Performance mgmt_37_a03_bs_enus

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Leadership Essentials

Leadership Essentials: Motivating Employees lead_05_a01_bs_enus
Leadership Essentials: Communicating Vision lead_05_a02_bs_enus
Leadership Essentials: Building Your Influence as a Leader lead_05_a03_bs_enus
Leadership Essentials: Leading with Emotional Intelligence lead_05_a04_bs_enus
Leadership Essentials: Leading Business Execution lead_05_a05_bs_enus
Leadership Essentials: Leading Innovation lead_05_a06_bs_enus
Leadership Essentials: Leading Change ... lead_05_a07_bs_enus
Leadership Essentials: Creating Your Own Leadership Development Plan lead_05_a08_bs_enus
Motivating Employees and Leading Change Simulation LEAD005A
Leading Teams through Change _pc_bi_lsbi003
Leading Outside the Organization _pc_bi_lsbi005
Knowing When to Take Leadership Risks _pc_bi_lsbi006
Wanted - Innovation Leaders _pc_bi_lsbi013
Developing a Business Execution Culture _pc_ch_lach001
Leading Change _pc_ch_lach004
Leader as Motivator _pc_ch_lach008
Leading Innovation _pc_ch_lach010
Leading Organizational Vision _pc_ch_lach040
Motivating Human Behavior _pc_ch_lsch002
Communicating a Shared Vision _pc_bi_lsbi001
Emotional Intelligence _pc_ch_lach014

■ Employee Engagement

The Benefits and Challenges of Engaging Employees lead_06_a01_bs_enus
Maintaining an Engaging Organization lead_06_a02_bs_enus

■ Creating a Positive Work Environment

Creating and Maintaining a Positive Work Environment lead_07_a01_bs_enus

■ Developing a Culture of Learning

Fundamentals of Organizational Learning lead_08_a01_bs_enus
Establishing the Conditions for a Learning Culture lead_08_a02_bs_enus
Developing Learning Practices lead_08_a03_bs_enus
Evaluating and Sustaining Organizational Learning lead_08_a04_bs_enus

■ Effective Succession Planning

Initiating Succession Planning lead_09_a01_bs_enus
Effective Succession Planning: Determining a Talent Pool for Key Positions lead_09_a02_bs_enus
Implementing and Assessing a Succession Planning Program lead_09_a03_bs_enus
Succession Planning _pc_bi_lsbi002
Evaluating Succession Planning and Management Programs _pc_ch_lsch004

■ Making Cross-Functional Teams Work

Cross-functional Team Fundamentals lead_10_a01_bs_enus
Key Strategies for Managing Cross-functional Teams lead_10_a02_bs_enus
Managing Internal Dynamics in a Cross-functional Team lead_10_a03_bs_enus
Using Conflict to an Organization's Advantage _pc_bi_mgbi002
Mediating Project Team Conflict _pc_bi_pfb006
Facilitating Work-related Conflict Discussions _pc_bi_pfb015

■ Setting and Managing Organizational Priorities

Setting and Managing Priorities within the Organization: Mission and Goals lead_11_a01_bs_enus
Setting and Managing Priorities within the Organization: Deciphering Priorities lead_11_a02_bs_enus
Setting and Managing Priorities within the Organization: Motivation lead_11_a03_bs_enus
Setting and Managing Priorities within the Organization: Communication lead_11_a04_bs_enus
Do You Share Your Organization's Values? _pc_bi_pabi006

■ The Voice of Leadership

The Voice of Leadership: Inspirational Leadership lead_13_a01_bs_enus
The Voice of Leadership: Self-assessment and Motivation lead_13_a02_bs_enus
The Voice of Leadership: Effective Leadership Communication Strategies lead_13_a03_bs_enus
The Voice of Leadership: The Power of Leadership Messaging lead_13_a04_bs_enus

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

■ How to Write an Effective Internal Business Case

Preparing a Business Case comm_01_a01_bs_enus
Writing a Business Case comm_01_a02_bs_enus
Presenting Your Case comm_01_a03_bs_enus

■ E-mail Essentials for Business

Using E-mail and Instant Messaging Effectively comm_17_a01_bs_enus
Addressing and Redistributing E-mail ... comm_17_a02_bs_enus
Managing Your E-mail comm_17_a03_bs_enus

■ Telephone Essentials for Business

Essential Skills for Professional Telephone Calls comm_18_a01_bs_enus

■ Business Writing Basics

Business Writing: Know Your Readers and Your Purpose comm_19_a01_bs_enus
Business Writing: How to Write Clearly and Concisely comm_19_a02_bs_enus
Business Writing: Editing and Proofreading comm_19_a03_bs_enus
Writing for Business _pc_bi_pabi012
Written Communication _pc_ch_pach015

■ Business Grammar Basics

Business Grammar: Parts of Speech comm_20_a01_bs_enus
Business Grammar: Working with Words comm_20_a02_bs_enus
Business Grammar: The Mechanics of Writing comm_20_a03_bs_enus
Business Grammar: Punctuation comm_20_a04_bs_enus
Business Grammar: Sentence Construction comm_20_a05_bs_enus
Business Grammar: Common Usage Errors comm_20_a06_bs_enus

■ Interpersonal Communication

Interpersonal Communication: Communicating with Confidence comm_21_a01_bs_enus
Interpersonal Communication: Targeting Your Message comm_21_a02_bs_enus
Interpersonal Communication: Listening Essentials comm_21_a03_bs_enus
Interpersonal Communication: Communicating Assertively comm_21_a04_bs_enus
Interpersonal Communication: Being Approachable comm_21_a05_bs_enus
Interpersonal Communication COMM021A
Making Yourself Approachable _pc_bi_pabi011
Asserting Yourself in the Workplace _pc_ch_pach016

■ Workplace Conflict

Workplace Conflict: Recognizing and Responding to Conflict comm_22_a01_bs_enus
Workplace Conflict: Strategies for Resolving Conflicts comm_22_a02_bs_enus
Confrontation: What's the Best Approach _pc_bi_mgb009
Personal Conflict Styles _pc_bi_pabi002
Coping with Accusations in the Workplace _pc_ch_lsch003
Managing Conflict _pc_ch_lach009
Manager to Manager Conflict _pc_ch_mgch003
Conflict: Avoid, Confront, or Delay? _pc_ch_pach004

■ Fundamentals of Working with Difficult People

Working with Difficult People: Identifying Difficult People comm_23_a01_bs_enus
Working with Difficult People: How to Work with Aggressive People comm_23_a02_bs_enus
Working with Difficult People: How to Work with Negative People comm_23_a03_bs_enus
Working with Difficult People: How to Work with Procrastinators comm_23_a04_bs_enus
Working with Difficult People: How to Work with Manipulative People comm_23_a05_bs_enus
Working with Difficult People: How to Work with Self-serving People comm_23_a06_bs_enus
Working with Difficult People: Dealing with Micromanagers comm_23_a07_bs_enus
Coping with Aggressive Behavior in the Workplace _pc_bi_pabi008
Blame Backfires – Conquer Negative Thinking . _pc_bi_pfb003
Reacting to Co-workers Who Try Taking Advantage _pc_ch_pfch003

■ Negotiation Essentials

Negotiation Essentials: What Is Negotiation? comm_24_a01_bs_enu
 Negotiation Essentials: Planning for
 Negotiationcomm_24_a02_bs_enu
 Negotiation Essentials: Communicating comm_24_a03_bs_enu
 Negotiation Essentials: Persuadingcomm_24_a04_bs_enu
 Negotiation Essentials: Avoiding Pitfalls in
 Negotiations.....comm_24_a05_bs_enu
 Negotiation EssentialsCOMM024A
 Effective Body Language in Negotiations_pc_bi_pfb013
 Vendor Negotiations: Choosing the Best
 Approach_pc_ch_lach032
 Location Does Matter_pc_ch_pch002

■ Emotional Intelligence Essentials

What is Emotional Intelligence?comm_25_a01_bs_enu
 Improving Your Emotional Intelligence
 Skills: Self-awareness and Self-managementcomm_25_a02_bs_enu
 Using Emotional Intelligence on the Job comm_25_a03_bs_enu
 Emotional Intelligence at WorkCOMM025A
 How High Is Your EQ?_pc_bi_pfb009
 Emotional Intelligence at Work_pc_ch_pach014

■ Fundamentals of Cross Cultural Communication

Culture and Its Effect on Communication comm_26_a01_bs_enu
 Communicating Across Culturescomm_26_a02_bs_enu
 Improving Communication in Cross-cultural
 Relationshipscomm_26_a03_bs_enu
 Communicating with a Cross-cultural Audience _pc_bi_pfb020
 Dispute Resolution in International
 Contracts....._pc_ch_lsch005

■ Getting Results without Direct Authority

Getting Results without Direct Authority:
 Building Relationships and Credibility...comm_27_a01_bs_enu
 Getting Results without Direct Authority:
 Persuasive Communication.....comm_27_a02_bs_enu
 Getting Results without Direct Authority:
 Reciprocitycomm_27_a03_bs_enu
 Getting Results without Direct Authority:
 Influencing Your Boss.....comm_27_a04_bs_enu
 Influencing Key Decision Makers_pc_bi_lsb015
 Influencing and Persuading_pc_ch_lach016

■ Listening Essentials

Listening Essentials: The Basics of
 Listening.....comm_28_a01_bs_enu
 Listening Essentials: Improving Your
 Listening Skills.....comm_28_a02_bs_enu
 Effective Listening_pc_ch_lach030
 Listening with Skill_pc_ch_pach002

■ Constructive Feedback and Criticism

Giving Feedbackcomm_29_a01_bs_enu
 Giving Constructive Criticismcomm_29_a02_bs_enu
 Receiving Feedback and Criticismcomm_29_a03_bs_enu
 Criticism in Context_pc_bi_pfb016
 Giving Appropriate Feedback_pc_ch_lach006
 Giving Feedback to Coworkers_pc_ch_pach006

■ Anger Management Essentials

Anger Management Essentials: Understanding
 Anger.....comm_30_a01_bs_enu
 Anger Management Essentials: Managing and
 Controlling Angercomm_30_a02_bs_enu

■ Communicating Effectively with the 'C' Level

Preparing to Communicate Effectively at the
 'C' Levelcomm_31_a01_bs_enu
 Techniques for Communicating Effectively
 with Senior Executives.....comm_31_a02_bs_enu

■ Running Effective Business Meetings

Preparing for Effective Business Meetings comm_32_a01_bs_enu
 Managing Effective Business Meetings comm_32_a02_bs_enu
 Dealing with Common Meeting Problems comm_32_a03_bs_enu
 When Too Many Meetings Are Just Too Much . _pc_bi_pfb008
 Making Meetings Work_pc_bi_pfb018
 Managing Meetings for Productivity and
 Effectiveness_pc_ch_lach031

■ Basic Presentation Skills

Basic Presentation Skills: Planning a
 Presentation.....comm_33_a01_bs_enu
 Basic Presentation Skills: Creating a
 Presentation.....comm_33_a02_bs_enu
 Basic Presentation Skills: Delivering a
 Presentation.....comm_33_a03_bs_enu
 Handling Difficult Questions as a Presenter_pc_bi_pabi007

■ Communicate with Diplomacy and Tact

The Impact of Situation and Style When
Communicating with Diplomacy and Tact comm_34_a01_bs_enus
Strategies for Communicating with Tact and
Diplomacy comm_34_a02_bs_enus
Delivering a Difficult Message with
Diplomacy and Tact comm_34_a03_bs_enus

■ Professional Networking Essentials

Professional Networking Essentials: Finding
Opportunities To Make Connections comm_38_a01_bs_enus
Professional Networking Essentials:
Developing Confidence comm_38_a02_bs_enus

■ Writing Skills for Technical Professionals

Writing for Technical Professionals:
Preparation and Planning ib_wstp_a01_it_enus
Writing for Technical Professionals:
Effective Writing Techniques ib_wstp_a02_it_enus

PROFESSIONAL EFFECTIVENESS

FOUNDATION SKILLS CURRICULUM

■ Basic Business Math

Basic Business Math: Using Whole Numbers and
Decimals fnd_01_a01_bs_enus
Basic Business Math: Percentages and Ratios fnd_01_a02_bs_enus
Basic Business Math: Averages and Equations fnd_01_a03_bs_enus
Basic Business Math: Charts and Graphs .. fnd_01_a04_bs_enus

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

■ Doing Business Professionally

Working for Your Inner Boss: Personal
Accountability pd_05_a01_bs_enus
Managing from Within: Self-empowerment pd_05_a02_bs_enus
Goals and Setting Goals pd_05_a03_bs_enus
Creating a Positive Attitude pd_05_a04_bs_enus
Pursuing Successful Lifelong Learning pd_05_a05_bs_enus
Doing Business Professionally Simulation PD005A

■ Optimizing Your Work/Life Balance

Optimizing Your Work/Life Balance: Analyzing
Your Life Balance pd_06_a01_bs_enus
Optimizing Your Work/Life Balance:
Maintaining Your Life Balance pd_06_a02_bs_enus
Optimizing Your Work/Life Balance: Taking
Control of Your Stress pd_06_a03_bs_enus
Balancing Your Responsibilities Simulation PD006A
Employee Exhaustion: Managing a
Well-Balanced Workload _pc_bi_mgbi010
Managing Workplace Stress _pc_bi_hrbi006
Work/Life Balance _pc_ch_lach036

■ Diversity on the Job

Diversity on the Job: The Importance of
Diversity and the Changing Workplace pd_07_a01_bs_enus
Diversity on the Job: Diversity and You pd_07_a02_bs_enus
Diversity on the Job PD007A
Understanding Workplace Diversity _pc_bi_hrbi002
Instituting a Dress Code _pc_bi_hrbi011
Diversity Benefits _pc_bi_lsb012
Diversity _pc_ch_lach015

■ Telecommuting and the Remote Employee

Telecommuting Basics: Maximizing
Productivity as a Remote Employee pd_08_a01_bs_enus
Telecommuting Basics: Communication
Strategies for the Remote Employee pd_08_a02_bs_enus

■ Generating Creative & Innovative Ideas

Generating Creative and Innovative Ideas:
Enhancing Your Creativity pd_09_a01_bs_enus
Generating Creative and Innovative Ideas:
Maximizing Team Creativity pd_09_a02_bs_enus
Generating Creative and Innovative Ideas:
Verifying and Building on Ideas pd_09_a03_bs_enus
Executing Innovation _pc_bi_lsb016
Getting Ready to Present _pc_ch_pach018
Creativity: Developing and Communicating
Ideas _pc_ch_pach025

■ Managing Your Career

Managing Your Career: Creating a Plan pd_10_a01_bs_enus
Managing Your Career: Getting on the Right
Track pd_10_a02_bs_enus
Managing Your Career: Professional
Networking Essentials pd_10_a03_bs_enus

Managing Your Career: You and Your Boss pd_10_a04_bs_enus
 Managing Your Career: Leveraging the
 Performance Appraisalpd_10_a05_bs_enus
 Conquering Career Stagnation_pc_bi_pfb019
 Career Development_pc_ch_lach037
 Building and Managing Upward Relationships _pc_ch_pach008
 Planning Your Career_pc_ch_pach013
 Self Development_pc_ch_pach023
 Managing Your Relationship with Your Boss
 Simulation.....PD010A

■ Effective Time Management

Time Management: Analyzing Your Use of Time pd_11_a01_bs_enus
 Time Management: Planning and Prioritizing
 Your Timepd_11_a02_bs_enus
 Time Management: Avoiding Time Stealers pd_11_a03_bs_enus
 Coping with Information Overload_pc_bi_pfb002
 Prioritizing Personal and Professional
 Responsibilities....._pc_bi_mgb003
 Planning for Interruptions Helps With
 Procrastination....._pc_bi_pfb014
 Setting and Managing Priorities_pc_ch_lach018
 Coping with Conflicting Priorities_pc_ch_pach005
 Setting Goals_pc_ch_pach007
 Getting Time Under Control_pc_ch_pach021

■ Problem Solving and Decision-Making Strategies

Problem Solving: The Fundamentalspd_12_a01_bs_enus
 Problem Solving: Determining and Building
 Your Strengths.....pd_12_a02_bs_enus
 Problem Solving: Digging Deeperpd_12_a03_bs_enus
 Decision Making: The Fundamentalspd_12_a04_bs_enus
 Decision Making: Tools and Techniquespd_12_a05_bs_enus
 Decision Making: Making Tough Decisions pd_12_a06_bs_enus
 Uncovering the Root Problem_pc_ch_lach003
 Playing the Devil's Advocate in Decision
 Making....._pc_bi_pfb005
 Turning Problems Around with Reverse
 Brainstorming_pc_bi_lsb017
 Solving Problems: Process, Tools, and
 Techniques....._pc_ch_pach003

■ Dealing with Organizational Change

Understanding Organizational Changepd_13_a01_bs_enus
 Preparing for Organizational Changepd_13_a02_bs_enus
 Embracing Organizational Changepd_13_a03_bs_enus
 Managing the Stress of Organizational Change _pc_bi_mgb004

The Importance of Flexibility in the
 Workplace_pc_bi_pfb007
 Contributing to Organizational Agility_pc_ch_pach024

■ Critical Thinking Essentials

Critical Thinking Essentials: What Is
 Critical Thinking?pd_14_a01_bs_enus
 Critical Thinking Essentials: Applying
 Critical Thinking Skillspd_14_a02_bs_enus
 Critical Thinking_pc_ch_lach025

■ Building and Maintaining Trust

Building Trustpd_15_a01_bs_enus
 Rebuilding Trustpd_15_a02_bs_enus
 Rebuilding Trust_pc_bi_pab005
 The Fruits of Integrity: Building Trust at
 Work....._pc_ch_pach012

■ Personal Productivity Improvement

Personal Productivity Improvement: Managing
 Your Workspace.....pd_16_a01_bs_enus
 Personal Productivity: Self-organization and
 Overcoming Procrastination.....pd_16_a02_bs_enus
 Personal Productivity Improvement: Managing
 Tasks and Maximizing Productivity.....pd_16_a03_bs_enus

■ Peer Relationships

The Value of Peer Relationshipspd_17_a01_bs_enus
 Developing Strategic Peer Relationships in
 Your Organization.....pd_17_a02_bs_enus
 Forming Peer Relationships and Alliances at
 Work.....pd_17_a03_bs_enus
 Peer Political Styles_pc_bi_pab010
 Building Better Relationships through
 Understanding_pc_ch_pach017
 Building Peer Relationships_pc_ch_pach019

■ Business Ethics

Introduction to Workplace Ethicspd_18_a01_bs_enus
 Developing a Code of Ethical Conductpd_18_a02_bs_enus
 Ethical Decision-making in the Workplace .pd_18_a03_bs_enus
 Do You Share Your Organization's Values?_pc_bi_pab006
 Office Politics – What Will You Do?_pc_ch_pach004
 Ethical self- Promotion_pc_ch_pach005
 Ethics, Integrity and Trust_pc_ch_lach005
 The Ethics Enigma_pc_ch_pach020

■ Living and Working Abroad in the United States

American Work Culture and Valuespd_19_a01_bs_enu
 Key Aspects of the American Work Environment pd_19_a02_bs_enu
 Communicating Successfully in the American
 Workplace.....pd_19_a03_bs_enu
 Succeeding in the American Workplacepd_19_a04_bs_enu

■ Interviewing Strategies for the Interviewee

Preparing for an Internal Interviewpd_21_a01_bs_enu
 Making a Positive Impression in an Internal
 Interview.....pd_21_a02_bs_enu

■ Campus to Corporate

Campus to Corporate: Meeting New
 Expectationspd_22_a01_bs_enu
 Campus to Corporate: Developing a
 Professional Imagepd_22_a02_bs_enu

■ Public Speaking Strategies

Public Speaking Strategies: Preparing
 Effective Speeches.....pd_23_a01_bs_enu
 Public Speaking Strategies: Confident Public
 Speakingpd_23_a02_bs_enu

■ Performance under Pressure

Developing the Right Attitude for Performing
 under Pressurepd_24_a01_bs_enu
 Taking Action for Performing under Pressure pd_24_a02_bs_enu
 Performing with Others under Pressurepd_24_a03_bs_enu

■ Business Etiquette and Professionalism

Developing Your Reputation of
 Professionalism with Business Etiquettepd_25_a01_bs_enu
 Professionalism, Business Etiquette, and
 Personal Accountability.....pd_25_a02_bs_enu
 Communicating with Professionalism and
 Etiquette.....pd_25_a03_bs_enu
 Using Business Etiquette to Build
 Professional Relationships.....pd_25_a04_bs_enu
 Business Etiquette in Introductions_pc_bi_pfb001
 Disciplines of Organizational Learning:
 Personal Mastery_pc_bi_pfb011
 Safe Small Talk_pc_bi_pfb012
 Reframing Negative Situations_pc_bi_hrbi008
 Managing Goals_pc_ch_lach027
 Broadening Your Learning Horizons_pc_bi_pabi013

Targeting Personal Learning_pc_ch_pach022

■ Perseverance and Resilience

Developing Character for Perseverance and
 Resiliencepd_26_a01_bs_enu
 Achieving Goals through Perseverance and
 Resiliencepd_26_a02_bs_enu
 Bouncing Back with Perseverance and
 Resiliencepd_26_a03_bs_enu
 Perseverance: Flexibility in Action_pc_bi_pabi004
 Persevering through Setbacks_pc_ch_pach011

■ Decisiveness

Developing Character for Decisivenesspd_27_a01_bs_enu
 Overcoming the Barriers to Decisivenesspd_27_a02_bs_enu

■ Writing Under Pressure

Writing under Pressure: Preparing for
 Successpd_28_a01_bs_enu
 Writing under Pressure: The Writing Process pd_28_a02_bs_enu

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ Project Management for Non-Project Managers

Project Management Fundamentalsproj_01_a01_bs_enu
 Transitioning into a Project Management Role proj_01_a02_bs_enu
 Initiating and Planning a Projectproj_01_a03_bs_enu
 Managing a Projectproj_01_a04_bs_enu
 Troubleshooting and Closing the Project ...proj_01_a05_bs_enu
 Project Management for Non-Project Managers PROJ001A
 Managing Projects without Direct Authority_pc_bi_pmbi001
 Supporting Project Managers_pc_ch_lach042
 Ensuring Management Buy-In on a Project_pc_bi_pmbi002
 Managing Conflict in Project Teams_pc_bi_pmbi003
 Handling a Change Request_pc_ch_pmch001
 Scope Definition Tools and Techniques_pc_ch_pmch002
 Managing Scope on a Project_pc_bi_pmbi004
 Weighing the Costs of Project Change_pc_bi_pmbi005
 Managing Vendor Relationships_pc_bi_pmbi006
 Anticipating and Solving Problems as a
 Project Champion....._pc_bi_pmbi007
 Addressing Stakeholder Conflicts_pc_bi_pmbi008
 Portfolios, Programs, and Projects: What's
 the Difference?_pc_bi_pmbi009

Controlling Project Cost_pc_bi_pmbi010
 Mitigating Risks when Improving Processes_pc_bi_pmbi011
 Ethics and Risks: Why they Matter in Project
 Success_pc_ch_pmch003
 Project Management Essentials_pc_ch_lach041

■ Project Management Essentials - (PMBOK® Guide - Fourth Edition-aligned)

Managing Projects within Organizations .. proj_05_a01_bs_enus
 Project Management Overview proj_05_a02_bs_enus
 Project Management Process Groups proj_05_a03_bs_enus

■ Project Integration Management (PMBOK® Guide - Fourth Edition-aligned)

Integrated Initiation and Planning proj_06_a01_bs_enus
 Integrated Project Execution, Monitoring,
 and Control proj_06_a02_bs_enus
 Integrated Project Change Control and Close proj_06_a03_bs_enus

■ Project Scope Management (PMBOK® Guide - Fourth Edition-aligned)

Project Requirements and Defining Scope proj_07_a01_bs_enus
 Create Work Breakdown Structure proj_07_a02_bs_enus
 Monitoring and Controlling Project Scope proj_07_a03_bs_enus

■ Project Time Management (PMBOK® Guide - Fourth Edition-aligned)

Defining and Sequencing Project Activities proj_08_a01_bs_enus
 Estimating Activity Resources and Durations proj_08_a02_bs_enus
 Developing and Controlling the Project
 Schedule proj_08_a03_bs_enus

■ Project Cost Management (PMBOK® Guide - Fourth Edition-aligned)

Estimating and Budgeting Project Costs ... proj_09_a01_bs_enus
 Controlling Costs proj_09_a02_bs_enus

■ Project Quality Management (PMBOK® Guide - Fourth Edition-aligned)

Project Quality Planning proj_10_a01_bs_enus
 Quality Assurance and Quality Control proj_10_a02_bs_enus

■ Project Human Resource Management (PMBOK® Guide - Fourth Edition-aligned)

Planning Project Human Resources proj_11_a01_bs_enus

Managing Project Human Resourcesproj_11_a02_bs_enus
 Planning and Managing Project Human
 Resources Simulation PROJ011A

■ Project Communications Management (PMBOK® Guide - Fourth Edition-aligned)

Stakeholders and the Communications
 Management Planproj_12_a01_bs_enus
 Processes for Managing Project
 Communicationsproj_12_a02_bs_enus
 Communicating Effectively with Project
 Stakeholders Simulation PROJ012A

■ Project Risk Management (PMBOK® Guide - Fourth Edition-aligned)

Risk Management Planningproj_13_a01_bs_enus
 Identifying Project Risksproj_13_a04_bs_enus
 Performing Risk Analysisproj_13_a02_bs_enus
 Risk Response, Monitor, and Controlproj_13_a03_bs_enus

■ Project Procurement Management (PMBOK® Guide - Fourth Edition-aligned)

Planning Project Procurementproj_14_a01_bs_enus
 Managing Procurementsproj_14_a02_bs_enus

■ Code of Ethics and Professional Conduct (PMI® Standard-aligned)

The Role of Ethics in Project Management proj_15_a01_bs_enus
 Core PMI® Values and Ethical Standards .proj_15_a02_bs_enus

■ Program Management (PMI® Second Edition-aligned)

Introduction to Program Managementproj_16_a01_bs_enus
 Program Life Cycle and Benefits Management proj_16_a02_bs_enus

■ IT Project Management Essentials

IT Project Management Essentials:
 Introduction to IT Project Managementproj_17_a01_bs_enus
 IT Project Management Essentials: Initiating
 and Planning IT Projectsproj_17_a02_bs_enus
 IT Project Management Essentials: Executing
 IT Projectsproj_17_a03_bs_enus
 IT Project Management Essentials: Monitoring
 and Controlling IT Projectsproj_17_a04_bs_enus
 IT Project Management Essentials: Managing
 Risks in an IT Projectproj_17_a05_bs_enus

IT Project Management Essentials: Testing Deliverables and Closing IT Projects proj_17_a06_bs_enus

■ Managing Software Project Outsourcing

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Projectproj_18_a01_bs_enus
Managing Software Project Outsourcing: Developing a Vendor Contract proj_18_a02_bs_enus
Managing Software Project Outsourcing: Working with the Outsourced Team..... proj_18_a03_bs_enus
Managing Software Project Outsourcing: Dealing with Risks..... proj_18_a04_bs_enus

■ PRINCE2®: 2009 Foundation

Overview of Project Management (PRINCE2®: 2009-aligned)..... ib_prin_a01_it_enus
Project Organization, Planning and Risk (PRINCE2®: 2009-aligned) ib_prin_a02_it_enus
Project Quality, Change and Progress (PRINCE2®: 2009-aligned) ib_prin_a03_it_enus
Starting Up, Initiating and Directing a Project (PRINCE2®: 2009-aligned) ib_prin_a04_it_enus
Controlling, Managing and Closing a Project (PRINCE2®: 2009-aligned) ib_prin_a05_it_enus
Tailoring PRINCE2 to a Project Environment (PRINCE2®: 2009-aligned) ib_prin_a06_it_enus

■ Instructor Series: CompTIA Project+ (2009 Edition)

Project+ 2009 Instructor Series: Initiating a Project..... ISCT0010EN01P
Project+ 2009 Instructor Series: Project Scope and Schedule ISCT0010EN02P
Project+ 2009 Instructor Series: Resources, Risks and Quality..... ISCT0010EN03P
Project+ 2009 Instructor Series: Communication, Procurement and Cost ISCT0010EN04P
Project+ 2009 Instructor Series: Executing the Project..... ISCT0010EN05P
Project+ 2009 Instructor Series: Monitoring, Controlling and Closing Projects..... ISCT0010EN06P

■ Agile Practitioner - (PMI-ACP & ScrumMaster aligned)

Agile Project Management Essentials ib_pmag_a01_it_enus
Adopting an Agile Approach to Project Management ib_pmag_a02_it_enus
An Overview of Agile Methodologies ib_pmag_a03_it_enus
Overview of the Scrum Development Process ib_pmag_a04_it_enus

Agile Planning: Project Initiating and Requirements Gathering ib_pmag_a05_it_enus
Agile Planning: Doing Estimates and Completing the Release Plan..... ib_pmag_a06_it_enus
Planning and Monitoring Iterations on an Agile Project..... ib_pmag_a07_it_enus
Leading an Agile Team ib_pmag_a08_it_enus
Managing Stakeholder Engagement on an Agile Project ib_pmag_a09_it_enus
Ensuring Delivery of Value and Quality in Agile Projects ib_pmag_a10_it_enus

■ Mentoring Assets

Mentoring Project Management Professional (PMP) PMBOK Guide 4th Edition Aligned mntpmp4ed
Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned..... mntcapm4ed
Mentoring PRINCE2: Foundation mntprince2f

■ Test Preps

TestPrep PRINCE2: Foundation ib_prin_a01_tp_enus
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide Fourth Edition Aligned..... pm_capm_a01_tp_enus
TestPrep Project Management Professional (PMP) PMBOK Guide 4th Edition Alignedpm_proj_a03_tp_enus

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

■ Optimizing Your Performance On a Team

Being an Effective Team Member team_02_a01_bs_enus
Establishing Team Goals and Responsibilities team_02_a02_bs_enus
Elements of a Cohesive Team team_02_a03_bs_enus
Effective Team Communication team_02_a04_bs_enus
Using Feedback to Improve Team Performance team_02_a05_bs_enus
Power and Politics in Matrixed Teams _pc_ch_mgch002

■ Leading Teams

Leading Teams: Launching a Successful Team team_03_a01_bs_enus
Leading Teams: Establishing Goals, Roles, and Guidelines..... team_03_a02_bs_enus
Leading Teams: Developing the Team and its Culture..... team_03_a03_bs_enus
Leading Teams: Building Trust and Commitment team_03_a04_bs_enus

Leading Teams: Fostering Effective Communication and Collaboration team_03_a05_bs_enus
Leading Teams: Motivating and Optimizing Performance..... team_03_a06_bs_enus
Leading Teams: Dealing with Conflict team_03_a07_bs_enus
Leading Teams: Managing Virtual Teams team_03_a08_bs_enus
Building Trust Incrementally _pc_bi_lsbi004
Inspiring your Team _pc_bi_lsbi010
Support Your Leader _pc_bi_pfb010
Developing Self-Sufficient Teams _pc_ch_mgch001
Choosing the Right Team Culture _pc_ch_pfch006
Managing Communications in a Virtual Team . _pc_bi_mgbi001
Building and Leading Teams _pc_ch_lach023
Meeting Team Performance Challenges _pc_ch_pach010

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

■ Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

Introduction to Business Analysis and Essential Competencies ib_buap_a01_it_enus
Introduction to Business Analysis Planning ib_buap_a02_it_enus
Planning Business Analysis Communication and Monitoring..... ib_buap_a03_it_enus
Business Analysis Requirements Elicitation ib_buap_a04_it_enus
Business Analysis Requirements Management and Communication..... ib_buap_a05_it_enus
Business Analysis: Enterprise Analysis ib_buap_a06_it_enus
Business Analysis: Introduction to Requirements Analysis ib_buap_a07_it_enus
Business Analysis: Verify and Validate Requirements ib_buap_a08_it_enus
Business Analysis: Solution Assessment and Validation ib_buap_a09_it_enus

SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

■ Sales Foundations

Introduction to Sales sale_01_a01_bs_enus
Strategic Sales Planning sale_01_a02_bs_enus
Preparing for Successful Sales sale_01_a03_bs_enus
Developing Strong Customer Relationships sale_01_a04_bs_enus

Working within the Sales Culture of Your Organization.....sale_01_a05_bs_enus
Developing a Customer-focused Sales Approach sale_01_a06_bs_enus
Don't Only Go For the Big Fish _pc_bi_spbi009
The Ethics of Gift Giving _pc_bi_spbi014
Sales Performance-Boosting Persuasion Techniques _pc_bi_spbi018
Get It Together: Organizing Your Sales Approach..... _pc_bi_sabi002
Presentations that Get People Talking _pc_bi_sabi003
Conducting Effective Discovery Meetings _pc_ch_sach001
The Proof Is in the Proposal _pc_ch_sach003
Building Momentum in Discovery Meetings _pc_bi_sabi011
Using Customer Knowledge to Advance Sales . _pc_ch_sach006

■ Sales Negotiations

Negotiation Skills for Sales Professionals: Preparing to Negotiate.....sale_02_a01_bs_enus
Negotiation Skills for Sales Professionals: Value Exchange.....sale_02_a02_bs_enus
Negotiation Skills for Sales Professionals: Reaching Agreementsale_02_a03_bs_enus
Talking Value with Your Customers _pc_bi_sabi004
Dealing with Questions, Objections, and Resistance..... _pc_bi_sabi005
Dealing with Negotiation Challenges _pc_bi_sabi009
Creating a Customer-focused Organization _pc_ch_lach020
Negotiating Contract Terms _pc_ch_pach001
Communicating Your Company's Value _pc_ch_sach004
Turning Obstacles into Opportunities _pc_ch_sach005

■ Solution Selling

Solution Selling: Mastering the Essentials sale_03_a01_bs_enus
Solution Selling: Meeting an Active Need sale_03_a02_bs_enus
Solution Selling: Creating New Opportunities sale_03_a03_bs_enus
Managing Implementation Problems _pc_bi_sabi010
Connecting Customers and Solutions _pc_bi_sabi008

■ Strategic Account Sales Skills

Selling to Key Players _pc_bi_spbi001
Planning for Effective Selling _pc_bi_spbi004
Building Profitable Customer Relationships _pc_bi_spbi017
Crafting Sales Strategies _pc_ch_spch002
Pricing Strategy _pc_ch_spch003
Performance Payout Plans _pc_ch_spch004
Sales and Marketing: Two Sides of the Same Coin?..... _pc_bi_spbi011

■ Sales Management

Developing and Leading Your Sales Team_pc_bi_spb003
Planning Direct Mail to Generate Leads for
Complex Sales_pc_bi_spb006
Sales Support Roles For Better Customer
Interaction....._pc_bi_spb007

■ Essential Selling Skills

Essential Selling Skills: Mastering Cold
Calling sale_05_a01_bs_enus
Essential Selling Skills: Qualifying Sales
Prospects..... sale_05_a02_bs_enus
Essential Selling Skills: Closing the Sale .. sale_05_a03_bs_enus
Access Methods: Do's and Don'ts_pc_bi_sabi007
Getting Organized to Meet Your Sales Goals_pc_ch_sach002
Making Contact: Access Strategies_pc_ch_sach007

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

■ Frontline Call Center Skills

The Importance of Call Tracking and
Ticketing....._pc_bi_ctbi003
Creating an Effective On-hold Message_pc_bi_ctbi008
Aligning Agent Behaviors with Caller Types_pc_bi_ctbi010
Determining Proper-Expectation-management
Techniques....._pc_ch_ctch001
Training methods for CSRs in the Customer
Contact center industry....._pc_ch_ctch002

■ Inbound Call Center Management

Converting a Call Center to a Profit Center_pc_bi_ctbi001
Managing Your Call Center More Efficiently_pc_bi_ctbi002
Customer Service Training – The Interview
and Beyond....._pc_bi_ctbi004
Disaster Recovery – Keeping the Lines Open_pc_bi_ctbi005
Preventing Agent Absenteeism through Better
Working Conditions_pc_bi_ctbi006
Workforce Management Software- Is there a
need?....._pc_bi_ctbi009
Prioritizing Rewards and Recognition in Call
Centers....._pc_bi_ctbi011

■ IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus

ITIL® 2011 Edition Foundation: ITIL® and the
Service Lifecycle.....ib_itlv_a01_it_enus
ITIL® 2011 Edition Foundation: Service
Strategy Fundamentalsib_itlv_a02_it_enus
ITIL® 2011 Edition Foundation: Service
Strategy Processesib_itlv_a03_it_enus
ITIL® 2011 Edition Foundation: Service
Design Fundamentalsib_itlv_a04_it_enus
ITIL® 2011 Edition Foundation: Service
Design Processesib_itlv_a05_it_enus
ITIL® 2011 Edition Foundation: Service
Transition Processes and Policies.....ib_itlv_a06_it_enus
ITIL® 2011 Edition Foundation: Introduction
to Service Operation.....ib_itlv_a07_it_enus
ITIL® 2011 Edition Foundation: Service
Operation Processesib_itlv_a08_it_enus
ITIL® 2011 Edition Foundation: Continual
Service Improvementib_itlv_a09_it_enus

■ ITIL® 2011 Edition Overview

ITIL® 2011 Edition Overview: Creating a
Service Culture.....ib_ovvx_a01_it_enus
ITIL® 2011 Edition Overview: Introduction to
the ITIL® Frameworkib_ovvx_a02_it_enus
ITIL® 2011 Edition Overview: Certification
and Benefits.....ib_ovvx_a03_it_enus

■ Customer Service Representative, Professionalism

The Customer Service Representative (CSR) cust_06_a01_bs_enus
Support Center Services and Work Environment cust_06_a02_bs_enus
Team and Customer Relationshipscust_06_a03_bs_enus

■ Customer Service Representative, Skills

Customer Interactionscust_07_a01_bs_enus
Communication Skillscust_07_a02_bs_enus
Conflict, Stress, and Time Managementcust_07_a03_bs_enus

■ Customer Service Representative, Process

Customer Service Processes and Procedures cust_08_a01_bs_enus
Quality in a Support Centercust_08_a02_bs_enus
Support Center Tools, Technologies and
Metricscust_08_a03_bs_enus
Dealing with Irrational Customers and
Escalating Complaints.....cust_08_a04_bs_enus

Customer Service Fundamentals

Customer Service Fundamentals: Building Rapport in Customer Relationships cust_09_a01_bs_enus
Customer Service in the Field cust_09_a02_bs_enus
Customer Service over the Phone cust_09_a03_bs_enus
Internal Customer Service cust_09_a04_bs_enus
Customer Service Confrontation and Conflict cust_09_a05_bs_enus
Shaping the Direction of Customer Service in Your Organization cust_09_a06_bs_enus
Aligning Performance to Key Indicators _pc_bi_ctbi007
The Angry Caller: What's Your Plan? _pc_bi_spb016

Customer Focus

Identifying and Managing Customer Expectations cust_10_a01_bs_enus
Creating and Sustaining a Customer-focused Organization cust_10_a02_bs_enus
Customer-focused Interaction cust_10_a03_bs_enus
Listening to your Customers _pc_bi_spb002
Developing Your Customer Focus _pc_ch_pach009

Customer Advocacy

Customer Advocacy: Communicating to Build Trusting Customer Relationships cust_11_a01_bs_enus
Customer Advocacy: Enhancing the Customer Experience cust_11_a02_bs_enus
Customer Advocacy: Supporting Customer Advocacy cust_11_a03_bs_enus

SALES AND CUSTOMER FACING SKILLS

INDUSTRY FOUNDATIONS

Industry Overviews

The Telecommunications Industry Overview: Version 3 indo_01_a11_bs_enus
The Health Care Industry Overview: Version 3 indo_01_a12_bs_enus
The Insurance Industry Overview: Version 3 indo_01_a13_bs_enus
The Banking Industry Overview: Version 3 indo_01_a14_bs_enus
The Oil and Gas Industry Overview: Version 3 indo_01_a15_bs_enus
The Retail Industry Overview: Version 3 indo_01_a16_bs_enus
The Manufacturing Industry Overview: Version 3 indo_01_a17_bs_enus
The Pharmaceutical Industry Overview: Version 3 indo_01_a18_bs_enus

The Information Technology Industry Overview: Version 3 indo_01_a19_bs_enus
The Federal Government Industry Overview: Version 3 indo_01_a20_bs_enus
The Education Industry Overview: Version 1 indo_01_a21_bs_enus
The Utilities Industry Overview: Version 1 indo_01_a22_bs_enus
The Chemicals Industry Overview: Version 1 indo_01_a23_bs_enus
The Broadcasting & Entertainment Industry Overview: Version 1 indo_01_a24_bs_enus
The Capital Markets Industry Overview: Version 1 indo_01_a25_bs_enus
The Consumer Electronics Industry Overview: Version 1 indo_01_a26_bs_enus
The Aerospace & Defense Industry Overview: Version 1 indo_01_a27_bs_enus
The Biotechnology Industry Overview: Version 1 indo_01_a28_bs_enus
The Automotive Industry Overview: Version 3 indo_01_a29_bs_enus
The Food and Beverage Industry Overview: Version 3 indo_01_a30_bs_enus
The Agriculture Industry Overview indo_01_a31_bs_enus

SALES AND CUSTOMER FACING SKILLS

TESTPREPS

Test Preps

TestPrep ITIL V3 Foundation (ITV3F) ib_itlv_a01_tp_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH, AND TRANSPORTATION

■ Environmental

Environmental Management Systems (EMS)	esh_env_a01_sh_enus
Environmental Regulations Overview	ENV0101
Hazardous Waste Generator (RCRA)	esh_sah_a34_sh_enus
Spill Prevention and Control	ENV0103
Spill Prevention Control and Countermeasure Plan	ENV0104
Storm Water Pollution Prevention	ENV0105
Universal Waste Rule Training	ENV0106
Used Oil Management	ENV0107

■ Safety and Health

Access to Employee Medical and Exposure Records	esh_sah_a35_sh_enus
Accident Investigation (single scenario)	SAH0400
Accident Investigation and Reporting	esh_sah_a62_sh_enus
Accident Investigation and Reporting	SAH0402
Asbestos	esh_sah_a37_sh_enus
Back Safety and Injury Prevention	esh_sah_a23_sh_enus
Behavior-based Safety for Supervisors	SAH0405
Benzene Awareness	esh_sah_a14_sh_enus
Bloodborne Pathogen Awareness	esh_sah_a22_sh_enus
Carcinogen Safety	SAH0407
Chemical Process Safety	SAH0408
Chlorine Safety	esh_sah_a03_sh_enus
Cold Stress	esh_sah_a50_sh_enus
Compressed Gas Safety	esh_sah_a55_sh_enus
Computer Ergonomics	esh_sah_a63_sh_enus
Computer Ergonomics	SAH0412
Confined Spaces	esh_sah_a28_sh_enus
Construction Safety Orientation	SAH0415
Cryogenic Safety	esh_sah_a04_sh_enus
Decontamination (HAZWOPER)	SAH0416
Defensive Driving	SAH0417
Defensive Driving Fundamentals	esh_sah_a25_sh_enus
Defensive Driving: Truck Safety	esh_sah_a12_sh_enus

Electrical Safety	esh_sah_a16_sh_enus
Electrostatic Discharge Safety Training	esh_sah_a07_sh_enus
Emergency and Disaster Preparedness	esh_sah_a21_sh_enus
Emergency Response and Spill Control (HAZWOPER)	SAH0423
Emergency Response in the Workplace	esh_sah_a33_sh_enus
Ergonomics in the Workplace	esh_sah_a30_sh_enus
Fall Protection (or Working at Heights)	esh_sah_a26_sh_enus
Fire and Explosion Hazards (H)	SAH0426
Fire Safety and Prevention	esh_sah_a24_sh_enus
First Aid--Automated External Defibrillator	SAH0428
First Aid – Basic	esh_sah_a49_sh_enus
First Aid--CPR	SAH0431
First Aid--Medical Emergencies	SAH0432
Food Safety and Handling	esh_sah_a05_sh_enus
Forklift Safety Awareness	esh_sah_a38_sh_enus
Hand and Power Tool Safety	esh_sah_a48_sh_enus
Hazard Communication (HAZWOPER)	SAH0436
Hazard Communication: An Employee's Right to Know	esh_sah_a27_sh_enus
Hazardous Material Handling and Storage	esh_sah_a20_sh_enus
Hazardous Materials in the Workplace	esh_sah_a36_sh_enus
Heat and Cold Exposure Management (HAZWOPER)	SAH0439
Heat Stress Recognition and Prevention	esh_sah_a39_sh_enus
Hexavalent Chromium	esh_sah_a41_sh_enus
Hot Work Permits	esh_sah_a51_sh_enus
Hydrogen Sulfide	SAH0442
Indoor Hoisting and Rigging	esh_sah_a60_sh_enus
Indoor Hoisting and Rigging	SAH0443
Industrial Ergonomics	esh_sah_a44_sh_enus
Introduction to Industrial Hygiene	esh_sah_a15_sh_enus
Job Hazard Analysis	esh_sah_a43_sh_enus
Laboratory Safety	SAH0446
Ladder Safety	esh_sah_a46_sh_enus
Laser Safety Training	SAH0449
Lead and Cadmium	esh_sah_a02_sh_enus
Lead Awareness	SAH0451
Liquefied Petroleum Gas (LPG) Safety	SAH0453
Lockout/Tagout	esh_sah_a19_sh_enus
Lockout/Tagout for Authorized Persons	esh_sah_a08_sh_enus
Machine Guarding	esh_sah_a18_sh_enus
Material Safety Data Sheets	esh_sah_a53_sh_enus
Mold Awareness	esh_sah_a01_sh_enus
NFPA 70E Electrical Safety in the Workplace 2009 Edition	esh_sah_a06_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Non-Ionizing Radiation Safety	esh_sah_a09_sh_enu
Office Ergonomics	esh_sah_a64_sh_enu
Office Ergonomics	SAH0457
Office Safety	SAH0458
OSHA 300 Recordkeeping	esh_sah_a83_sh_enu
OSHA 300 Recordkeeping	SAH0459
Pandemic Flu Awareness	esh_sah_a10_sh_enu
Personal Protective Equipment: Body Protection.....	esh_sah_a66_sh_enu
Personal Protective Equipment: Body Protection.....	SAH0465
Personal Protective Equipment: Head Protection.....	esh_sah_a69_sh_enu
Personal Protective Equipment: Head Protection.....	SAH0469
Portable Fire Extinguishers	esh_sah_a42_sh_enu
Powered Industrial Truck Safety	SAH0463
PPE/Respiratory Protection (HAZWOPER)	SAH0464
PPE: Eye and Face Protection	esh_sah_a68_sh_enu
PPE: Eye and Face Protection	SAH0466
PPE: Foot and Leg Protection	esh_sah_a67_sh_enu
PPE: Foot and Leg Protection	SAH0467
PPE: Hand Protection	esh_sah_a70_sh_enu
PPE: Hand Protection	SAH0468
PPE: Personal Protective Equipment	esh_sah_a17_sh_enu
Protection from Occupational Noise	esh_sah_a29_sh_enu
Radiation Safety	SAH0471
Regulatory Information	SAH0472
Regulatory Overview (HAZWOPER)	SAH0473
Safe Work Practices	esh_sah_a52_sh_enu
Scaffolding and Ladder Safety	esh_sah_a32_sh_enu
Signs and Tags	esh_sah_a45_sh_enu
Site Control (HAZWOPER)	SAH0477
Site Safety and Health Plan Procedures (HAZWOPER)	SAH0478
Slips, Trips, and Falls	esh_sah_a47_sh_enu
Sprains and Strains	esh_sah_a11_sh_enu
The Globally Harmonized System of Classification and Labeling of Chemicals (GHS)	esh_sah_a56_sh_enu
Toxicology (HAZWOPER)	SAH0482
Trenching and Excavation Safety	esh_sah_a54_sh_enu
Tuberculosis: Prevention and Control	SAH0484
Using Respiratory Protection	esh_sah_a31_sh_enu
Welding, Cutting, and Brazing	SAH0485
Workplace Inspections	esh_sah_a40_sh_enu

Workplace Safety Orientation	esh_sah_a65_sh_enu
Workplace Safety Orientation	SAH0486
Workplace Security Awareness	SAH0487
Welding, Cutting, and Brazing	esh_sah_a61_sh_enu

■ Transportation

DOT Drug and Alcohol Awareness	esh_trns_a01_sh_enu
DOT Security for Shipment of Hazardous Materials.....	esh_trns_a02_sh_enu
DOT 1: Hazardous Materials Table	TRNS0201
DOT 2: Packaging and Labeling	TRNS0202
DOT 3: Shipping Papers	TRNS0203
DOT 4: Loading and Storage	TRNS0204
IATA 1: Hazard Class Identification/Classification	TRNS0205
IATA 2: Marking and Labeling	TRNS0206
IATA 3: Packaging	TRNS0207
IATA 4: Documentation	TRNS0208
IATA 5: Limitations and Shipment Review	TRNS0209

■ Fundamentals

Centrifugal Pumps--Types and Components Training	FUND0303
DC Circuit Theory	FUND0304
Positive Displacement Pumps	FUND0305

■ Security

NFPA 1600 Disaster/Emergency Management	esh_sec_a01_sh_enu
NFPA 1600 Business Continuity Programs	esh_sec_a02_sh_enu

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

CANADIAN ENVIRONMENTAL, SAFETY AND HEALTH, AND TRANSPORTATION

■ Safety and Health

Workplace Hazardous Materials Information System.....	SAH0488
Confined Space Entry - Canada	SAH0489
Lockout/Tagout Awareness - Canada	SAH0490
Hearing Conservation - Canada	SAH0491
Fall Prevention Awareness - Canada	SAH0492
Respiratory Protection - Canada	SAH0493
Ladder and Scaffolding Safety - Canada	SAH0494

LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

COMPLIANCE

■ HR Compliance

Antitrust--Talking with the Competition	LCO0102
Antitrust-Trade Associations	LCO0103
Trade Secrets	LCO0111
Attorney-Client Privilege	LCO0113
Doing Business on the Internet	LCO0114
Doing Business with the Government	LCO0115
Record Retention	LCO0119
Documenting Discipline	HR0162
Workplace Diversity Awareness	lchr_01_a03_lc_enus
Workplace Violence	lchr_01_a04_lc_enus
Anti-Money Laundering	lchr_01_a05_lc_enus
Conflicts of Interest in the Workplace	lchr_01_a07_lc_enus
Rightful Employment Termination	lchr_01_a08_lc_enus
Equal Employment Opportunity and Discriminatory Practices in Hiring	lchr_01_a09_lc_enus
Privacy and Information Security	lchr_01_a10_lc_enus
Procurement Integrity	lchr_01_a11_lc_enus
FMLA Leave and More: An Overview of Legally Protected Leave	lchr_01_a12_lc_enus
Code of Conduct (Customizable)	lchr_01_a13_lc_enus
Promoting a Substance-free Workplace	lchr_01_a14_lc_enus
Understanding the Americans with Disabilities Act (ADA)	lchr_01_a15_lc_enus
Integrity in the Workplace	lchr_01_a16_lc_enus
Preventing Fraud and Abuse	lchr_01_a17_lc_enus
Sarbanes-Oxley: What You Need to Know	lchr_01_a19_lc_enus
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens.....	lchr_01_a20_lc_enus
Understanding the Risks of Using Internet Media and Electronic Communications.....	lchr_01_a21_lc_enus
BIS Export Controls and Antiboycott Provisions	lchr_01_a22_lc_enus
Government Contracting Essentials	lchr_01_a23_lc_enus
Union Awareness	lchr_01_a24_lc_enus
Interviewing and Hiring Practices	lchr_01_a25_lc_enus
Foreign Corrupt Practices Act	lchr_01_a27_lc_enus
Antitrust – Overview	lchr_01_a28_lc_enus
Intellectual Property Overview	lchr_01_a29_lc_enus
Independent Contractors and Temporary Employees	lchr_01_a31_lc_enus

Insider Trading	lchr_01_a32_lc_enus
EU Privacy and Data Security	lchr_01_a33_lc_enus
PCI Compliance: What You Need to Know	lchr_01_a34_lc_enus
The AODA: Customer Service and Accessibility	lchr_01_a35_lc_enus
Wage and Hour Awareness for Managers .	lchr_01_a37_lc_enus
Wage and Hour for Employees	lchr_01_a36_lc_enus
Code of Conduct Awareness	lchr_01_a38_lc_enus
AGG (GETA) – Information for Employees	lchr_01_a39_lc_enus
Workplace Ethics	lchr_01_a40_lc_enus
AGG (GETA) - Information for Management	lchr_01_a42_lc_enus
Ethical Decision Making	LCO0100
Conflict of Interest	LCO010S
Interviewing/Hiring Practices (single scenario)	LCO0110
Insider Trading (single scenario)	LCO011S
Workplace Diversity Awareness	LCHR001A

■ Harassment

Employee Sexual Harassment Awareness ...	lchr_01_a01_lc_enus
Supervisor and Manager Sexual Harassment Awareness - Multi-State Edition	lchr_01_a04_lc_enus
Workplace Harassment for Supervisors and Managers	lchr_01_a05_lc_enus
Harassment and Violence Prevention in the Canadian Workplace	lchr_01_a06_lc_enus
Promoting Respect in the Global Workplace – Employee Edition	lchr_01_a09_lc_enus
Promoting Respect in the Global Workplace – Manager Edition	lchr_01_a10_lc_enus
Workplace Harassment for Employees - Video Enhanced	lchr_01_a11_lc_enus
Dealing with Sexual Harassment Simulation	LCO0200
Managing Sexual Harassment Problems Simulation	LCO020S
Managing Workplace Harassment Complaints	LCO020T

■ HIPAA

HIPAA Privacy Essentials	lchr_01_a01_lc_enus
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FEDERAL GOVERNMENT INDUSTRY

FEDERAL GOVERNMENT INDUSTRY

FEDERAL COMPLIANCE

■ Federal Government Legal Compliance

The No FEAR Act	fgov_01_a01_bs_enus
The US Constitution	fgov_01_a03_bs_enus
Sexual Harassment Prevention for Federal Employees	fgov_01_a04_bs_enus
Accessibility and Section 508 Awareness	fgov_01_a05_bs_enus
Workplace Safety	fgov_01_a06_bs_enus
Federal Budgeting Process	fgov_01_a08_bs_enus
Government Ethics	fgov_01_a09_bs_enus
Proper Use of Government Charge Cards	fgov_01_a10_bs_enus
Human Resources Flexibilities	fgov_01_a11_lc_enus
Information Security Awareness	fgov_01_a12_lc_enus
Privacy Awareness	fgov_01_a13_lc_enus
Pre-Retirement Planning for FERS	fgov_01_a14_lc_enus
Telework for Government Employees	fgov_01_a16_lc_enus

LIVE LEARNING ALL ACCESS BUNDLES

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CISCO SYSTEMS

■ Routing and Switching

Designing Cisco Network Service Architectures (ARCH) 2.0 Expert Encore	LLCS0011
Designing Cisco Network Service Architectures (ARCH) 2.0 Expert Encore	LLCS0011
Configuring BGP on Cisco Routers (BGP) 3.2 Expert Encore	LLCS0041
Configuring BGP on Cisco Routers (BGP) 3.2 Expert Encore	LLCS0041
Implementing Cisco Multi-Protocol Label Switching (MPLS) 2.2 Expert Encore	LLCS0047
Implementing Cisco Multi-Protocol Label Switching (MPLS) 2.2 Expert Encore	LLCS0047
Implementing Cisco IP Routing (ROUTE) v1.0 Expert Live with Encore	LLCS0064
Implementing Cisco IP Switched Networks (SWITCH) Expert Live with Encore	LLCS0065
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Expert Live with Encore	LLCS0066
Interconnecting Cisco Network Devices Part 1 (ICND1) 1.1 Expert Live with Encore	LLCS0077
Interconnecting Cisco Network Devices Part 2 (ICND2) 1.1 Expert Live with Encore	LLCS0078
Implementing Cisco IP Routing (ROUTE) v1.0 Expert Live with Encore	LLCS0064
Implementing Cisco IP Switched Networks (SWITCH) Expert Live with Encore	LLCS0065
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Expert Live with Encore	LLCS0066
Interconnecting Cisco Network Devices Part 1 (ICND1) 1.1 Expert Live with Encore	LLCS0077
Interconnecting Cisco Network Devices Part 2 (ICND2) 1.1 Expert Live with Encore	LLCS0078

■ IP Communications

Implementing Cisco Quality of Service (QoS) v2.3 Expert Live with Encore	LLCS0063
Implementing Cisco Voice Communications and QoS (CVOICE) v8 Expert Live with Encore	LLCS0068
Introducing Cisco Voice and Unified Communications Administration (ICOMM) v8 Expert Live with Encore	LLCS0067
Implementing Cisco Unified Communication Manager, Part 1 (CIPT1) v8 Expert Live with Encore	LLCS0071

Implementing Cisco Unified Communication Manager, Part 2 (CIPT2) v8 Expert Live with Encore	LLCS0072
Implementing Cisco Quality of Service (QoS) v2.3 Expert Live with Encore	LLCS0063
Implementing Cisco Voice Communications and QoS (CVOICE) v8 Expert Live with Encore	LLCS0068
Introducing Cisco Voice and Unified Communications Administration (ICOMM) v8 Expert Live with Encore	LLCS0067
Implementing Cisco Unified Communication Manager, Part 1 (CIPT1) v8 Expert Live with Encore	LLCS0071
Implementing Cisco Unified Communication Manager, Part 2 (CIPT2) v8 Expert Live with Encore	LLCS0072

■ Security

Implementing Cisco IOS Network Security (IINS) 1.0 Expert Encore	LLCS0044
Implementing Cisco IOS Network Security (IINS) 1.0 Expert Encore	LLCS0044
Securing Networks with Cisco Routers and Switches (SECURE) v1.0 Expert Live with Encore	LLCS0069
Securing Networks with Cisco Routers and Switches (SECURE) v1.0 Expert Live with Encore	LLCS0069
Implementing Cisco Intrusion Prevention System (IPS) v7 Expert Live with Encore	LLCS0075
Implementing Cisco Intrusion Prevention System (IPS) v7 Expert Live with Encore	LLCS0075
Deploying Cisco ASA Firewall Features (FIREWALL) v1.0 Expert Live with Encore	LLCS0070
Deploying Cisco ASA Firewall Features (FIREWALL) v1.0 Expert Live with Encore	LLCS0070
Deploying Cisco ASA VPN Solutions (VPN) v1.0 Expert Live with Encore	LLCS0073
Deploying Cisco ASA VPN Solutions (VPN) v1.0 Expert Live with Encore	LLCS0073
Integrating Cisco Unified Communications Applications (CAPPS) v8 Expert Live with Encore	LLCS0074
Integrating Cisco Unified Communications Applications (CAPPS) v8 Expert Live with Encore	LLCS0074
Troubleshooting Cisco Unified Communications (TVOICE) v8 Expert Live with Encore	LLCS0076
Troubleshooting Cisco Unified Communications (TVOICE) v8 Expert Live with Encore	LLCS0076
Deploying Cisco ASA Firewall Solutions (FIREWALL) 2.0 Expert Live with Encore	LLCS0080

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Deploying Cisco ASA Firewall Solutions (FIREWALL) 2.0 Expert Live with Encore	LLCS0080
Deploying Cisco ASA VPN Solutions (VPN) 2.0 Expert Live with Encore	LLCS0081
Deploying Cisco ASA VPN Solutions (VPN) 2.0 Expert Live with Encore	LLCS0081
Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore	LLCS0082
Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore	LLCS0082

■ Design

DESGN 2.1 Encore	LLCS0079
DESGN 2.1 Encore	LLCS0079

■ Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) 4.0	LLCS0083
Implementing Cisco Data Center Unified Fabric (DCUFI) 4.0	LLCS0083

LIVE LEARNING ALL ACCESS

(ISC)2

■ Security

Certified Information Systems Security Professional (CISSP) (2010 v2) Expert Encore	LLIS0004
Certified Information Systems Security Professional (CISSP) (2010 v2) Expert Encore	LLIS0004

LIVE LEARNING ALL ACCESS

MICROSOFT TECHNICAL

■ Client Operating Systems

Configuring Microsoft Windows Vista Expert Live with Encore	LLMS0023
Configuring Microsoft Windows Vista Expert Live with Encore	LLMS0023
Configuring Microsoft Windows 7 Expert Live with Encore	LLMS0036
Configuring Microsoft Windows 7 Expert Live with Encore	LLMS0036
Configuring Microsoft Windows 8 Expert Live with Encore	LLMS0048
Configuring Microsoft Windows 8 Expert Live with Encore	LLMS0048

■ Microsoft Back Office

Microsoft Exchange Server 2003 Administration and Maintenance	LLMS0020
Microsoft Exchange Server 2003 Administration and Maintenance	LLMS0020
Microsoft SQL Server 2005 Implementation and Maintenance Expert Live	LLMS0022
Microsoft SQL Server 2005 Implementation and Maintenance Expert Live	LLMS0022
Configuring Microsoft Exchange Server 2007 Expert Live	LLMS0026
Configuring Microsoft Exchange Server 2007 Expert Live	LLMS0026
Managing Projects with Microsoft Office Project 2007 Expert Encore	LLMS0028
Managing Projects with Microsoft Office Project 2007 Expert Encore	LLMS0028
Designing a Database Server Infrastructure with Microsoft SQL Server 2005 Expert Encore	LLMS0029
Designing a Database Server Infrastructure with Microsoft SQL Server 2005 Expert Encore	LLMS0029
Implementing and Maintaining Microsoft SQL Server 2008 R2 Expert Live with Encore	LLMS0033
Configuring Microsoft Exchange Server 2010 SP1 Expert Live with Encore	LLMS0031
Implementing and Maintaining Microsoft SQL Server 2008 R2 Expert Live with Encore	LLMS0033
Configuring Microsoft Exchange Server 2010 SP1 Expert Live with Encore	LLMS0031

■ Microsoft Windows Server 2003

Microsoft Windows Server 2003 Active Directory and Network Infrastructure Design Expert Encore	LLMS0010
Microsoft Windows Server 2003 Active Directory and Network Infrastructure Design Expert Encore	LLMS0010
Microsoft Windows Server 2003 Active Directory Strategy & Implementation Expert Encore	LLMS0011
Microsoft Windows Server 2003 Active Directory Strategy & Implementation Expert Encore	LLMS0011
Microsoft Windows Server 2003 Environment Management & Maintenance Expert Encore	LLMS0012
Microsoft Windows Server 2003 Environment Management & Maintenance Expert Encore	LLMS0012
Microsoft Windows Server 2003 Network Security Design	LLMS0013
Microsoft Windows Server 2003 Network Security Design	LLMS0013

LIVE LEARNING ALL ACCESS BUNDLES

Microsoft Windows Server 2003 Network Services Management Expert Encore	LLMS0014
Microsoft Windows Server 2003 Network Services Management Expert Encore	LLMS0014
Microsoft Windows Server 2003 Network Services Planning and Maintenance	LLMS0015
Microsoft Windows Server 2003 Network Services Planning and Maintenance	LLMS0015

■ Microsoft Windows Server 2008

Configuring Microsoft Windows Server 2008 Active Directory Services Expert Live with Encore.....	LLMS0032
Configuring Microsoft Windows Server 2008 Active Directory Services Expert Live with Encore.....	LLMS0032
Microsoft Windows Server 2008 Administration Expert Live with Encore.....	LLMS0035
Microsoft Windows Server 2008 Administration Expert Live with Encore.....	LLMS0035
Configuring Microsoft Windows Server 2008 R2 Application Platform Services Expert Live with Encore.....	LLMS0039
Configuring Microsoft Windows Server 2008 R2 Application Platform Services Expert Live with Encore.....	LLMS0039
Microsoft Windows Server 2008 R2 Enterprise Administration.....	LLMS0042
Microsoft Windows Server 2008 R2 Enterprise Administration.....	LLMS0042
Configuring Microsoft Windows Server 2008 R2 Network Infrastructure Services	LLMS0041
Configuring Microsoft Windows Server 2008 R2 Network Infrastructure Services	LLMS0041
Configuring Microsoft Windows Server 2008 R2 Active Directory Services.....	LLMS0044
Configuring Microsoft Windows Server 2008 R2 Active Directory Services.....	LLMS0044
Microsoft Windows Server 2008 R2 Administration.....	LLMS0046
Microsoft Windows Server 2008 R2 Administration.....	LLMS0046
Managing Windows Server 2008 R2 Hyper-V	LLMS0047
Managing Windows Server 2008 R2 Hyper-V	LLMS0047

■ SharePoint Server 2010

SharePoint Administration Live	LLMS0043
SharePoint Administration Live	LLMS0043
Configuring Microsoft SharePoint 2010 Expert Encore.....	LLMS0045

Configuring Microsoft SharePoint 2010 Expert Encore	LLMS0045
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LIVE LEARNING ALL ACCESS

COMPTIA

■ Networking

CompTIA Network+ (2012 Edition) Expert Live with Encore	LLCT0011
CompTIA Network+ (2012 Edition) Expert Live with Encore	LLCT0011
CompTIA Network+ (2012 Edition) Expert Live with Encore	LLCT0011
CompTIA Network+ (2012 Edition) Expert Live with Encore	LLCT0011
CompTIA Network+ (2012 Edition) Expert Live with Encore	LLCT0009
CompTIA Network+ (2009 Edition) Expert Live with Encore	LLCT0009
CompTIA Network+ (2009 Edition) Expert Live with Encore	LLCT0009
CompTIA Network+ (2009 Edition) Expert Live with Encore	LLCT0009

■ Desktop Support

CompTIA A+ Essentials (2009 Edition) Expert Encore	LLCT0013
CompTIA A+ Practical Application (2009 Edition) Expert Encore	LLCT0015
CompTIA A+ Essentials (2009 Edition) Expert Encore	LLCT0013
CompTIA A+ Practical Application (2009 Edition) Expert Encore	LLCT0015

■ Project Management

CompTIA Project+ (2009 Edition) Expert Live with Encore	LLCT0010
CompTIA Project+ (2009 Edition) Expert Live with Encore	LLCT0010
CompTIA Project+ (2009 Edition) Expert Live with Encore	LLCT0010

■ Security

CompTIA Security+ (2008 Edition) Expert Encore	LLCT0014
CompTIA Security+ (2008 Edition) Expert Encore	LLCT0014

LIVE LEARNING ALL ACCESS

PROJECT MANAGEMENT

■ PMP Certification

Project Management Professional Certification (PMP) 4.0 (4th Ed Aligned) Expert Live with Encore LLPM0004

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Project Management Professional Certification (PMP) 4.0 (4th Ed Aligned) Expert Live with Encore LLPM0004

Project Management Professional Certification (PMP) 4.0 (4th Ed Aligned) Expert Live with Encore LLPM0004

■ Project Management Skills

Managing Projects with Microsoft Office Project 2007 Expert Encore LLMS0028

Managing Projects with Microsoft Office Project 2007 Expert Encore LLMS0028

CompTIA Project+ (2009 Edition) Expert Live with Encore LLCT0010

CompTIA Project+ (2009 Edition) Expert Live with Encore LLCT0010

■ Professional Development

Managing Your Time for Business Results Expert Encore LLPD0005

Managing Your Time for Business Results Expert Encore LLPD0005

Managing Your Time for Business Results Expert Encore LLPD0005

Professional Communication Expert Encore LLPD0006

Professional Communication Expert Encore LLPD0006

Professional Communication Expert Encore LLPD0006

High Impact Presentations Expert Encore LLPD0001

High Impact Presentations Expert Encore LLPD0001

High Impact Presentations Expert Encore LLPD0001

Negotiating: Getting Past No to Yes! Expert Encore LLPD0007

Negotiating: Getting Past No to Yes! Expert Encore LLPD0007

Negotiating: Getting Past No to Yes! Expert Encore LLPD0007

Managing a Project Team Expert Encore LLPD0003

Managing a Project Team Expert Encore LLPD0003

Managing a Project Team Expert Encore LLPD0003

Managing, Measuring and Maximizing Performance Expert Encore..... LLPD0004

Managing, Measuring and Maximizing Performance Expert Encore..... LLPD0004

Managing, Measuring and Maximizing Performance Expert Encore..... LLPD0004

Coaching Skills for Supervisors and Managers Expert Encore..... LLPD0002

Coaching Skills for Supervisors and Managers Expert Encore..... LLPD0002

Coaching Skills for Supervisors and Managers Expert Encore..... LLPD0002

LIVE LEARNING ALL ACCESS

VMWARE

■ vSphere

Datacenter Virtualization with vSphere 5: Part 1 Expert Live with Encore LLVM0001

Datacenter Virtualization with vSphere 5: Part 1 Expert Live with Encore LLVM0001

Datacenter Virtualization with vSphere 5: Design and Optimization..... LLVM0003

Datacenter Virtualization with vSphere 5: Design and Optimization..... LLVM0003

Datacenter Virtualization with vSphere 5 Part 2 LLVM0002

Datacenter Virtualization with vSphere 5 Part 2 LLVM0002

LIVE LEARNING ALL ACCESS VIRTUALIZATION

MICROSOFT TECHNICAL

■ Microsoft Windows Server 2008 for All Access Virtualization

Managing Windows Server 2008 R2 Hyper-V LLMS0047

Configuring Microsoft Windows Server 2008 R2 Network Infrastructure Services LLMS0041

LIVE LEARNING ALL ACCESS VIRTUALIZATION

CISCO SYSTEMS FOR AA VIRTUALIZATION

■ Routing and Switching for AA Virtualization

Interconnecting Cisco Network Devices Part 1
(ICND1) 1.1 Expert Live with Encore LLCS0077

SKILLSOFT LIVE LEARNING

INFORMATION TECHNOLOGY

CISCO SYSTEMS

■ **Routing and Switching**

- Designing Cisco Network Service Architectures (ARCH) 2.0 Expert Encore LLCS0011
- Configuring BGP on Cisco Routers (BGP) 3.2 Expert Encore LLCS0041
- Implementing Cisco Multi-Protocol Label Switching (MPLS) 2.2 Expert Encore LLCS0047
- Implementing Cisco IP Routing (ROUTE) v1.0 Expert Live with Encore LLCS0064
- Implementing Cisco IP Switched Networks (SWITCH) Expert Live with Encore LLCS0065
- Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Expert Live with Encore LLCS0066
- Interconnecting Cisco Network Devices Part 1 (ICND1) 1.1 Expert Live with Encore LLCS0077
- Interconnecting Cisco Network Devices Part 2 (ICND2) 1.1 Expert Live with Encore LLCS0078

■ **IP Communications**

- Implementing Cisco Quality of Service (QoS) v2.3 Expert Live with Encore LLCS0063
- Implementing Cisco Voice Communications and QoS (CVOICE) v8 Expert Live with Encore LLCS0068
- Introducing Cisco Voice and Unified Communications Administration (ICOMM) v8 Expert Live with Encore LLCS0067
- Implementing Cisco Unified Communication Manager, Part 1 (CIPT1) v8 Expert Live with Encore LLCS0071
- Implementing Cisco Unified Communication Manager, Part 2 (CIPT2) v8 Expert Live with Encore LLCS0072

■ **Security**

- Implementing Cisco IOS Network Security (IINS) 1.0 Expert Encore LLCS0044
- Securing Networks with Cisco Routers and Switches (SECURE) v1.0 Expert Live with Encore LLCS0069
- Implementing Cisco Intrusion Prevention System (IPS) v7 Expert Live with Encore LLCS0075
- Deploying Cisco ASA Firewall Features (FIREWALL) v1.0 Expert Live with Encore LLCS0070

- Deploying Cisco ASA VPN Solutions (VPN) v1.0 Expert Live with Encore LLCS0073
- Integrating Cisco Unified Communications Applications (CAPPs) v8 Expert Live with Encore LLCS0074
- Troubleshooting Cisco Unified Communications (TVOICE) v8 Expert Live with Encore LLCS0076
- Deploying Cisco ASA Firewall Solutions (FIREWALL) 2.0 Expert Live with Encore LLCS0080
- Deploying Cisco ASA VPN Solutions (VPN) 2.0 Expert Live with Encore LLCS0081
- Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore LLCS0082

■ **Design**

- DESIGN 2.1 Encore LLCS0079

■ **Data Center**

- Implementing Cisco Data Center Unified Fabric (DCUFI) 4.0 LLCS0083

INFORMATION TECHNOLOGY

(ISC)2

■ **Security**

- Certified Information Systems Security Professional (CISSP) (2010 v2) Expert Encore LLIS0004

INFORMATION TECHNOLOGY

COMPTIA

■ **Networking**

- CompTIA Network+ (2012 Edition) Expert Live with Encore LLCT0011
- CompTIA Network+ (2009 Edition) Expert Live with Encore LLCT0009

■ **Desktop Support**

- CompTIA A+ Essentials (2009 Edition) Expert Encore LLCT0013
- CompTIA A+ Practical Application (2009 Edition) Expert Encore LLCT0015

■ **Project Management**

- CompTIA Project+ (2009 Edition) Expert Live with Encore LLCT0010

■ **Security**

CompTIA Security+ (2008 Edition) Expert
Encore..... LLCT0014

INFORMATION TECHNOLOGY

MICROSOFT TECHNICAL

■ **Client Operating Systems**

Configuring Microsoft Windows Vista Expert
Live with Encore LLMS0023
Configuring Microsoft Windows 7 Expert Live
with Encore..... LLMS0036
Configuring Microsoft Windows 8 Expert Live
with Encore..... LLMS0048

■ **Microsoft Back Office**

Microsoft Exchange Server 2003
Administration and Maintenance LLMS0020
Microsoft SQL Server 2005 Implementation and
Maintenance Expert Live..... LLMS0022
Configuring Microsoft Exchange Server 2007
Expert Live LLMS0026
Managing Projects with Microsoft Office
Project 2007 Expert Encore LLMS0028
Designing a Database Server Infrastructure
with Microsoft SQL Server 2005 Expert Encore LLMS0029
Implementing and Maintaining Microsoft SQL
Server 2008 R2 Expert Live with Encore LLMS0033
Configuring Microsoft Exchange Server 2010
SP1 Expert Live with Encore..... LLMS0031

■ **Microsoft Windows Server 2003**

Microsoft Windows Server 2003 Active
Directory and Network Infrastructure Design
Expert Encore LLMS0010
Microsoft Windows Server 2003 Active
Directory Strategy & Implementation Expert
Encore..... LLMS0011
Microsoft Windows Server 2003 Environment
Management & Maintenance Expert Encore LLMS0012
Microsoft Windows Server 2003 Network
Security Design..... LLMS0013
Microsoft Windows Server 2003 Network
Services Management Expert Encore LLMS0014
Microsoft Windows Server 2003 Network
Services Planning and Maintenance LLMS0015

■ **Microsoft Windows Server 2008**

Configuring Microsoft Windows Server 2008
Active Directory Services Expert Live with
Encore LLMS0032
Microsoft Windows Server 2008 Administration
Expert Live with Encore..... LLMS0035
Configuring Microsoft Windows Server 2008 R2
Application Platform Services Expert Live
with Encore LLMS0039
Microsoft Windows Server 2008 R2 Enterprise
Administration..... LLMS0042
Configuring Microsoft Windows Server 2008 R2
Network Infrastructure Services LLMS0041
Configuring Microsoft Windows Server 2008 R2
Active Directory Services..... LLMS0044
Microsoft Windows Server 2008 R2
Administration..... LLMS0046
Managing Windows Server 2008 R2 Hyper-V LLMS0047

■ **SharePoint Server 2010**

SharePoint Administration Live LLMS0043
Configuring Microsoft SharePoint 2010 Expert
Encore LLMS0045

INFORMATION TECHNOLOGY

VMWARE

■ **vSphere**

Datacenter Virtualization with vSphere 5:
Part 1 Expert Live with Encore LLVM0001
Datacenter Virtualization with vSphere 5:
Design and Optimization..... LLVM0003
Datacenter Virtualization with vSphere 5
Part 2 LLVM0002

PROJECT MANAGEMENT

PROJECT MANAGEMENT

■ **PMP Certification**

Project Management Professional
Certification (PMP) 4.0 (4th Ed Aligned)
Expert Live with Encore..... LLPM0004

■ **Project Management Skills**

Managing Projects with Microsoft Office
Project 2007 Expert Encore..... LLMS0028

SKILLSOFT SALES ADVANTAGE

CompTIA Project+ (2009 Edition) Expert Live
with Encore.....LLCT0010